ED 259, 188

CE 041 914

TITLE .

INSTITUTION SPONS AGENCY

PUB DATE CONTRACT NOTE

~PUB TYPE '

EDRS PRICE DESCRIPTORS

IDENTIFIERS

Interim Report on the Emergency Veterans' Job Training Act of, 1983--Public Law 98-77. Veterans Administration, Washington, D.C. Congress of the U.S., Washington, D.C. House Committee on Veterans' Affairs.

'3 Dec 84 V101(93)P-1014

264p.; For a related document, see CE 041 915. Document contains small type.

Légal/Legislative/Régulatory Materials (090) - Reports - Descriptive (141)

MF01 Plus Postage. PC Not Available from EDRS.
*Employers; Federal Aid; *Federal Legislation;
*Incentives; *Job Training; Program Administration;
Program Effectiveness; Program Evaluation; Program
Implementation; *Unemployment; *Veterans
*Emergency Veterans Job Training Act 1983; Korean
War; Vietnam Veterans

ABSTRACT

The first interim report focuses on administration of the Emergency Veterans' Job Training Act, which established an emergency program of job training assistance for unemployed Korean Conflict and Vietnam-era veterans. It describes implementation processes undertaken by the Veterans Administration and the Department of Labor and their outreach and public information programs. An overview is provided of applicant processing. Counseling services, monitoring for compliance and accountability, and control of funds are also discussed. Procedures for overall program assessment are then outlined. Following the 17-page report are extensive attachments, including the text of the Act, procedural instructions for administration of the Act, information sheets on the job training program, news articles, forms, and the protocol for a study of program effectiveness. The second interim report examines the conduct of training in the Emergency Veterans' Job Training Program. Following an introduction, 'its three main chapters compare the characteristics of veterans certified as eligible for the program with the subset of certified eligibles who have been placed in training programs, examines the characteristics of participants and their training programs, and examines characteristics of employers approved to participate in the program and the training programs that they offer. (YLB)

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98th Congress , 2d Session

INTERIM REPORT ON THE EMERGENCY VETERANS'
JOB TRAINING ACT OF 1988—PUBLIC LAW 98-77

PREPARED BY THE

VETERANS' ADMINISTRATION

SUBMITTED TO THE

COMMITTEE ON VETERANS' AFFAIRS U.S. HOUSE OF REPRESENTATIVES



DECEMBER 8, 1984

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U.S. GOVERNMENT PRINTING OFFICE

WASHINGTON: 1984

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(II)

Interim Report.

'on the

Operation of the

Emergency Veterans' Job Training Act of 1983
Public Law 98-77

Prepared by the Veterans Administration in Compliance with Senate Report 98-275

March 1, 1984

(1)

EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

PUBLIC LAW 98-77

INTRODUCTION

The Congress of the United States enacted H.R. 2355 which was signed by the President on August 15, 1983. This law (Public Law 98-77) established an emergency program of job training assistance for unemployed Korean Conflict and Vietnam-era Veterans (Attachment A). The objective of the legislation was stated as follows:

The purpose of this Act is to address the problem of severe and continuing unemployment among veterans by providing, in the form of payments to defray the costs of training, incentives to employers to hire and train certain wartime veterans who have been unemployed for long periods of time for stable and permanent positions that involve significant training.

Under this program, the United States government will reimburse an employer 50 percent, of a veteran's starting wage; up to \$10,000, to defray training costs. An employer may receive reimbursement for training a veteran for a maximum nine month 'period except in the case of certain veterans who have service-connected disabilities. In these cases employers may receive up to a maximum of 15 months of reimbursements.

Authorization was given for monies to be appropriated to the Veterans Administration in the amount of \$150 million for each of fiscal years 1984 and 1985. These funds, minus \$25 million in fiscal year 1984 for expansion of targeted delimiting date extensions, were to be used for the purpose of making payments to employers under the Emergency Veterans Job Training Act. (If all of the \$25 million will not be required for the targeted delimiting date extension, however, the excess may be used for the Job Training program.) The Act was to become effective on October 1, 1983, and remain in effect through September 30, 1986, Provision was made, however, that if funds were not appropriated and made available to the Veterans Administration by October 1, 1983, then assistance may be paid for any

veteran who applies for a program within one year of funds being made available and who begins participation within fifteen months, after such date.

Initial funding was furnished as part of the continuing resolution signed by the President as Public Law 98-151 on November 4, 1983, which provided \$75 million for the implementation of this Act and continued appropriations for fiscal year 1984. The Veterans Administration received these funds from the Office of Management and Budget on November 29, 1963. An amount of \$40 million was designated for the job training portion of the Act in the first quarter and \$20 million was transferred to the Readjustment Benefits account for use in payment of G.I. Bill benefits to claimants who request delimiting date extensions to pursue associate degree programs which are predominantly vocational in content. The belance of funding for fiscal year 1984 was included in the Veterans Administration's supplemental appropriation enacted November 30, 1983 (Public Law 98-181).

IMPLEMENTATION PROCEDURES

The Veterans Administration and the Department of Labor are jointly charged with the responsibility of implementing the Emergency Veterans. Job Training Act of 1983. The Veterans Administration has primary responsibility for approving employer training programs, for determining the eligibility of veterans and for administering funds. The Department of Labor has primary responsibility for the development of employment and job training opportunities. Both agencies cooperate in the provision of cutreach and public information efforts and the furnishing of employment counselling. Immediately upon passage of H.R. 2355, work groups were established within the Veterans Administration to develop the procedural instructions for the administration of the Act. Throughout the process of formulating these instructions, close coordination with the Department of Labor was maintained

in order to desure the best use of each agency's resources and to prevent unnecessary duplication.

The first instructions were issued on August 18, 1983 as DVB Circular 22-83-6.

(Attachment B). This circular outline the highlights of the Act and included instructions for the handling of claims for the Targeted Delimiting Date Extensions. On September 21, 1983, more complete instructions was issued as DVB Circular 20-83-25 (Attachment C). These instructions allowed the beginning of training of VA field office personnel who are involved with the day-to-day administration of the Act.

Detailed impurite concerning the administration of the Act were formulated during September 1983 and draft versions of the instructions were used in joint training sessions conducted by the VA and Department of Labor at the end of September 1983; These training sessions were conducted in Washington, D.C., Kansas City, Missouri, and Reno, Navada, and included field staffs of both the Veterans Administration and the Department of Labor. Topics covered the policies and detailed procedures necessary for those in attendance to be able to further instruct other field personnel at the local level in the operation of the program. All of the Job Service agencies of the Department of Labor completed local training by the end of November 1983 and some 2500 local Job Service Offices nationwide were prepared for implementation of the program immediately after the availability of funding.

The final versions of these detailed instructions were issued as appendixes to DMB Circular 20-83-25. On October 5, 1983, procedural instructions for the use of the Target system for determining veterans' entitlement and employers' approval information were issued as appendix A (Attachment D). Procedural instructions for

outreach and public information, adjudication of veterans' claims, and VA counseling services were issued on October 11, 1983, as appendixes B, C, and D respectively (Attachments E, F, and G). Instructions pertaining to the approval of employers' job training programs were issued on October 27, 1983, as appendix E (Attachment H). On November 21, 1983, instructions partiaining to the provisions of the Act which relate to Targeted Delimiting Date Extensions were issued as a revision to DVB Circular 20-83-1. Adjudication instructions were also expanded on November 21, 1983, as a change to appendix C (Attachment I).

VA field stations were prepared to begin processing applications from veterans and employers by the first week of October, 1983. Application forms were printed and distributed starting in early October. Completed applications were maintained on file in the field stations pending the appropriation of funds. As soon as initial funding was appropriated, but prior to its release to the agency, stations began processing veteran applications to generate Certificates of Eligibility. When the funds were actually released to the VA on November 29, 1983, all stations were notified by telephone that processing could begin on employer applications and reimbursement amounts could be obligated.

OUTREACH AND PUBLIC INFORMATION

The Veterans Administration and the Department of Labor are jointly charged with the responsibility for providing an outreach and public information program. As early as August 18, 1983, officials from both agencies met to discuss objectives and to coordinate strategies. In very general terms the Veterans Administration (VA) agreed to focus efforts towards veterans and the Department of Labor (DOL) toward employers, with most of the activity to be performed at the local level.

The Department of Labor prepared a detailed Technical Assistance Guide to be used by the national VA/DOL training teams which flat in September, 1983; and to be distributed to the States for use in local training programs. It was recegnized that the success of the Job Training program would depend in great part on the assistance and cooperation of the various service providers in the states. To encourage local participation the Assistant Secretary of Labor for Veterans' Employment and Training (ASVET) issued a formal Veterans' Employment Program Letter (Attachment J) to Veterans' Employment and Training Service (VETS) field staff and Job Service Administrators advising them of their critical roles in the program. Additionally, the Assistant Secretary prepared letters to the Governors of all States (Attachment K) advising them of the Job Training program and asking for their assistance to ensure proper coordination with other employment and training programs in their States. Field staff of the VETS agencies are following up with the Governors' offices to ensure full State support of the Indianaram.

Outreach and public information are essential to solicit both employer and veteran participation in the program. During January 1984, the DOI issued and distributed an information fact sheet (Attachment L) on the Job Training program directed to veterans and employers. The Department also produced and distributed three radio and four television public service announcements to promote employers' participation in the program; the radio tapes will soon be dubbed in Spanish and distributed to 700 Hispanic stations. The announcements were distributed by the Washington office directly to the top 100 major markets. Additionally, separate packages of the same announcements were distributed to VETS field staff for placement in smaller markets to ensure publicity nationwide. The effort is designed to maximize involvement of small business as well as large corporations,

It is not morthy that many States have developed their own public information strategies and materials. Field stiff reports indicate that activities range from radio appearances to participating in social functions to promote the program.

The Department of Labor has also planned a variety of specific primotional activities to be carried out in the remainder of FY 1984. Among them are: a second round of print, redio and W public service announcements featuring prominent celebrities and business leaders; a Secretary's reception and seminar ? in which corporate leaders will advise their peers how the program has benefited them and can help others; and participation by the national veterans service organizations in promotional efforts.

The formal outreach directive for the Veterans Administration was issued October 11, 1984, and made a part of the basic Department of Veterans Benefits. Circular 20-83-25 as Appendix B. Field stations were told that "...outreach at the local level is critical to the success or failure of this program. The most productive plan must necessarily involve a unified effort on the part of the VA, DOE and SES (State Employment Service)." A two-sided Fact Sheet (Attachment M) was cooperatively developed by the VA and DOE with information on one side directed toward vetarans and the other side geared toward employers. The publication was introduced on November 1, 1983, and 250,000 copies were distributed to all regional offices, vet centers, Directors of Veterans Employment and Training, and accredited service organizations.

Within the Veterans Administration the primary reappossibility for establishing a comprehensive and effective outreach and public intermittion program at the

regional office level has been delegated to the VSO (Veterans Service Officer).

Veterans Services personnel have made extensive use of radio, television and printed news media to disseminate information about the program. Every effort has been made the identify and use existing community resources, local chambers of commerce, and labor organizations to help publicize opportunities available. The VA's system of Career Development Centers has been appropriately incorporated to provide additional services to individual veterans and cooperation with the readjustment counseling program (Vet Centers) has been fostered.

Publicity and media contacts are being made by most VA regional offices through news releases to local TV/radio stations and newspapers in their states. Mass mailcuts are being made to vectorans and employers with personal contacts, letters and visits to Private Industry Councils, local chambers of commerce, veterans services organizations and other community groups. These special actions have resulted in TV/radio station interview programs and many articles in local newspaters (Attachment N). The following are three examples of the various actions taken throughout the country.

The Governor of Texas announced the jobs program to veterans and employers in the state, at a press conference held on Pearl Harbor Day for maximum impact (Attachment O). The media gave the event statewide coverage during prime time. The Governor released a letter to hundreds of employers urging participation in the jobs program and also released a 30-second public service announcement. A publicity plan of action developed by the VA, DOL and Texas Employment Commission had a mass mailout to 277,000 potential employers and to 150,000 Korean and Vietnam veterans who had registered seeking employment within the past 12 months.



9

The VA Regional Office in Pittsburgh, Pennsylvania, reports that VA personnel made Jobs Bill presentations at Service Officer and Vacerans Edvisory Council meetings and follows presentations will be made to update the representatives. Personal visits were made to the Governorie Officeach Center, Nestern Pennsylvania County Directors and Veterans Service Organization meetings. VA Regional Office representatives attended Job Service seminars, an unemployment fair and a meeting of the Allegheny County Department of Pederal Programs. Contacts were made to radio stations MJPA, WYEP and Narmer Cable Company. Community Access Channel, which resulted in a 30-minute cape aired twice a day and 30-minute followsp program videotaped for Pebruary telecast.

In the State of Colorado the VA regional office reports that veterans and employers were informed of their opportunities under the Jobs Training Act through press releases and meetings with service organizations resulting in the publication of monthly newsletters sent to their membership. The G.I. Forum has taken an active role in job development activities. A number of videotapes for both veterans and employers have been locally produced and taken to TV stations for use as public service announcements. A paid advertisement was run by a local newspaper requesting employers to contact the Denver VA Regional Office for more information. A special edition of VARO ALERT, a newsletter, was sent to county veterans service officers and veterans service organizations. The VA Education News, another regional office publication, was distributed to all approved educational institutions. VA personnel met with the National Association of Homebuilders and 15 different local groups concerning benefits under the Job Training program.

Fifty-six VA regional offices reported that both formal and informal training was provided to approximately 3,400 employment personnel for the Department of Labor's

DVOP (Disabled Veterans-Outreach Program) specialists and the LVER's (Local Veterans Employment Representatives) as well as the SESA's (State Employment Security Agencies).

PROCESSING OVERVIEW

The Veterans Administration was Messignated by Public Law 98-77 as the agency responsible for making a determination of eligibility for veterans and for approving employers who desire to participate in this program.

An interested veteran may obtain an application (Attachment P) from the Veterana Administration or from any State Employment Service office. The completed application is submitted to the nearest VA regional office where a determination of eligibility is made. To be eligible to participate in a program of job training under this law a veteran must be unemployed at the time of application and must have been unemployed for 15 of the 20 weeks immediately proceding application. The veteran must also have been discharged from active military service under conditions other than dishonorable and have served more than 180 continuous days, any part of which occurred during the Korean Conflict (June 27, 1950 through January 31, 1955) or Vietnam era (August 5, 1964 through May 7, 1975). If a veteran served 180 days or less during one of those two pesiods, he or she must have been released from active service due to a service-connected disability or be entitled to receive service-connected disability compensation.

completed within 7 working days of the date of receipt the claim in the regional office of jurisdiction. The only exceptions to this timpliness criterion are for cases which need further information from the veteran or other development to

werify military service. The following table illustrates the progressive interest expressed in this program as measured by veteran applications:

CUMULATIVE VETERAN APPLICATIONS

DATE	RECEIVED .	PROCESSED (%)	APPROVED (%)	DENIED (*)
Dec. 1983	13273 ′	6691 (49%) ^	5650 (84%)	1041 (101)
Jan. 1984	37060	24325 (66%)	20380 (84%)	3945 (16%)
Pub. 1984	91887	73589 (80%)	62204 (85%)	11385 (15%)

Once a determination of eligibility has been made, a certificate of eligibility (Attachment Q) is mailed to the veteran by the VA's Data processing Center at Rines, Illinois. This certificate may then be presented by the veteran to an approved employer. The veteran may obtain assistance from the State Employment Service in finding an approved employer or may search for an approved employer on his or her own. Additionally, VA employment counseling may be provided to eligible veterans upon their request. As of February, 1984, there have been 32,025 veterans, or 35 percent of those applying for job training, who have requested counseling.

Employers who desire to participate in the Emergency Veterans' Job Training Act may obtain applications (Attachment R) from the VA or State Employment Service. The completed application may be submitted directly to the VA or to the State Employment Service for their review and submission to the VA. The Education Liaison Representative within the VA regional office will review the application to determine if approval may be granted. In order to be approved as a program of job training under this law, the program must generally be at least six months long. Programs must provide training:

- (1) In an occupation in a growth industry, or
- (2) In an occupation requiring the use of new technological skills; or

(3) In an occupation for which the demand up labor exceeds the supply either hationwide or in the locality where the trainee will be employed.

In addition, the VA may not approve an employer's program of job training for:

- (1) Employment which consists of temporary, intermittent or seasonal jobs;
- (2) Employment under which commissions are the primary source of income;
- (3) Employment which involves political or religious activities;
- (4) Employment with the Federal Government (including the United States
 Postal Service'or the Postal Rate Commission); or
- (5) Employment outside the United States, its territories and possessions, the District of Columbia, or the Commonwealth of Ruerto Rico.

Programs must lead to ah identifiable occupation, involve significant training, prepare the veteran for the occupation in which trained, and require the full-time employment of the veteran. The employer must certify that he or she is planning to employ the veteran in the position for which trained, that the wages and benefits to be paid the veteran are the same as those paid similarly situated nonveteran trainees, and that adequate records will be kept to demonstrate compliance with the law. In order to minimize administrative delays, VA regional offices have been directed to assign a very high priority to processing employer applications. For cases which can be approved or denied without further development, the station is asked to issue a response to the employer within tentworkdays of receipt of the application. However, the standard will be five days in there is any indication that the employer has already located a particular vettran and wishes to hire him or her. If approval is in order the Education Liaison Representative will immediately notify the employer and will notify the State Employment Service so they may refer veterans for employment.

Employers who are approved for this program may directly recruit veteran employees or may work through the State Employment Service or Veterans Administration to locate potential employees. When the employer selects an eligible veteran to hire, a Notice of Intent to Employ a Veteran form (Attachman S) is submitted directly to the VA regional office in Houston. The Houston office serves as the Central Processing Staff to control and account for funds and payment records.

Employer response to the Emergency Veterans' Job Training Act has initially been cautious, but indications of positive interest are increasing. This reaction is consistent, however, with the typical bell shaped curve reflecting start—up time, and progressive acceptance associated with most broad-based national programs. At this stage of implementation it is premature to assess the level of success of the Job Training program. Subsequent reports scheduled for June 1, 1984, and June 1, 1985, will more fully address the issue of program operations. The present trend of employer participation, jobs approved—and veterans placed is shown in the following table:

CUMULATIVE EMPLOYER PARTICIPATION

	APPLICATIONS RECRIVED	APPLICATIONS PROCESSED	APPROVED	JOB SLOTS APPROVED	VETERANS EMPLOYED
Dec. 1983.	349	199 (57%)	190 (96%)	322	
Jan. 1984	1564	1209 (771) _	1165 (96%)	2467	87
Feb. 1984	6431	5759 (90%)	5469 (95%)	11229	1063

COUNSELING

Section 14 of the Emergency Veterans' Job Training Act authorizes the Veterans
Administration and the Department of Labor to provide employment counseling services to assist veterans in selecting suitable programs of job training.



The Wocational Rehabilitation and Counseling Service of the VA has had a large number of requests for counseling associated with this law. Of the applications received nationwide, some 35% have requested counseling. Many requests for counseling represent efforts to obtain more information about the program and secure assistance regarding availability of training leads and approved training programs. Various approaches are being used to identify each veteran's needs and to provide the specific assistance desired. Telephone contacts, group orientation sessions and appropriate referral to Job Service have proved helpful. In addition, comprehensive counseling has been provided by Vocational Rehabilitation and Counseling staff personnel for those applicants who desire such service, and plans are in place to meet the needs of the continuing and increasing flow of applicants requiring such assistance.

COMPLIANCE AND ACCOUNTABILITY

Public Law 98-77 assigned responsibility for monitoring compliance with the law to the VA in agreement with the Department of Labor. While major investigative monitoring will commence at a later date (Attachment T), monitoring for correctness of information received by the VA on applications and other forms has already begun.

Veterans' applications for Cartificates of Eligibility are examined and compared to evidence already of record. Each veteran's application contains a statement of military service. This statement, along with any evidence of service submitted by the veteran, is compared to any evidence previously submitted and to the service information in the VA's computerized records. Veterans basically self-certify their unemployment status and employment history on their application forms.

However, evidence already of record is examined since employment information is





occasionally submitted in support of claims for other VA benefits. If discrepancies exist, they must be resolved prior to the issuance of a Certificate of Eligibility. If no discrepancies exist, action on the veteran's claim is generally completed in 7 days or less from the date the claim is received in the VA.

Employers' applications for approval of job training programs are examined and compared to evidence already of record within the VA and, occasionally, within the State Employment Service (Job Service). Employers who have in the past had job training programs approved for the training of veterans under title 38, U.S. Code, have records established by the VA which contain certain information which is useful in determining the accuracy of the information symmitted on and with their applications to provide job training under this Act. Local Employment—Service offices have had experience with some employers in the past and are able to provide the VA with information helpful in verifying the correctness of those employers' applications and the certifications made in conjunction with the applications. When additional information is needed concerning an employer's application, VA personnel first attempt to obtain it by telephone from either the employer or the local Employment Service. If sufficient information cannot be obtained in this manner, a pre-approval site visit is conducted by either VA or Employment Service personnels These pre-approval visits are seldom necessary. Employers' applications which do not require additional information or clarification of the submitted information are normally processed within 10 days or less from the date the applications are received in the VA.

Additional monitoring occurs during the processing of Notices of Intent to Employ a Veteran. Each notice is initially compared with the computerized records of program approval and veteran eligibility to assure that the veteran is being hired

in an approved training program, that the training program was approved prior to the date the veteran was hired, and that the veteran is eligible to participate in job training under this Acta Each notice is then examined and compared to the evidence of record to determine if the veteran is already qualified or partially qualified for the occupation which is the objective of the employer's job training program. The Act prohibits the payment of VA educational benefits to a veteran concurrently with payments of job training benefits to an employer on behalf of the same veteran. Therefore, the records of the veteran being hired are examined to determine if he or she is in receipt of VA educational benefits and, if so, those benefits are discontinued.

This monitoring will continue for the duration of the Act and will be supplemented by investigative monitoring by the VA and/or the Department of Labor.

CONTROL OF FUNDS

An ADP (automated data processing) system has been established to control and account for funds as they are committed by the VA. A CDS (Central Processing Staff) has been created in the Houston VA Regional Office to be the only unit authorized to commit funds to approved participating employers. Each time a CPS employee commits a specific dollar amount to an employer, that amount is automatically subtracted from the beginning balance. Through the computer system, CPS personnel will maintain an up-to-the-minute accounting as funds are committed. Additionally, a worksheet is manually prepared for each commitment made. The worksheet figures are of totalled at the end of each workday and compared to the computer total (Attachment U). Any discrepancy is resolved before the next workday's processing begins. All payments actually made, as well as funds committed, are controlled through the CPS in Houston. Payments are authorized upon receipt of completed Certifications of Training (Attachment V) from employers.



OVERALL PROGRAM ASSESSMENT

The Senate Appropriations Committee has recommended that the Veterans Administration initiate a contract to evaluate the operation of the Emergency Veterans' Job Training Act of 1983. An amount of one million dollars has been set aside to fund this contract. On January 24, 1984, an annoximement of the proposed study appeared in the Committee Business Daily (Attachment W). Interested contractors were informed of the availability of the study protocol (Attachment X), and it was established that all proposals will be due to the VA by March 7, 1984. The proposals will be evaluated and a contract awarded scon thereafter.

The Committee directed that the contract provide for three reports. The first report, due March 1, 1984, is being prepared by the Veterans Administration and addresses the initiation of procedures and processing of applications. The second report, due June 1, 1984, will examine the conduct of training. The final report, due June 1, 1985, will evaluate the overall operation of the program. Centralized data for use in evaluating the program is being collected by VA Central office and will be made available to the contractor.

The Job Training Program had initial funding made available on November 29, 1983, and has been in actual operation for only three months. During this relatively brief time, nearly 92,000 veterans have submitted applications for training. Of this number 62,204 have been found eligible and have had Certificates of Eligibility issued. Employer response has developed more slowly with almost 6,500 employers, applying. An exceptionally high rate (95%) of the employer applications processed have been approved, and more than 11,000 job slots have been established. A total of 1,063 veterans have actually gained employment, and this number is expected to progressively increase as the program continues. Subsequent reports, to be prepared by the contractor, will more comprehensively address the continuing eration of this program.

INDEX TO ATTACHMENTS

Attachment A - Public Law 98-77, the "Emargency Veterans' Job Training Act of 1983"

Attachment B - DVB Circular 22-83-6

Attachment C - DVB Circular 20-83-25

/ Attachment D - DVB Circular 20-83-25, Appendix A

Attachment'E - DVB Circular 20-83-25, Appendix B

Attachment F - DVB Circular 20-83-25, Applidix C

Attachment G - DVB Circular 20-83-25, Appendix D

Attachment H - DVB Circular 20-83-25, Appendix E and change

Attachment I ~ DVB Circular 20-83-25, Appendix C, change 1

Attachment J - Veterans' Program Letter No. 1-84 dated October 31, 1983

Attachment K - DCL letter to Governors dated November 10, 1983

Attachment L - DOL Fact Sheet 83-3

Attachment M - VA Form 27-8936

Attachment, N - News articles - Buffalo, N.Y.; Atlanta, GA

Attachment 0 - Texas news articles

Attachment P. VA Form 22-8932

Attachment Q - VA Form 22-8928

1 Attachment R - VA Form 22-8931

Attachment S - VA Form 22-8930

Attachment T - DVB Circular 20-83-25; Appendix F (DRAFT)

Attachment U - Veterans in Training and Funds obligated by State

Attachment V - VA Form 22-8929

Attachment W - Commerce Business Daily announcement of contract

Attachment X - Contract specifications

PUBLIC LAW 98-77—AUG. 15, 1988

97 STAT. 443

Public Law 98-77 98th Congress

An Act

an emergency program of job training assistance for unemposenflict and Vietnam-era veterans, and for other purposes. ployed Korean

Aug. 15, 1969 [H.R. 2355]

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

Emergency, Veterane Job Training Act of 1961.

SHORT TITLE; TABLE OF CONTENTS

SECTION 1. This Act may be cited as the "Emergency Veterans' Job Training Act of 1983".

29 USC 1721

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- Sec. 4. Establishment of program.
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- ic. 18. Expansion of targeted delimiting date extension in. 19. Effective data.

PURPOSE

SEC. 2. The purpose of this Act is to affirm the problem of severe and continuing unemployment among veterans by providing, in the form of payments to defray the costs of training, incentives to employers to hire and train certain warring veterans who have been known been supposed for long periods of time for stable and permanent spositions that involve significant training.

29 USC 1721

DEFINITIONS

29 USC 1721

SEC. 3. For the purposes of this Act:

(1) The term "Administrator" means the Administrator of Veterans' Affairh.

(2) The term "Secretary" means the Secretary of Labor.

(3) The terms "veteran", "Korsan conflict", "compensation", "service-connected", "active military, naval, or air service", "State", and "Vietnam era", have the meanings given such terms in paragraphs (2), (9), (13), (16), (20), (24), and (29), respectively, of section 101 of title 38, United States Code.

ATTACHMENT A

97 STAT. 444

PUBLIC LAW 98-77-AUG. 15, 1983

BUTABLISHMENT OF PROGRAM

29 USC 1721

Spc. 4. (a) The Administrator and, to the extent specifically provided by this Act, the Secretary shall carry out a program in accordance with this Act to assist eligible veterant in obtaining employment through training for employment in stable and permanent positions that involve significant training. The program shall be carried out through payments to employers who employ and train eligible veterans in such jobs in order to assist such employers in defraying the costs of necessary training.

(b) The Secretary shall carry out the Secretary's responsibilities

under this Act through the Assistant Secretary of Labor for Vetarans' Employment established under section 2002A of title 38, United

States Code.

ELIGIBILITY FOR PROGRAM; DURATION OF ASSISTANCE

29 U3C 1721

Korean conflict Vietnam-era

SEC. 5. (aX1) To be eligible for participation in a job training program under this Act, a veteran must be a Korean conflict or Vietnam-era veteran who—

(A) is unemployed at the time of applying for participation in

a program under this Act; and

(B) has been unemployed for at least fifteen of the twenty weeks immediately preceding the date of such veteran's application for participation in a program under this Act.

(2) For purposes of paragraph (1), the term "Korean conflict or Vietnam-era veteran" means a veteran—

(A) who served in the active military, naval, or air service for a period of more than one hundred and eighty days, any part of which was during the Korean conflict or the Vietnam era; or (E) who served in the active military, naval, or air service during the Korean conflict or the Vietnam era and-

(i) was discharged or released therefrom for a serviceconnected disability; or

(ii) is entitled to compensation (or but for the receipt of

retirement pay would be entitled to compensation).

(3) For purposes of paragraph (1), a veteran shall be considered to be unemployed during any period the veteran is without a job and

Apolication for articipation.

wants and is available for work.

(b)(1) A veteran who desires to participate in a program of job training under this Act shall submit to the Administrator an appli-

cation for participation in such a program. Such an application—
() (A) shall include a certification by the veteras that the vetevan is unemployed and meets the other criteria for eligibility, prescribed by subsection (a); and

(B) shall be in such form and contain such additional informa-

tion as the Administrator may prescribe.

(2XA) Subject to subparagraph (B), the Administrator shall approve an application by a veteran fer participation in a program of job training under this Act unless the Administrator finds that the veteran is not eligible to participate in a program of job training under this Act.

(B) The Administrator may withhold approval of an application of a veteran under this Act if the Administrator determines that, because of limited funds available for the purpose of making payments to employers under this Act, it is necessary to limit the number of participants in programs under this Act.

Limitation of participants.

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(8)(A) The Administrator shall certify as eligible for participation under this Act a veteran whose application is approved under this subsection and shall furnish the veteran with a certificate of that veteran's eligibility for presentation to an employer offering a program of job training under this Act. Any such certificate shall expire 60 days after it is furnished to the veteran. The date on which a certificate is furnished to a veteran under this paragraph shall be stated on the certificate.

(B) A certificate furnished under this paragraph may, upon the veteran's application, be renewed in accordance with the terms and conditions of subparagraph (A).

(c) The maximum period of training for which assistance may be provided on behalf of a veteran under this Act is—

(1) fifteen months in the case of-

(A) a veteran with a service-connected disability rated at

30 percent or more; or
(B) a veteran with a service-connected disability rated at 10 percent or 20 percent who has been determined under section 1506 of title 38, United States Code, to have a serious employment handicap; and

(2) nine months in the case of any other veteran.

EMPLOYER JOB TRAINING PROGRAMS

SEC. 6 (a)(1) Except as provided in paragraph (2), in order to be approved as a program of job training under this Act, a program of job training of an employer approved under section 7 must provide training for a period of not less than six months in an occupation in growth industry, in an occupation requiring the use of new technological skills, or in an occupation for which demand for labor exceeds supply!

(2) A program of job training providing training for a period of at least three but less than six months may be approved if the Administrator determines (in accordance with standards which the Administrator shall prescribe) that the purpose of this Act would be met

through that program.

(b) Subject to section 10 and the other provisions of this Act, a veteran who has been approved for participation in a program of job training under this Act and has a current certificate of eligibility for auch participation may enter a program of job training that has been approved under section 7 and that is offered to the veteran by the employer.

APPROVAL OF EMPLOYER PROGRAMS

SEC. 7. (a)(1) An employer may be paid assistance under section 8(a) on behalf of an eligible veteran employed by such employer and participating in a program of job training offered by that employer only if the program is approved under this section and in accordance with such procedures as the Administrator may by regulation prescribe.

(2) Except as provided in subsection (b), the Administrator shall approve a proposed program of job training of an employer unless the Administrator determines that the application does not contain a certification and other information meeting the requirements established under this section or that withholding of approval is warranted under subsection (g).

Certification of aligibility.

Maximum trauming period

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29 USC 1721



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Entropy etrictions. (b) The Administrator may not approve a program of job

training—
(1) for employment which consists of seasonal, intermittent, or temporary jobs;

(2) for employment under which commissions are the primary source of income;

(3) for employment which involves political or religious

ectivities

(4) for employment with any department, agency, instrumentality, or branch of the Federal Government (including the United States Postal Service and the Postal Rate Commission);

Application by ecoployer.

Required

certification by employer.

G

(5) if the training will not be carried out in a State.
(c) An employer offering a program of job training that the employer desires to have approved for the purposes of this Act shall submit to the Administrator a written application for such approval Such application shall be in such form as the Administrator shall, prescribe

(d) An application under subsection (c) shall include a certification

by the employer of the following:

(1) That the employer is planning that, upon a veteran's completion of the program of job training, the employer will employ the veteran in a position for which the veteran has been trained and that the employer expects that such a position will be available on a stable and permanent basis to the veteran at the end of the training period.

(2) That the wages and benefits to be paid to a veteran participating in the employer's program of job training will be not less than the wages and benefits normally paid to other employees participating in a comparable program of job mploy

training.

(3) That the employment of a veteran under the program— (A) will not result in the displacement of currently employed workers (including partial displacement such as a reduction in the hours of nonovertime work, wages, or

employment benefits; and

(B) will not be in a job (i) while any other individual is on layoff from the same or any substantially equivalent job, or (ii) the opening for which was created as a result of the employer having terminated the employment of any regular employee or otherwise having reduced its work force. with the intention of hiring a veteran in such job under this

(4) That the employer will not employ in the grogram of job training e veteran who is already qualified by training and experience for the job for which training is to be provided.

(5) That the job which is the objective of the training program

is one that involves significant training.

(6) That the training content of the program is adequate, in light of the nature of the occupation for which training is to be provided and of comparable training opportunities in such occupations. pation, to accomplish the training objective certified under clause (2) of subsection (e).

(7) That each participating veteran will be employed full time

in the program of job training.

(8) That the training period under the proposed program is not longer than the training periods that employers in the

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community customarily require new employees to complete in order to become competent in the occupation or job for which training is to be provided.

(9) That there are in the training establishment or place of

employment such space, equipment, instructional material, and instructor personnel as needed to accomplish the training objective certified under clause (2) of subsection (s).

(10) That the employer will keep records adequate to show the

progress made by each veteran participating in the program and otherwise to demonstrate compliance with the require-

ments established under this Act.

(11) That the employer will furnish each participating reteran, before the veteran's entry into training, with a copy of the employer's certification under this subsection and will obtain and retain the veteran's signed acknowledgment of

having received such certification.

(12) That the program meets such other criteria as the Administrator may determine are essential for the effective implementation of the program established by this Act.

(e) A certification under subsection (d) shall include (I) a statement indicating (A) the total number of hours of participation in the program of job training to be offered a veteran, (B) the length of the program of job training, and (C) the starting rate of wages to be paid to a participant in the

program; and
(2) a description of the training content of the program (including any agreement the employer has entered into with an educational institution under section-8) and of the objective of

the training.

(f)(1) Except as specified in paragraph (2), each matter required to be certified to in paragraphs (1) through (11) of subsection (d) shall be considered to be a requirement established under this Act.

(2)(A) For the purposes of section 8(c), only matters required to be certified in paragraphs (1) through (10) of subsection (d) shall be so

considered

(B) For the purposes of section 11, a matter required to be certified

up or paragraph (12) of subsection (d) shall also be so considered.

(i) In accordance with regulations which the Administrator shall prescribe, the Administrator may withhold approval of an employer's proposed program of job training pending the outcome of an investigation under section 12 and, based on the outcome of such an investigation, may disapprove such program.

(h) For the purposes of this section, approval of a program of apprenticeship or other on-job training for the purposes of section 1787 of title 38, United States Code, shall be considered to meet all requirements established under this Act for approval of a program

of job training.

PAYMENTS TO EMPLOYERS; OVERPAYMENT

SEC. 8. (a)(1) Except as provided in paragraph (3) and subsection (b) 29 USC 1721 and subject to the provisions of section 9, the Administrator shall note. make quarterly payments to an employer of a veteran participating in an approved program of job training under this Act. Subject to section 5(c) and paragraph (2), the amount paid to an employer on behalf of a veteran for any period of time shall be 50 percent of the product of (A) the starting hourly rate of wages paid to the

Regulations



97 STAT, 448

Cartification

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veteran by the employer (without regard to overtime or premium pay), and (B) the number of hours worked by the veteran during that period

total amount that may be paid to an employer on behalf of (2) Th veteran participating in a program of job training under this Act

is \$10,000.

(3) In order to relieve financial burdens on business enterprises with relatively few numbers of employees, the Administrator may make payments under this Act on a monthly, rather than quarterly, basis to an employer with a number of employees less than a number which shall be specified in regulations which the Adminis-

trator shall prescribe for the purposes of this paragraph.

(b) Payment may not be made to an employer for a period of training under this Act on behalf of a veteran until the Administra-

tor has received-

(1) from the veteran, a certification that the veteran was employed full time by the employer in a program of job training during such period; and

(2) from the employer, a certification-

(A) that the veteran was employed by the employer during that period and that the veteran's performance and progress during such period were satisfactory; and

(B) of the number of hours worked by the veteran during

that period.

With respect to the first such certification by an employer with respect to a veteran, the certification shall indicate the date on which the employment of the veteran began and the starting hourly rate of wages paid to the veteran (without regard to overtime or

Liability to U.S.

premium pay).
(cX1XA) Whenever the Administrator finds that an overpayment under this Act has been made to an employer on behalf of a veteran as a result of a certification, or information contained in an application, submitted by an employer which was false in any material respect, the amount of such overpayment shall constitute a liability of the employer to the United States.

(B) Whenever the Administrator finds that an employer has failed in any substantial respect to comply for a period of time with a requirement established under this Act (unless the employer's failure is the result of false or incomplete information provided by the veteran), each amount paid to the employer on behalf of a veteran for that period shall be considered to be an overpay ant under this Act, and the amount of such overpayment shall constitute a liability of the employer to the United States.

(2) Whenever the Administrator finds that an overpayment under this Act has been made to an employer on behalf of a yeteran as a result of a certification by the veteran, or as a result of information provided to an employer or contained in an application submitted by the veteran, which was willfully or negligently false in any material respect, the amount of such overpayment shall constitute a liability of the veteran to the United States.

(3) Any overpayment referred to in paragraph (1) or (2) may be recovered in the same manner as any other debt due the United States. Any overpayment recovered shall be credited to funds available to make payments under this Act. If there are no such funds, any overpayment recovered shall be deposited into the Treasury.



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97 STAT. 449

(4) Any overpayment referred to in paragraph (1) or (2) may be waived, in whole or in part, in accordance with the terms and conditions set forth in section \$102 of title 38, United States Code.

Waiver.

ENTRY INTO PROGRAM OF JOB TRAINING

SEC. 9. Notwithstanding any other provision of this Act; the Administrator may withhold or deny approval of a veteran's entry into an approved program of job training if the Administrator determines that funds are not available to make payments under this Act on behalf of the veteran to the employer offering that program. Before the entry of a veteran into an approved program of job training of an employer for purposes of assistance under this Act, the employer shall notify the Administrator of the employer's intention to employ that veteran. The veteran may begin such program of job training with the employer two weeks after the hotice is transmitted to the Administrator unless within that time the employer has received notice from the Administrator that approval of the veteran's entry into that program of job training must be withheld or denied in accordance with this section.



Notification to Administrator.

PROVISION OF TRAINING THROUGH EDUCATIONAL INSTITUTIONS

SEC. 10. An employer may enter into an agreement with an educational institution that has been approved for the enrollment of veterants under chapter 34 of title 38, United States Code, in order that such institution may provide a program of job training (or a portion of such a program) under this Act. When such an agreement has been entered into, the application of the employer under section 7 shall so state and shall include a description of the training to be provided under the agreement.

29 USC 1721 38 USC 1651 er

DISCONTINUANCE OF APPROVAL OF PARTICIPATION IN CERTAIN EMPLOYER PROGRAMS

SEC. 11. If the Administrator finds at any time that a program of 29 USC 1721 job training previously approved by the Administrator for the purposes of this Act thereafter fails to meet any of the requirements established under this Act, the Administrator may immediately disapprove further participation by veterans in that program. The Administrator shall provide to the employer concerned, and to each veteran participating in the employer's program, a statement of the reasons for, and an opportunity for a hearing with respect to, such disapproval. The employer and each such veteran shall be notified of such disapproval, the reasons for such disapproval, and the opportunity for a hearing. Notification shall be by a certified or registered letter, and a return receipt shall be secured.

Notification to employer and veteran;

INSPECTION OF RECORDS; INVESTIGATIONS

SEC. 12. (a) The records and accounts of employers pertaining to 29 USC 1721 veterans on behalf of whom assistance has been paid under this Act, as well as other records that the Administrator determines to be necessary to ascertain compliance with the requirements established under this Act, shall be available at reasonable times for by authorized representatives of the Federal examination Government



97 STAT. 450

PUBLIC LAW 98-77-AUG. 15, 1983

(b) The Administrator may monitor employers and veterans platicipating in programs of job training under this Act to determine compliance with the requirements established under this Act.

(c) The Administrator may investigate any matter the Administrator considers necessary to determine compliance with the requirements established under this Act. The investigations authorized by this subsection may include examining records (including making cartified copies of records), questioning employees, and entering into any premises or onto any site where any part of a program of job training is conducted under this Act, or where any of the records of the employer offering or providing such program are kept.

Agreement with Labor Department. (d) The Administrator may administer functions under subsections (b) and (c) in accordance with an agreement between the Administrator and the Secretary providing for the administration of such subsections (or any portion of such subsections) by the Department of Labor. Under such an agreement, any entity of the Department of Labor specified in the agreement may administer such subsections, notwithstanding section 4(b).

COORDINATION WITH OTHER PROGRAMS

29 USC 1721

Sec. 13. (a)(1) Assistance may not be paid under this Act to an employer on behalf of a veteran for any period of time described in paragraph (2) and to such veteran under chapter 31, 32, 34, 35, or 36 of title 38, United States Code, for the same period of time.

38 USC 1501, 1601, 1651, 1700, 1770.

(2) A period of time referred to in paragraph (1) is the period of time beginning on the date on which the veteran enters into an approved program of job training of an employer for purposes of assistance under this Act and ending on the last date for which such assistance is payable.

(b) Assistance may not be paid under this Act to an employer on behalf of an eligible veteran for any period if the employer receives for that period any other form of assistance on account of the training or employment of the veteran, including assistance under the Job Training Partnership Act (29 U.S.C. 1501 et seq.) or a credit under section 44B of the Internal Revenue Code of 1954 (26 U.S.C. 44B) (relating to credit for employment of certain new employees).

(c) Assistance may not be paid under this Act on behalf of a veteran who has completed a program of job training under this Act.

96 Stat. 1322.

COUNSELLING

29 USC 1721

Sec. 14. The Administrator and the Secretary may, upon request, provide employment counseling services to any veteran eligible to participate under this Act in order to assist such veteran in selecting a suitable program of job training under this Act.

INFORMATION AND OUTREACH; USE OF AGENCY RESOURCES

29 USC 1721

SEC. 15. (a)(1) The Administrator and the Secretary shall jointly provide for an outreach and public information program—

opportun 38 USC 1501, 36, 41, au 1651, 1770, 2001. provision

(A) to inform veterans about the employment and job training opportunities available under this Act, under chapters 31, 34, 36, 41, and 42 of title 38, United States Code, and under other provisions of law; and



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(B) to inform private industry and business concerns (including small business concerns), public agencies and organizations, educational institutions, trade associations, and labor unions about the job training opportunities available under, and the advantages of participating in, the program established by this Act.

(2) The Secretary, in consultation with the Administrator, shall promote the development of employment and job training opportunities for veterans by encouraging potential employers to make programs of job training under this Act available for eligible veterans, by advising other appropriate Federal departments and agencies of the program established by this Act, and by advising employers of applicable responsibilities under chapters 41 and 42 of title 38, United States Code, with respect to veterans.

title 38, United States Code, with respect to veterans.

(b) The Administrator and the Secretary shall coordinate the outreach and public information program under subsection (aX1), and job development activities under subsection (aX2), with job counseling, placement, job development, and other services provided for under chapters 41 and 42 of title 38, United States Code, and with other similar services offered by other public agencies and

organizations.

(cX1) The Administrator and the Secretary shall make available in regional and local offices of the Veterans' Administration and the Department of Labor such personnal as are necessary to facilitate

the effective implementation of this Act.

(2) In carrying out the responsibilities of the Secretary under this Act, the Secretary shall make maximum use of the services of State and Assistant State Directors for Veterans' Employment, disabled veterans' outreach program specialists, and employees of local offices appointed pursuant to sections 2003, 2003A, and 2004 of title 38, United States Code. The Secretary shall also use such resources as are available under part C of title IV of the Job Training Partnership Act (29 U.S.C. 1501 et seq.). To the extent that the Administrator withholds approval of veterans' applications under this Act pursuant to section 5(b)(2)(B), the Secretary shall take steps to assist such veterans in taking advantage of opportunities that may be available to them under title III of that Act or under any other program carried out with funds provided by the Secretary.

(d) The Secretary shall request and obtain from the Administrator of the Small Business Administration a list of small business concerns and shall, on a regular basis, update such list. Such list shall be used to identify and promote possible training and employment opportunities for veterans.

(e) The Administrator and the Secretary shall assist veterans and employers desiring to participate under this Act in making application and completing necessary certifications.

38 USC 2001 et mg., 2011 et mg.

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96 Stat. 1380. 29 USC 1721.

96 Stat. 1364. 29 USC 1651. Small business opportunities.

Application and certification assistance.

AUTHORIZATION OF APPROPRIATIONS

SEC. 16. There is authorized to be appropriated to the Veterans' Administration \$150,000,000 for each of fiscal years 1984 and 1985 for the purpose of making payments to employers under this Act and for the purpose of section 18 of this Act. Amounts appropriated pursuant to this section shall remain available until September 30, 1986.

29 USC 1721

97 STAT, 452

PUBLIC LAW 98-77—AUG. 15, 1983

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29 USC 1721

SEC. 17. (a) Except as provided under subsection (b), assistance may not be paid to an employer under this Act-

(1) on behalf of a veteran who applies for a program of job training under this Act after September 30, 1984; or

(2) for any such program which begins after December 31, 1984.

(b) If funds are not both appropriated under section 16 and made available by the Director of the Office of Management and Budget to the Veterans' Administration on or before October 1, 1983, for the purpose of making payments to employers under this Act, sesistance may be paid to an employer under this Act on behalf of a veteran if othe veteran-

(1) applies for a program of job training under this Act within one year after the date on which funds so appropriated are made available to the Veterans' Administration by the Brector,

(2) begins participation in such program within fifteen months after such date.

EXPANSION OF TARGETED DELIMITING DATE EXTENSION

Vocational education program. SO USC 1721 aote.

Sec. 18. (a) Subject to the limitation on the availability of funds set forth in subsection (b), an associate degree program which is predominantly vocational in content may be considered by the Administrator, for the purposes of section 1662(a)(3) of title 38. United States Code, to be a course with an approved vocational objective if such degree program meets the requirements established in such title for approval of such program.

(b) Funds for the purpose of carrying out subsection (a) shall be derived only from amounts appropriated pursuant to the authoriza-tions of appropriations in section 16. Not more than a total of \$25,000,000 of amounts so appropriated for fiscal years 1984 and 1985 shall be available for that purpose.

EFFECTIVE DATE

29 USC 1721

SEC. 19. This Act shall take effect on October 1,1983.

Approved August 15, 1983.

LEGISLATIVE HISTORY—H.R. 2356 (S. 1033);

HOUSE REPORT No. 98-116 (Comm. on Veterane Affairs).
SENATE REPORT No. 98-132 accompanying 5. 1033 (Comm. on Veterane Affairs).
CONGRESSIONAL RECORD, Vol. 129 (1963):
June 6, 7, considered and passed House.

June 15, considered and passed Senate, amended, in lieu of S. 1033. Aug. 3, Senate concurred in House amendments.





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Department of Véterans Benefits Veterans Administration Washington, D.C. 20420 pvB circular 20-83-25
September 21, 1983

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PUBLIC LAW 98-71, EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

- 1. General. HR 2355 was enacted as Public Law 98-77 on August 15, 1983. There are two provisions of this law and both are restricted by funding limitations.
- a. The major provision of this law is to provide payments to employers on behalf of certain wartime veterans who have been unemployed for long periods of time. It is intended to help defray the costs of hiring and training these veterans for stable and permanent positions that involve significant training. The Job Training Act will be administered by the VA, but the law also assigns to the Department of Labor responsibility for promoting the development of employment and iob training opportunities. Both agencies will have joint responsibilities for public information and assisting veterans and employers in applying to participate in a program of job training under this law. Exhibit 1 Allustrates the major processing stept leading to the payment to an employer on behalf of a veteran. Exhibit 12 provides a list of the VA forms which will be used.
- b. An additional provision of this law permits an extension of delimiting date under 38 U.S.C. 1662(a) (3) for the pursuit of an associate degree program which is predominantly vocational in content by those veterans who otherwise qualify for a delimiting date extension. Instructions concerning the implementation of this provision of the law will be issued separately including counseling procedures. The remainder of this circular with the exception of paragraph 2a will pertain only to the provision in subparagraph a, above.
- 2. Funding Limitations. Subject to funds being appropriated and made available by OMB (Office of Management and Budget):
- a. Funding for FY (fiscal year) of 1764 is expected to total \$150,000,000 of which \$25,000,000 will be available for expenditure under the provisions of paragraph 1b above.
- b. One-hundred and fifty million dollars plus any unobliqued balance from the FY 1984 funding will be available for obliquation during FY 1995.
 - 1. Duration of Job Training Act
- a. The act is effective October 1, 1983 However, implementation of the act may be delayed if funds are not both appropriated by Congress and made available to the Veterans Administration.
- b. While funds appropriated for this act may remain available until September 30, 1986, the law provides that assistance under this act may not be paid to an employer on behalf of a veteran who applies for a program of job training after September 30, 1984, or for any

Attachment C

program of job training which begins after December 31, 1984. In the event funds are not both appropriated and made available by October 1, 1981, the veteran's deadline for making application is 1 year after the funds are made available and training must commence within 15, months after the funds are made available; otherwise, payments may not be made on behalf of veterans for a program of job training under this law.

4. Veterans' Eligibility

- a. To be eligible to participate in a program of job training under this law, the following conditions must be met: /
- (1) The veteran must be unemployed at the time of his or her application for training and have been unemployed for 15 of the 20 immediately preceding weeks.
- (2) The veteral must have been discharged from active military service under conditions other than dishonorable and have served more than 180 days, any part of which occurred during the Korean conflict (June 27, 1950 through January 31, 1955) or Vietnam era (August 5, 1964 through May 7, 1975). If the veteran served 180 days or less, he or she must have been released from active service on account of a service-connected disability or be entitled to receive (or but for the receipt of retired pay be entitled to receive) service-connected disability compensation.
- b. A veteran who has a service-connected disability evaluated by the VA as 10 percent or more disabling or who has a service-connected disability evaluated as 10 or 20 percent disabling and has been determined to have a serious employment handicap under the provisions of 38 U.S.C. 1506 is entitled to a maximum training period of 15 months. The length of time that payments may be made on behalf of any other veteran who is in a program of job training under this law is limited to 9 months.
- oc. If a veteran wishes to participate in a program of job training under this law, he of she must file an application using VA Form 22-8932, Application for a Certificate of Eligibility (under the Emergency Veterans' Job Training Act of 1983 PI. 98-77). This form should be completed and submitted to the nearest VA regional office. The form may be obtained from any VA facility or State Employment Service (Job Service) local office and may be submitted through the State Employment Service (Job Service) local office.
- (1) Upon receipt of a properly completed application, the VA regional office will make an eligibility determination and if the eteran meets the basic eligibility requirement, issue a VA Form 21-8928, Certificate of Eligibility or the Bargency Veterans' Job Training Act of 1983 (C/E). This C/E will be valid for a period of 60 days from the issuance date shown on the certificater. The certificate



is simply a statement of basic eligibility and does not quarantee the veteran's participation in a program of job training. The veteran may then take the C/E directly to a potential employer or seek assistance from his or her State Employment Service (Job Service) local office to locate an employer with an approved program of job training.

- (2) A veteran may request renewal of the C/E if he or she is unable to locate a job in the 60 day period and continues to meet the unemployment criteria. The veteran requesting renewal should submit a new application form to the VA regional office which made the original eligibility determination. Additionally, the veteran may request renewal on the Notice of Intent to Hire a Veteran (VA Form 22-8930). The basic purpose of this form is described in paragraph Ba.
- d. If the veteran's application cannot be approved, he or she will be notified of the disallowance by dictated letter and will be provided a statement of procedural and appellate rights.

5. Approval of Employer's Programs

- a. In order to be approved as a program of job training under this law, the program must be at least 6 months in length. Programs between 1 and 6 months in length may be approved if they meet certain additional requirements. Programs must provide training:
 - (1) In an occupation in a growth industry; or
- (2) In an occupation requiring the use of new technological skills; α_1
- (3) In an occupation for which the demand for labor exceeds the supply either nationwide or in the locality where the trainee will be employed.
- b. The VA may not approve an employer's program of job training for:
- Employment which consists of temporary, intermittent or seasonal jobs;
- (2) Employment under which commissions are the primary source of income;
 - (3) Employment which involves political or religious activities;
- (4) Employment with the Federal Government (including the United States Postal Service or the Postal Rate Commission); or
- (5) Employment outside the United States, its territories and possessions, the District of Columbia, or the Commonwealth of Puerto Rico.



- v. An employer who wishes to apply for approval of a program of job training should submit a properly completed VA Form 22-8931, Employers Application for Approval of a Job Training Program, to the State Employment Service (Job Service) local office or nearest VA regional office. Applications for approval submitted to the State Employment Service (Job Service) will be reviewed and forwarded to the nearest VA redional office. The program of job training for which the employer seeks approval must meet certain requirements and the employer must make certain certifications prior to VA approval.
- (1) The program must, among other things, lead to an identifiable occupation, involve significant training, prepare the veteran for the occupation for which trained, and require the full-time employment of the veteran.
- (2) The employer must, among other things, certify that he or she is planning to employ the veteran in the position for which trained, that the wages and benefits to be paid the veteran are the same as those paid similarly situated nonveteran trainees, and that adequate records will be kept (and made available for Federal examination) to demonstrate compliance with this law and the nondiscrimination laws currently in effect.
- f. All or part of an employer's program of job training may be provided by an educational institution which has courses or programs that have been approved for the training of veterans and other eligible persons under 38 CFR 21.4250 if the employer has entered into an agreement with the institution to provide the training. The agreement between the employer and the educational institution does not relieve the employer of any responsibilities with regard to the program of job training.
- g. The employer will be notified in writing of the approval or disapproval of the program of job training. Additionally, the State Employment Service (Job Service) local office will be notified of the approval of the program.
- h. Approval of a job training program may be withdrawn if the program fails to meet the criteria for approval, if it is determined that the employer's application contained false certification(s), or if the employer refuses to allow an inspection of the records pertaining to job training under this act.
- i. If an employer disagrees with the disallowance of an application for or the withdrawal of approval, he or she may ask that the decision be reviewed by the Director, Education Service.



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6. Outreach

- a. The VSO (Veterans Services Officer) will be responsible for establishing a comprehensive and effective outreach and public information program:
- (1) To inform veterans about the employment and job training opportunities available under this law, and
- (2) To inform private industry and business concerns, public agencies and organizations, educational institutions, trade associations, and labor unlong about the advantages of participating in a training program under this law.
- b. The VSO will work in close cooperation with State Employment Service (Job Service) local office personnel to develop a plan of action designed to provide this information and service to veterans and the business community without fragmentation or duplication of effort.
- c. Electronic and print media will be used extensively to inform potential employers of the provisions of this law. Active liaison should be developed with business groups in the community. Extensive use should be made of VA work-study personnel to ensure maximum contact with the business community by mail or telephone.
- d, Veterana Services Division personnel will assist veterans and employers desiring to participate under this law in making application and completing the necessary certifications.
- 7. Counseling. A veteran who is eligible to participate in job training program may request and receive VA employment conseling to assist him or her in selecting a suitable job training program. The VR&C (Vocational Rehabilitation and Counseling) Division is responsible for providing such VA counseling services. Since counseling is not mandatory, the VA will not normally reimburse the veteran for the expenses of travel in connection with counseling. The VA will reimburse compensable service-disabled veterans for travel in connection with determination of serious employment handicap, or a request for chapter 31 consideration. (Additional instructions will be provided in a separate appendix.) Employment counseling may also be obtained through the State Employment Service (Job Service) local office.

8. Payment of Assistance

a. Before a veteran enters an approved job training program, the employer must submit a VA Form 22-8930, Notice of Intent to Employ a Veteran, which shows, among other things, the projected date of employment and the starting wage rate of the veteran. This form will be submitted to the Houston Aregional office which has been designated as the CPS (Central Processing Staff); i.e., the office responsible for the obligation and allocation of funds. If funds are not available to make payments to the employer on behalf of the veteran, the VA may withhold or deny approval of the veteran's entry into the job training program.



If the VA cannot approve the veteran's entry into training due to limited funds, the employer must be sent a notice within 2 weeks of the date the employer transmitted to the VA the Notice of Intent to Employ a Veteran.

- b. Payments to employers will be made quarterly unless the employer requests monthly payment and has fewer than 75 employees. The amount of payment will be the product of one half of the trainee's beginning hourly wage times the number of hours of training wages paid during the certified period. The total amount of payments to an employer on behalf of a veteran cannot exceed \$10,000.
- c. The employer will be provided a supply of VA Forms 22-8929, Certification of Training (COT). The number of forms provided will depend on the length of the training program and whether payments will be made quarterly or monthly. The employer must submit to the Houston regional office a COT for each period (month or quarter) for which he or she expects reimbursement. The COT will show the hours worked and indicate whether progress has been satisfactory. The COT will also bear the veteran's statement that he or she has been employed full-time in training during the period certified. The first certification will show the beginning date of training and the starting wage rate.
 - d. The VA will not pay an employer under this law and a veteral under chapters 31, 32, 34, 35 or 36 of title 38 U.S. Code for the same period of time or for any period the employer received any other form of assistance on account of the veteran's training or employment. This assistance includes, but is not limited to, credit under section 44B of the Internal Revenue Code of 1954, assistance under the Job Training Partnership Act, or assistance from any other government (including State and local) private program.

9. Overpayments

- a. When an employer has been overpaid on behalf of a veteran because of the employer's false certification or noncompliance, the overpayment will constitute a liability of the employer to the United States.
- b. When an employer has been overpaid on behalf of a veteran on account of the veteran's false certification or a veteran's having provided false information, the overpayment will constitute a liability of the veteran to the United States.
- c. If both the veteran and the employer are found liable for an overpayment, they will be held jointly and severally liable.
- d. Any overpayments may be recovered in the same manner as any other debt due the United States or may be waived, in whole or in part, under the provisions of 38 CFR, 1.955 through 1.970.

September 21, 1983

DVB Circular 20-83-25



.10. Liaison and Compliance

The ELR (Education Liaison Representative) must maintain close liaison with employers seeking approval of their programs of job training. In order to minimize administrative delays, preapproval site visits will not be routinely conducted. However such visits may be required to verify that the requirements for approval are met and Insure a training situation exists. At the discretion of station management, VA employees other than the ELR may perform these visits. Additionally, the report of a visit by a Department, of Labor representative may be acceptable in lieu of a visit by a VA employee if the required information can be obtained from the report.

The ELR should also maintain close liaison with State Employment Service (Job Service) local office personnel to insure the effective exchange of information necessary for the successful administration of this act.

- $_{\rm c}$. The VA is responsible for monitoring both employers and veterans participating in job training and investigating matters relating to compliance under this law. Education Benefits Specialists will conduct compliance surveys at selected bob training locations. These surveys will consist of examination of records and questioning of employees by visiting the premises where any part of the job training is conducted or any area where employer's records are kept. Other VA employees may conduct these compliance surveys at the discretion of station management.
- 11. Additional Instructions. Detailed instructions concerning adjudication procedures, Target inquiry, outreach, counseling, CPS operation, approval of programs, and compliance will follow in separate appendixes. Additional instructions will be issued as required.

12. RESCISSION: DVB Circular 22-83-6 (TWX only).

DOROTHY L. STARBUCK Chief Benefits Director

Distribution: co:

RPC 2900
RPC 2223, plus 5 additional copies
for ELR in ROA; VBC, 1 each FLD:

ASO and AR, 1 each

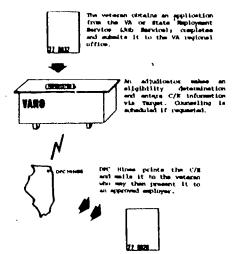
DVB Circular 20-83-25 Exhibit 1

-September 21, 1983

PROCESSING OVERVIEW

VETERAN ELIGIBILITY

PHILOYER APPROVAL



The employer thetaline an application from the VA or Reace Employeest Emrico Dub Hervice); completes end, establish it directly to the VA regional office or to the flate Employeest Services foot their povime and adminishing to the VA.



The RLR determines if approval is in order had, if so, notifies State Supplement Service (but Service) of the approval and enters approval information via Tarquet.



The MLB provides the employer notice of approval and forms for notifying the VA of the intention to employ's veteran,



PAYMENT PROCEDURES

The veteran may obtain the assistance of the State Employment Service (Job Service) in finding an employer or may emarch for an employer on his or her com. Alternatively, the employer may recruit the veteran through the State Employment Service (Job Service) or the VA.



The CPS (Central Proceeding Sthff) determines if funds are available and, if so, establishes a payment record. The employer is provided certification forms for use in squaring the hours worked by the veteran. These focus are returned to the CPS affect each reporting period and the payment information is entered via Target.

When the employer decides to employ an eligible vectors as Intent to Employ form is established directly to the Houston regional office.

DEC Hines produces a monthly pay taps which the Tressur Department uses to prepare payment checks to the employer (Notes: Nost employers will be September 21, 1983

DVB Circular 20-83-25 Exhibit 2

APPLICATIONS AND OTHER FORMS

VA Form 22-8928 Certificate of Eligibility for the Emergency Veterans Job Training Act of 1983

VA Form 22-8929 Certification of Training (Under the Emergency Veterans' Job Training Act of 1983 - PL 98-77)

VA Form 22-8930 Notice of Intent to Employ a Veteran (Under the Emergency Veterans' Job Training Act of 1983 - PL 98-77)

VA Form 22-8931 Employer's Application for Approval of a Job V Training Program (Under the Emergency Veterans' Job Training Act of 1983 - PL 98-77)

VA Form 22-8932 Application for Certificate of Eligibility (Under the Emergency Veterans' Job Training Act of 1983 -PL 98-77) Department of Voterans Behefits Voterans Administration Washington, D.C. 20420

DMB Circular 20-83-25 Appendix A October 5, 1983

TARGET PROCESSING UNDER THE EMERGENCY VETERANS' JOB TRAINING ACT

- 1. Purpose, This appendix provides a basic introduction to Target processing and information about the Target screens available for inquiry under the Emergency Veterans' Job Training Act of 1983 (PL 98-77).
- 2. General. The Target System has been enhanced to store both veterans and employers' master records issue C/E's (Certificates of Eligibility), and process COT's (Certifications of Training) for payments. Every employee with a TAC (Target Access Card) will be permitted to inquire about these records.
- a. A Target record will be established for every veteran who submits a formal application for a C/E under this Act. The J01 screen, PUBLIC LAW 98-77 EMERGENCY JOB TRAINING ACT, and the J02 screen, PUBLIC LAW 98-77 FINANCIAL INFORMATION, are accessed by using the command "JOBS."
- b. Target record will also be established for every employer who has a program of job training approved by the VA under this Act. The JOJ acreen, JOB TRAINING ACT APPROVED EMPLOYER PROGRAMS, is accessed by use of the command "JBNK."

3. System Processing

- a. Unlike our traditional methods of processing (i.e., cycle or batch which provides periodic record update), the master records under this Act will be updated immediately in most cases. This means that when a record is changed and the Enter key is pressed, these changes immediately become a part of the master record. Detailed instructions for the immediate updating of these records will appear in the appendixes which describe Adjudication, CPS (Central Processing Staff), and Liaison procedures, respectively.
- b. Not all processing l will be immediate, however. Some batch processing will still be necessary.
- (1) At least twice each week a processing run will issue a C/E to those veterans who are due them. This run will also update the status of these records to reflect that C/E's have been issued.
- (2) Every month a payment processing run will generate payments to employers. The status of these records will also be updated to show the latest activity. This run will also update records with no activity within 61 days after issuance of C/E's to reflect that these C/E's have expired.

4. Screen Access - Inquiry

a. The command "JOBS," the operator's password, and the veteran's file number are the only entries required on the Ready screen to

Attachment D

October 5, 1983

access a veteran's record. If a veteran's master record has been established (i.e., the Adjudication Division has received and processed a formal application), the J01 screen will be displayed with information regarding the veteran whose file number was entered. If no master record exists for that file number, however, the Ready screen will be returned with the membersee "NO RECORD FOUND START NEW COMMAND WITH-PA2 KEY."

(NOTE: You will be able to access the J02 screen only from the J01 NEXT SCREEN field, but not until October 24, 1983.)

b. The command "JBNK," the operator's password, and the employer number entered in the FILE NUMBER field are the only acceptable READY screen entries for retrieval of employer program approval information. This employer record is established by the ELR (Education Liaison Representative) whenever he or she approves a job training program under this act. "If an employer record has been established, the J03 screen will be displayed with information regarding the employer whose number was entered. If no record exists for that number, however, the Ready screen will be returned with the message "NO RECORP FOUND START NEW COMMAND WITH PA2 KEY."

5. Jol Screen - Inquiry

- a. This screen is completed by Adjudication personnel upon receipt of the veteran's application and after an eligibility determination has been made.
- b. The following fields are displayed on this screen. (See exhibit 1.)

	JO1 PUBLIC LAW 9 FILE NUMBER		ENCY JOB TR	AINING ACT HANE	09-19-83
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		LATER HIS			NEXT SCREEN

Exhibit 1

- (1) FILE NUMBER. This is the veteran's file number.
- (2) NAME. The stub name of the veteran appears in this field
- (3) STATION NUMBER. This is the field station which established the record or which now has jurisdiction over the veteran's job training program.
- (4) STATUS. This field identifies the present status of the case from receipt of application through termination of purging of the master record. The code will always be displayed first, followed by the legend.
- (a) 0 DISALLOWED. This legend means that the veteran's original application was disallowed.
- (b) $\hat{\Gamma}$ APPL/RENEW RCVD. This legend means that the veteran's original application or request for renewal has been received, and a Certificate of Eligibility is pending issuance.
 - (c) 2 CERT/ELIG ISSUED. A C/E has been furnished the veteran.
- (d) 3 CERT/ELIG EXPIRED. This legend means that more than 60 days have passed since a C/E was issued and no other activity (e.g., renewal request or employment) has taken place.
- (e) 4 INVENT/EMPLOY RECVD. An Intent to Employ the veteran in an approved program has been processed by the CPS at the Houston regional office.
- (f) 5 COT RECVD ACTIVE. The veteran's employer has submitted a COT (Certification of Training) which has been processed for payment-by the CPS.
- (g) 6 PAYMENT MADE. This legend indicates that payment was issued to the employer on behalf of the veteran. The date and amount of payment can be seen in the PAYMENT HISTORY (see subparagraph (16) below).
- (h) 7 RECORD SUSPENDED. A master record with this legend displayed has been placed in suspense by the CPS.
- (i) 8 RECORD TERMINATED. The veteran has either completed the training program or has been terminated from further employment and training.
- (j) A PURGE. This legend indicates that the veteran's record will be purged from the system during the next payment processing run.
 - (5) SEX. The veteran's sex (M or F) is displayed in this field.

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- (6) EDU LEVEL. The highest grade level attained by the veteran at time of application will be displayed (see M22-2, part VIII, paragraph 3.04 for the codes and their descriptions).
- (7) NAME/ADDRESS. This field should reflect the veteran's name and current address.
- (8) DATE OF APPLICATION. The date of receipt of a formal application in the regional office will be reflected in this field.
- (9) TIME OF APPLICATION. This field will not be used at the present time.
- (10) <u>DATE CERT/ELIG ISSUED</u>. When the Hines DPC produces a C/E (whether original or renewal) for mailing, the date of issuance will be displayed in this field. The expiration date will be 60 days after the issuance date.
- (11) PERCENT OF DISABILITY. The combined evaluation of the veteran's service-connected disabilities will be displayed. NSC means the veteran has no service-connected disabilities. A zero indicates a O% evaluation.
- (12) MONTHS ENTITLEMENT. This field represents the maximum number of months for which an employer can be paid on behalf of the veteran.
- (13) RENEWAL DATE. If a veteran's request for renewal of a C/E is received prior to the date on which it expires, the date of receipt is displayed.
- (14) <u>REAPPLICATION DATE</u>. If a veteran applies after the expiration of the C/E, this field displays the date of receipt of the new application.
 - (15) <u>UPDATE</u>. This field is used only by Adjudication personnel when establishing or changing a record and will display no information.
- (16) PAYMENT HISTORY. These fields present a description of each payment made to an employer during the period for which training was conducted. Cumulative totals, by fiscal year, will also be displayed. Payments are differentiated by the TYPE field, as explained below. The remaining fields (DATE, AMT, HOURS, & MONTHS) are self-explanatory.
- (a) FY1. All payments made in the first fiscal year (FY) are totaled and displayed in this field.
- (b) FY2. All payments made during the second FY are totaled and displayed in this field.

- (c) FY3. Third FY payments appear in this field. If payments span all three FY's, the order of display is FY3, FY2, and FY1. The most current FY total is displayed first.
- (d) RECUR (recurring). Payments made to an employer as a result of certification processing by the CPS will reflect this type of payment.
- (e) PRCDS (proceeds). It is possible for a payment to be returned and placed into proceeds. When this payment is reissued by itself (i.e., no certification of training has been processed to release payment on this case since the last run) during the next payment processing run, PRCDS appears in this field. Recurring and proceeds payments are displayed by date with the most recent payment appearing to the immediate right of the earliest FY segment.
- (17) EARLIER HISTORIES/LATER HISTORIES. These fields are used to show the number of "PAYMENT HISTORY" segments that are available, but are not being displayed at that time. The number appearing to the right of the legend represents the number of additional segments available. In order to access those additional segments, it will be necessary to place a "Y" in the appropriate field to the left side of the legend and depress the Enter key.

(18) NEXT SCREEN

- (a) By typing TEND" (or leaving this field blank) and depressing the Enter key, inquiry processing will be terminated.
- (b) "J02" in the field will result in the display of the J02 screen.

(NOTE: The JO2 SCREEN WILL NOT BE OPERATIONAL UNTIL 10/24/83. IN THE MEANTIME, TERMINATE PROCESSING AS DESCRIBED IN SUBPARAGRAPH (a) ABOVE.)

6. J02 Screen - Inquiry

- a. This screen is completed and updated only by Finance personnel in the CPS in two stages. The lower half of the screen is completed when VA Form 22-8930, Notice of Intent to Employ a Veteran, is received from an employer. After completion of the INTENTION TO EMPLOY fields, the certificate of training information is completed upon receipt of VA Form 22-8929, Certificate of Training.
- b. The following fields are identical to those displayed on the ${\tt J01}$ screen. See paragraph 4b for a description.
 - (1) FILE NUMBER
 - (2) NAME



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- (3) UPDATE
- (4) STATUS
- (5) STATION
- c. The following fields are also displayed on this screen (see exhibit 2).
- (1) Certificate of Training Information. The first five fields (TOTAL HOURS, TOTAL MONTHS, BEGINNING DATE, ENDING DATE, and TERMINATE) will be displayed from the time the certification information is entered (STATUS will be "5 COT RECVD ACTIVE") until the payment processing run. The payment processing run will change the status of the case from "5" to "6" (or "8" if being terminated) and delete the, entrice in these fields.
 - (a) TOTAL HOURS. An entry in this field represents the total hours worked by the veteran during the period being certified.
 - (b) TOTAL MONTHS. This field shows the number of months used during the period being certified, and represents a relationship between hours worked and total hours. The total number of hours in the veteran's program divided by total months divided into hours worked in the period being certified equals the months entitlement used and is displayed in this field. It is possible to use more or less than one month's entitlement in a given month if the veteran worked more or less than the average number of hours in that month. For example, a 6-month program with 900 hours averages 150 hours per month. If a certification has 175 hours worked in a particular month (which is permitted), TOTAL MONTHS would appear as 1.17.
 - BEGINNING DATE/ENDING DATE. These fields represent the first and last dates, respectively, of the period being certified.
- training has been terminated.
- (e) YEAR and JAN through DEC. These fields display the hours worked by individual month and year. Unlike the fields mentioned in subparagraphs (a) through (d) above, these fields are not deleted during the monthly payment processing run. They remain a part of the master record.
- (2) <u>DOLLARS REMAINING IN PROGRAM and FILE TOTALS TO DATE</u>. These fields are not displayed for anyone outside the CPS.

102	PUOL IC	LAW 98-77 FII	HANCIAL INFORMATI	ON	09 -17- 83
FILE NUM	BER	· • • • • • • • · · · · · · · ·		HAHE	
UPDATE .	STATUS	<i>.</i>		STATION .	• • •
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1985 (F16CAL Y	EAR 2)			• • • •	
TOTAL FIBURAL Y	E AR S				
AR THEORHATION		PROCEE	06 5	NEXT	SCREEN

Exhibit 2

- (3) INTENTION TO EMPLOY Information. These fields identify the veteran's employer and approved job training program.
- (a) EMPLOYER NAME and EMPLOYER NUMBER. The employer who has a greed to hire and train the veteran is identified by the information entered in these two fields. Additional employer information can be obtained by using the employer number with the "JBNK" command.
- (b) <u>DOT CODE</u>. This field displays the veteran's job training , a program by the number assigned from the DOT (Dictionary of Occupational Titles).
 - (c) HOURLY RATE. This field reflects the beginning hourly rate of be paid the veteran.
- an employer can be paid in any one month appears in this field.
- (e) BEGINNING DATE and EDING DATE. These two fields indicate the training program's beginning date and the expected ending date, respectively.
- (f) PAY MONTHLY. A "Y" appearing in this field means that the veteran's employer will receive payment on a monthly basis if

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certifications are timely received. "N" or a blank indicates that payments will be made quarterly.

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- (g) TOTAL DOLLARS, TOTAL MONTHS, and TOTAL HOURS. When the CPS receives notification from an employer of intent to employ the veteran in an approved program, calculations are undertaken to project total payments to be made. These fields display the amount of the total projected payments as well as a breakdown by fiscal year.
- (h) AR INFORMATION. If the employer has been overpaid, the type, status, and amount of the accounts receivable will be displayed. The amount is self-explanatory. The type and status will indicate who is obligated to repay the debt and at what stage of collection is in.
- 1. The first character indicates the type of debt. The three possible types are:

Employer's Debt 2-Veteran's Debt

- 3-Employer's/Veteran's Joint Debt
- 2. The second character identifies the status of the debt. The $12\ poss{\sc Third bilities}$ are:

A-Collectible A/R

B-Deduction From Employer Payments

C-Deduction From Veteran's Benefits

D-Repayment Plan Established

E-Waiver/Dispute Pending

F-Appeal Pending

G-Referred To U.S. Attorney

H-Referred To District Counsel

I-Deduction From Employer's Payment On Other JOBS Record

J-Debt Recovered

K-Uncollectible A/R-Reported To GAO

L-Uncollectible A/R-Not Reported To GAO

M-Debt Waived

- (i) PROCEEDS. If proceeds are to be reissued to the employer, the amount of payment appears in this fileld.
- (j) <u>NEXT SCREEN</u>. Acceptable entries are "END" or spaces to terminate processing, or "J01" to request that screen.
 - 7. The J03 Screen Inquiry
- a. When the ELR at a field station approves an employer's job training program, the information is entered into the Target System under the employer number also through the "JBNK" command. Although the employer may have several approved programs, only one employer



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Through inquiry, a person, can obtain a list of number is assigned. approved job training programs for an employer.

b. The following fields are displayed on this screen. exhibit*).)

- (1) EMPLOYER NUMBER. This is an identification number assigned to an employer by the VA.
- NAME AND ADDRESS. The employer's name, address, and ZIP code are displayed in this field.
- UPPATE. This is not a display field. It will be used only by the ELR to add, delete, or correct information on this screen.
- (4) CERTIFY MONTHLY. A Y" in this field means that the employer is permitted to submit certification and receive payment on a monthly basis.
- (5) ADDITIONAL DOT. If an employer has more than nine approved programs, a "Y" will be displayed in this field. A card file will be kept at the regional office to identify the additional programs (disposition instructions will be forthcoming).

 (6) DELETE. This is hot a display field.

103	Jaba	RAINING AC	APPROV	ED EHPLO	YER PROGRA	MS	Q9-19-83
	DYER NUMBER						•
NAME AND				UPDATE			
ADDRESS				CERTIFY	MONTHLY .		
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Exhibit 3

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- (7) NAME OF PROGRAM and DOT CODE. These two fields identify the approved job training programs by name and number.
- The approved length of the program will be MONTHS and HOURS. displayed in these two fields.
- (9) WAGE RATE. The approved beginning hourly wage rate appears in this field.
- (10) STD WORK WK. This field identifies the number of hours in this program's standard work week.
- (11) NEXT SCREEN. The inquiry function can be terminated by entering "END" or leaving spaces in this field. You cannot access J01 or J02 screens from this screen.
- (JOBS-INQ and JBNK-INQ) concerning Target inquiry processing are available to all field station personnel who have Target access authority. You are strongly urged to familiarize yourself with the screens and the information displayed on them through the use of these lessons.

DOROTHY L. STARBUCK Chief Benefits Director

co: Distribution:

FLD:

RPC 2900
RPC 2223, plus 5 additional copies for ELR in ROA;

VBC, 1 each; Vet Centers, 2 each ASO and AR, 1 each

EX:

Department of Veterane Benefite Veterane Administration Washington, D. C. 20420 DVB Circular 20-83-25 Appendix B October 11, 1983

OUTREACH AND PUBLIC INFORMATION PROGRAM

1. PURPOSE. This expandix provides guidelines for implementation of the Outreach and Public Information Program provisions of PL 98-77, Exergency Veterans' Job Training Act of 1983.

2. BACKGROUND

- a. Swotion 15 of Pt 98-77 provides that the Administrator and the Sacretary of Labor will jointly provide for an outreach and public information program:
- ' (1) To inform veterane about the employment and training opportunities available under this law; and
- (2) To inform private industry and business concerns, public agencies and organizations, aducational institutions, trade associations, and labor unions about the advantages of participating the program established by this law.
- b. This section of the lew elso requires that the VA take an active role in promoting the development of employment and job training opportunities for veterans by encouraging potential employers to make programs of job training available for eligible veterans.
- 3. PROGRAM RESPONSIBILITY. Primary responsibility for establishing a comprehensive and effective outreach and public information program at the regional office level has been delegated to the VSO (Veterans Services Officer).
- 4. IMPLEMENTATION. In order to facilitate afforts to implement the statutory directives and assure a minimum level of outreach and public information; several basic elements will be required to be implemented by all field stations:
- a. Coordination With DOL (Department of Labor) and SES (State Employment Service (Job Service)). As soon as possible, the VSO should arrange to meet with the State Director, Veterane Employment and Training Service, and key officials from the State Employment Service (Job Service). This initial meeting will be to develop a plan of action designed to ansure that information and service is provided to veterane and the business community without fragmentation or duplication of affort. The procedures for coordination of information and referral provided in the VA-DOL agreement should provide a sound basis for the procedures to be established for this new program. A specific work plan should be developed which will address a veriety of program needs including:

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- (1) Publicity and Outreach This involves the use of media and other mechanisms to apprise veterans, employers, labor, veterans organizations and the general public of the opportunities, services and resources evailable under this law.
- (2) Information and Referral VSO's and SES paraonnel should each to improve their own agencies' in-house capability for delivering assistance under this program by identifying and sharing information necessary to link program participants (veterans and employers) with convenient access to service providers. It for example, VAC's (Veterans Benefits Counselors) in the Telephone Interview Unit should be provided with the names, addresses and telephone numbers of LVER's (Local Veterans Employment Representatives) and DVOP (Disabled Veterans Outreach Program) representatives so that employers eaching essistance in developing a training program outline can be referred to a specific SES representative. In addition, information related to specific regional office operations should be provided to BES personnel. For example, they should be provided with a listing of VA's toll-free telephone numbers and an explanation of Target assistance and the regional office's inquiry resolution process.
- (3) Employment and Training Program Davelopment, Job Matching and Referral A determination must be made as to what resources are available to effectively implement the job development activities mendated under this act. In addition, processes and procedures must be developed to facilibete the matching of qualified veteran applicants with approved job training programs.
- (4) Employment Counsaling and Related Services Every effort should be made to enhance the amployment potential of vaterane requesting essistance under this new progrem through employment connecting and related services. A broad range of counsaling services, including selecting an objective and coping with problems of job and personal adjustment, is provided by the staff of the VR&C (Vocational Rehabilitation and Counseling) Division. These and other counseling services may be furnished upon the veteran's request. The procedures for providing these services are described in Appendix D. VR&C Division Services Under Public Law 98-77. Emergency Veterans' Job Training Act of 1983. Cerear Development Centers should be utilized as appropriate to provide additional services such as improving the veteran's interview skills. Efforts should also be made to utilize other community resources.
- b., Coordination With Other Community Resources. 'Every effort should be made to identify and make maximum use of existing community resources. Perticular attention should be paid to the potential for coordination with DM6S' (Department of Medicine and Surgery's) readjustment counseling program through contact with

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those Vet Centers located in the regional office jurisdiction. Efforts should also be made to contact local chambers of commerce, labor councils and other interested organizations end associations to present the program and to solicit support in recruiting employers to participate.

c. Training. To ensure that the specific provisions of this law are implemented in a uniform and coordinated menner, the VSO or an appropriate designes will participate with DOL and SES officials in providing appropriate training for LVER's and DVOP representatives. Training should include a review of the procedures involved in processing a veteran's application for participation in the job training program, as well as the approval process and payment. procedures for employers. Other topics for discussion should include the coordination of outreach afforts, information and referral processes, and commanding and supportive services. Where practical, VSD (Veterans Services Division) personnal who may be involved in the job development or outreach functions should be ancouraged to participate. Participation should also be ancouraged from veterans organizations and other community-based organizations which may againsticantly affect the operation of this program.

5. OUTREACH.

- a. A variety of approaches should be utilized to sharpen the community's focus on the job training program. Outreach and public information at the local level is critical to the success or failure of this program. The most productive plan must necessarily involve a unified effort on the pert of the VA, DOL and SES. Coordination can essure the best utilization of our resources and minimize the risk of duplication of effort in some instances and lack of performance in others.
- b. Outreach afforts should be focused on two distinct target sudiences: aligible veterane and employers. Areas of responsibility should be delegated to specific groups or individuals based on their particular talants of areas of expertise.
- c. Specific outreach strategies must be left to individual stations in order to complement local programs and initiatives. However, it is enticipated that outreach afforts should include contact with amployers identified on the active and inactive OJT approval lists who may qualify for approval under this law. It should also include personal contacts with local business organisations and associations to solicit their participation and support. These should include contacts with locally established business development agencies. Finally, extensive use should be made of the madis. Full adventage should be made of both the naws and public information programing provided by radio and television as well as the print madis.

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6. WORK-STUDY. Extensive use should be made of VA work-study personnel to supplement VA and SES personnel in our outreach to veterana and the business community. However, before placing work-study students in SES local offices, VA personnel should review the specific requirements related to work-etudy assignments and supervision contained in H27-1, part I, paregraphs 9.10 and 9.11 with the appropriate employment service personnel.

REPORTING PROCEDURES AND WORK-MEASUREMENT

- Activities meeting the definition of reportable end products will be reported as such to generate at anderd manhours through the existing and product structure. Job development activities and liminon with DOL and SES will be reported as "Other Measured Hours." Job development will include those hours expended in OJT outreach activities to specific amployer work sites. Lisison with DOL and SES will include only those hours associated with coordinating program processes and procedures associated with the Emergency Veterans' Job Training Act. Contacts with employer groups, community organizations, trade associations, labor unions, etc., should continue to be reported as "Information Dissemination."
- b. Use the following formst to report data relative to this program as item (5) on the Monthly Narrative Report, RCS 27-26:
 - (5) PL 98-77 Statistical Data
 - (a) Job Development Activity
 - (1) Number of employer contacts
 (2) Number of hours expended
 - (b) Lisison With DOL/SES Personnel
 - (1) Number of contacts
 - (2) Number of hours expended
 - (c) Information Dissemination (Group Contacts)
 - (1) Number of group presentations
 - (2) Total number of participants
 (3) Total hours expended

DOROTHY L. STARBUCK Chief Benefits Director

Distribution: co:

FLD:

RPC 2900 RPC 2223, plus 5 additional copies each

for ELR and Veteran Services Officers in ROA;

VBC, 1 each; Vet Centers, 2 each

ASO and AR, 1 each EX:

Department of Veterans Benefits Vsterans Administration Washington, D.C. 20420

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ADJUDICATION PROCEDURES

- 1. Purpose. This appendix provides detailed instructions for processing veterans' applications for participation in a program of job training under the Emergency Veterans' Job Training Act of 1983 (Public Law 98-77) and for the review of VA Forms 22-8930, Notice of Intent to Employ a Veterans (Under the Emergency Veterans' Job Training Act of [-1983 PL 98-77)
 - 2. General. Adjudication personnel have two major areas of responsibility perseining to the administration of PL 98-77. They must determine each veteran's eligibility to participate in job training under this law and, once the veteran has secured employment in a program of job training, review the evidence of record to insure the veteran is not training for an occupation for which he or she is already qualified by reason of previous training or experience. The CPS (Central Processing Staff) at the Houston regional office is responsible for processing payments to employers on behalf of eligible veterans in training and for controlling the funds available for such payments.

3. Routing of Incoming Mail

- a. Incoming mail will be processed under current procedures. VA Forms 22-8932, Application for Certificate a of Eligibility, will be routed to the DTU (Data Terminal Unit) or Adjudication Division, as appropriate, for assignment of a file number in BIRLS (Beneficiary Identification and Records Locator Subsystem).
- (1) A lightweight yellow claims folder will be established if no claims folder currently exists. The yellow folders (Stock Number NSN 7530-00-761-4110) will be distributed to regional offices in the near future. Until the yellow folders are available, red rope folders will be used.
- (2) File numbers will not be assigned by use of CEST (Claims Establishment) transactions on Target. Rather, for each application received which does not indicate a file number has been previously assigned, a BINO (BIRLS Inquiry) transaction will be processed. If there is no record of a previously assigned file number, a VA Form 00-7213, Index and Locator Master Record File Maintenance Input Sheet, will be prepared and routed to the DTU requesting file number assignment via ARS (Advanced Record System). Upon receipt of the file number assignment reply message from BIRLS, the message will be filed in the claims folder. The folder and application will then be routed to the Adjudication Division for further processing.
- b. If an existing folder is located in another station or the RPC (Records Processing Center), request for transfer of that folder will be made using procedures currently in effect.

ATTACIMENT F

- c. A claims folder will not be routinely established upon receipt of any other mail pertaining to job training under PL 98-77.
- d. Mail pertaining to a veteran's eligibility for job training, the employer's Notice of Intent to Employ a Veteran (VA Form 22-8930) and copies of COT's (Certificates of Training) (VA Form 22-8929) will be routed to the Adjudication Division. Instructions concerning other mail pertaining to job training will be provided in other appendixes.
- 4. Determining Eligibility. A veteran must apply for a C/E (Certificate of Eligibility) using VA form 22-8932, Application for a Certificate of Eligibility. To be eligible for a C/E, the veteran must meet the eligibility criteria contained in paragraph 4a of the basic circular. Eligibility determinations will be made by a journeyperson adjudicator or above. At the discretion of the Adjudication Officer, these decisions may be reviewed prior to entry of C/E information on Target.

5. Evidence of Service

- a. Evidence of service requirements for this law are not the same as those for other VA aducation benefit programs. Evidence of service which was acceptable at the time it was first submitted will be acceptable for purposes of determining eligibility under this act (e.g., a photocopy of a DD214 which appears regular on its face and was first submitted during 1975 would be acceptable as evidence of service). If acceptable evidence of service is not already of record nor submitted by the veteran, procedures currently in effect will be used to request verification of service from the appropriate service department.
- b. To be eligible for job training under this law, the veteran must have been released from active duty under conditions other than dishonorable. Therefore, if the evidence shows that the veteran was not released under general or honorable conditions, the procedures outlined in M21-1, paragraphs 14.01 and 14.02 must be followed and an administrative decision made.

6. Evaluating Employment History

- a. The veteran's unemployment status must be determined utilizing the information provided by the veteran on VA Form 22-8932 and evidence already of record. Unless apparent discrepancies exist or there are major omissions (e.g., employment history), further development will not be undertaken.
- b. The adjudicator will review the employment history whown in items 11a and 11b of the VA Form 22-8932 to determine if the veteran is currently unemployed and to determine the number of weeks the veteran has been employed during the past 20 weeks. If the veteran is

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currently unemployed and has been unemployed for 15 of the past 20 weeks, the unemployment criteria are met.

- c. In considering periods of employment, do not include employment such as day-labor or casual work. It is not the injent of this law to penalize the veteran who obtains, on an occasional basis (one or two times a week), a day (or part of a day) of employment. This, however, should not be construed to mean that veterans who are underemployed (as opposed to unemployed) are eligible to participate in job training under this act. A person who is underemployed has a steady job although it might not be a full-time daily job. Any reasonable doubt which arises in dearmining the employment or unemployment status of a veteran will be resolved in favor of the veteran.
- d. The following are also excluded from the computation of periods of employment:
 - (1) Employment as a VA work-tudy student.
- (2) Weekend duty or annual 2-week active duty for training in the National Guard or a component of the Armed Forces reserves.
- e. To determine the length of time a veteran has been employed during the past 20 weeks, convert all periods of employment during the 140 days preceding the day the veteral signed his or her application to days and/or hours of employment. To meet the eligibility criterion, the veteran must have been employed 35 or fewer days during the 140-day period.
- (1) To determine the beginning date of the 140-day period, convert the date of application to the proper Julian date, subtract 139, and convert the resulting Julian date to a calendar date.

EXAMPLE:

October 14, 1983, is Julian date 287
-139
118

Julian date 148 is May 28, 1983, which is the first day included in the 140 day period in this example.

- (2) If the veteran was employed in the same job both before and after a day or 2 days off (such as, but not necessarily, a weekend), count those days as days of employment.
- (3) Hours of part-time employment will be added together and converted to days, based on 8 hours of employment being a full day. However, 2 or more part-time jobs on the same day will never be counted as more than 1 day of employment.

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(4) Add all days and/or hours of countable employment and convert to whole days and hours. If the veteran has been employed 35 or fewer days during the 149 days preceding the day he or she signed the application, then the veteran is considered to have been unemployed for 15 of the past 20 weeks.

EXAMPLE:

·(1) Facts

On October 14 1983, the veteran signs and submits a VA Form 22-8932, Application for a Certificate of Eligibility. A review of the form shows the following employment history:

Job Title	Part-time hours	From	<u>To</u>
Factory production worker	· · · · · · · · · · · · · · · · · · ·	4/17/83	6/10/83
Construction day laborer at	Acme 7	7/12/83	7/12/83
Construction day laborer at	Acme' 8	7/15/83	7/15/83
Helper at golf course	3	8/1/83	8/31/83
Mowed grass at church	6-	9/10/83	/9/10/83
•	1		/
•	*		1

(2) Calculations:

(a) The 2 days of day-labor and grass-mowing jobs are disregarded stage they were occasional short-duration jobs.

the land and extended 14 days into the 140 day period. May 28 and Nay 29 (Saturday and Sunday) are included since the veteran was continuously employed in the same job both before and after these days.

(c) The job at the golf course was 3 hours per day and spanned 31 days for a tenal of 93 hours. The 93 hours divided by 8 hours per day yields 11 days with a remainder of 5 hours.

Total employment during the 140-day period is determined as follows:

TOTAL:

Factory works Golf course works 14 days

25 days, 5 hours

il days,

- (3) Conclusions:
- The veteran is currently unemployed.
- The veteran has been employed for 35 or fewer days of the last (b) 140 days.

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(c) Therefore, the veteran is considered to meet the unemployment criteria.

7. Entitlement Determinations .

- a. Entitlement information will be entered via Target (see paragraph 9 for further instructions).
- b. An original C/E issued to a veteran found to be eligible to participate in job training will show maximum entitlement of 9 months unless the veteran is entitled to 15 months by reason of service-connected disability. Subsequent C/E's may show other amounts of entitlement.
 - c. Veterans who have one or more service-connected disabilities which have a combined evaluation of 30% or more will originally be entitled to a maximum of 15 months of job training. If the combined evaluation is 10% or 20% and the veteran has previously been found to have a serious employment handicap, original entitlement will also be 15 months. The determination that the veteran has a serious employment handicap must already be of record for the veteran to qualify immediately for 15 months of entitlement. The determination concerning serious employment handicap is the responsibility of the VR&C (Vecational Rehabilitation and Counseling) Division.
 - d. Other veterans with combined evaluations of 10% or 20% and who have not been previously determined to have a serious employment handicap will originally be entitled to 9 months of job training. The C/E issued to them will contain a computer-generated paragraph instructing them to contact the VR&C Division at the regional office, if they have not already done so, to apply for the additional 6 months of entitlement.
 - e. A veteran who has been unable to obtain employment during the time his or her C/E is valid may be issued a supplemental C/E. This supplemental C/E may show remaining entitlement of other than 9 or 15 months if the veteran had previously used entitlement in job training under this law. (See paragraph 10 for further information.)
 - f. 'If a veteran has been employed in a program of job training under this law but did not complete the program, he or she may be issued another C/E'(see paragraph 10c below). In this case, the C/E will show the veteran's remaining entitlement in whole months or months and decimal fractions of a month (to two decimal places). Remaining entitlement information may be obtained by reviewing the payment history information shown on the Target J01 screen.
 - g. Both eligibility and entitlement information will be entered or updated via Target. (See paragraph 9 for further information.)

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8. Disallowances

- a. When a veteran is found to be ineligible to participate in a program of job training under this law, his or her claim will be disallowed.
- b. The disallowance will be recorded via Target (see paragraph 9 for further instructions).
- c. The veteran will be informed of the action and the reason(s) for the disallowance by dictated letter. A statement of procedural and appellate rights will be provided. No local form letter will be developed for this purpose.
- 9. Entry of C/E Information on Target and Issuance of C/E. Eligibility and entitlement information will be entered whe Target.
- a. The issuance of an original C/E requires the creation of a master record. To create a mester record, the adjudicator must access a J01 screen, PUBLIC LAW 98-77 EMERGENCY JOB TRAINING ACT.
- (1) the command JOBS, the operator's password and the Veteran's file number are the only required entries on the Ready screen to access the Johnstreen.
- (2) The adjudicator must exercise extreme caution to insure that the correct file number is entered on the Ready screen since the J01 screen will display whichever number was entered on the Ready screen and there is no cross-reference with BIRLS.
- b. The J01 screen which will be displayed is illustrated in exhibit 1. Entries to be made, on the J01 screen to establish a master record and issue a C/E (see exhibit 2) are as follows:
- (1) NAME. Enter the stub name of the veteran in the standard format (e.g., A-B-CDEFG or H---IJKLM).
- (2) STATION NUMBER. Enter the three-digit number assigned to the regional office of jurisdiction.
 - (3) SEX. An entry of M or F isgrequired.
- (4) EDU LEVEL. Enter the highest grade level attained by the veteran at the time of application, if known. Acceptable entries in this field are 0 through 19. If the information is unknown, make no entry.
- (5) NAME and ADDRESS. Enter the veteran's name and address in the standard format. If the veteran's name, when properly entered, is not



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consistent with the stub name (e.g., the name requires two lines) enter a Y in the BYPASS STUB EDIT field.

- (6) DATE OF APPLICATION. Enter the date of receipt of the formal application in the regional office. The proper format for this entry is MM-DD-YY.
 - (7) TIME OF APPLICATION. This field is currently not for use.
- PERCENT OF DISABILITY. Enter the combined percentage of the veteran's service-connected disabilities. Acceptable entries are 00 to 100 and NSC. If the veteran has no service-connected disabilities, enter NSC. If the veteran has service-connected disabilities, enter the current combined percentage.
- (9) MONTHS ENTITLEMENT. Enter the number of months of entitlement to be shown on the C/E. Original C/E's are issued for eigher 9 or 15 months. If 9 is entered in this field and 10 or 20 was entered in the PERCENT OF DISABILITY field, a paragraph will be generated on the C/E informing the veteran that he or she may be eligible for an additional 6 months entitlement and giving instructions to contact the VR&C Division for evaluation. A supplemental C/E may be issued showing entitlement other than 9 or 15 months. The proper formats for entries in this field are X, XX, XX or XX.XX. If the claim is thing disallowed, enter 00.
- (10) UPDATE. To establish a master record and issue a C/E enter Y in this field. If no entry is made in this field, Target will treat the transaction as an inquiry and the information entered will not be recorded.
- c. The same fields are used to record a disallowance except the entry in the MONTHS ENTITLEMENT must be 00.00. After all entries have been made, follow the procedures shown in subparagraph e below. The recording of a disallowance issues no letter to the veteran so a distated letter is required.
- d. Two other fields are used for the renewal or reissuance of a C/E. (See paragraph 10.)
- (1) RENEWAL DATE. Enter the date of receipt of the renewal application in the regional office. The proper format is MM-DD-YY and the date must be prior to the expiration date of the previous C/E.
- (2) REAPPLICATION DATE. Enter the date of receipt of an application in the regional office after the previous C/E has expired. The proper format is MM-DD-YY.

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- (3) To complete the master record changes and renew or reissue a C/E, change the MONTHS ENTITLEMENT, if necessary; enter a Y in the UPDATE field.
- e. When alk nacessary entries have been made, press Enter. The screen will then display the message "UPDATE COMPLETE-HIT PA2 KEY FOR NEW COMMAND."
- (1) Print the screen by pressing the PAI key. The print will be signed and dated by the adjudicator and then filed on the left flap of the claims folder.
- (2) When eligibility and entitlement information have been entered on Target, the proper EPC (and product code) will be recorded. (See paragraph 14 below.)
- f. If the veteran has a running education award at the time the C/E information is entered or an education award is authorized before the expiration of the veteran's C/E, the file pull indicator will be set by entry of "Y" in the appropriate field on the M24 screen and a dictated letter will be sent to the veteran emphasizing the prohibition against dual benefits. The letter will state that his or her award of education benefits, if any, will be terminated, effective the date he or she enters a program of job training under this law. The veteran should be advised to return any education benefits check he or she receives after entering a program of job training under this law; otherwise, he or she may incur an overpayment which would be subject to recovery.

NOTE: Due to the limited funds available for this program, it may become necessary to temporarily interrupt or stop the issuance of C/E's if funds for payments to amployers are exhausted. Field stations will be informed by TWX if issuance of C/E's must be interrupted or stopped. Veterans whose applications for C/E's are processed after receipt of such a TWX will be notified of the nonavailibility of funds. Procedures for this notification will be issued when necessary.

10. Renewal or Reissuance of C/E

- a. A veteran may request renewal or reissuance of his or her C/E by submitting another VA Form 22-8932. However, the request for renewal or reissuance need not include the veteran's service information. A veteran whose C/E has expired at the time an approved program of job training is located may request that his of her eligibility be reissuated by completing items 12 and 13 on VA Form 22-8930, Notice of 1 tent to Employ a Veteran, if he or she is to be employed in an approved program of job training.
- b. When a veteran requests renewal of a C/E which will soon expire, the adjudicator will review the employment information shown on





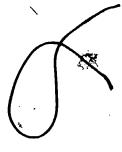
Ú).

the application(s). If the unemployment criteria shown in paragraph 6 are met, a new C/E may be issued.

c. If a veteran has been employed in a program of job training under this law but was unable to complete the program through no fault of his or her own, a new C/E may be issued without regard to the unamployment criteria. If, however, the veteran was unable to complete the previous program of job training due to fault on his or her part, the unemployment criteria shown in paragraph 6 must again be met before a new C/E may be issued. The adjudicator should review the copy of the Certification of Training (VA Form 22-8929) showing the veteran's termination of his or her training program for information concerning the reason for termination. A veteran will be considered at fault if his or her training program was terminated due to his or her unsatisfactory programs or conduct. A veteran will not, however, be considered at fault if he or she was placed in a layoff status during a general reduction in employment at the place of training. If the reason for termination is unclear, further development will be required. Any reasonable doubt which arises in connection with this determination will be resolved in favor of the veteran. If a C/E cannot be issued, the veteran will be informed by dictated letter and provided a statement of procedural and appellate rights.

11. Referral to Counseling

- a. To receive VA counseling services under this law, the veteran must be found eligible for a C/E. The fact that a C/E may not be issued due to lack of funds does not alter the veteran's eligibility for VA counseling services under this law.
- b. When a veteran has requested counseling, the adjudicator will prepare a VA Form 28-1944, Eligibility, Entitlement, and Scheduling Information. The VA Form 28-1944 and claims folder will be forwarded to the VR&C Division after the C/E information has been entered in Target. These cases $\overline{\text{WFII}}$ be controlled in Target.
- c. A VA Form 28-1944 will also be prepared by the adjudicator when a veteran requests an evaluation to determine if a serious employment handicap exists. These cases will be controlled in Target. Both the VA Form 28-1944 and the claims folder will be referred to the VR&C Division.
- d. The adjudicator will also refer to the VREC Division the case of each service-disabled veteran applying for an original C/E under this law in the same manner as for those service-disabled veterans who are approved for assistance under chapter 34, title 38, U.S.Code. (See M22-2, part II, paragraph § 08a(3).) (NOTE: Cases involving Kdrean conflict veterans who are less than 30t service-disabled will not be referred to VREC unless the veteran specifically requests counseling.) Cases which are referred will be controlled in Target.







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- veteran in an approved program of job training under this law will forward a VA Form 22-8930, Notice of Intent to Employ a Veteran, to the Houston regional office. If the employer is approved and the veteran is eligible, CPS at the Houston regional office will enter information from this form to create a payment record. The CPS then for the VA Form 22-8930 to the regional office of jurisdiction for association with the claims folder and routing to an adjudicator for review.
- a. When the VA Form 22-8930 is received, the adjudicator must review the claims folder to determine if educational benefits are currently being paid the veteran. If educational benefits are being paid, action must be promptly taken to terminate those benefits.
- (1) A veteran who is employed in a program of job training under this law cannot receive VA educational benefits for any training under chapter 31, 32, 34 or 35 at the same time benefits are paid to an employer on his or her behalf. This prohibition against payment of dual benefits includes those veterans who are pursuing an educational objective at an educational institution during nonemployment hours.
- (2) The effective date (no-pay date) of the termination will be the first date the employer is eligible for reimbursement for hiring the veteran in the program of job training under this law. Ending reason code 30, election or change of benefit, should be used and the system-generated-letter suppressed. A dictated letter will be sent and a statement of procedural and appellate rights provided. The veteran should be advised to return any educational benefits check he or she receives since negotiating the check might result in an overpayment of benefits.

NOTE: Participation in a program of job training under this law does not constitute a "program" for purposes of determination of "Changes of Program" under chapter 31, 32, 34 or 35.

- b. The adjudicator should also review the VA Form \$\frac{1}{2}-8930\$ to determine if the veteran's place of employment is located within the jurisdiction of the regional office. If the veteran's place of employment is outside the jurisdiction of the regional office, the adjudicator will update the J01 screen by entering the proper three-digit regional office code for the appropriate regional office and the claims folder will be transferred to that regional office using current transfer procedures. The claims folder must not be transferred until the award of educational benefits (if any) is terminated.
- c. The adjudicator will review the VA Form 22-8930 to insure that the veteran's C/E had not expired prior to the date the veteran and/or the employer signed the VA Form 22-8930.



- (1) If the C/E had expired and the veteran requested reinstatement of eligibility by signing the form, the adjudicator will review the J01 screen to insure that the proper reapplication date (i.e., date of receipt of the form in the VA) has been entered. If the proper date has not been entered, the CPS will be notified by telephone (FTS 526-2144) prior to the adjudicator entering the context date. The CRS must update the record after the adjudicator enters the correct date, but before the next computer run which will generate C/E's; otherwise, the veteran will be issued a C/E after he or she has been employed.
- (2) If the C/E had expired but the veteran did not request reinstatement of eligibility, the adjudicator will review the J01 screen to determine if the case was activated in error. If the case was activated in error, the CPS will be notified by telephone to suspend payments to the employer until such time as the veteran's eligibility on the date the employer signed the VA Form 22-8930 has been determined. If, after development, the evidence shows the veteran was eligible on that date, the CPS should be informed to resume payments. If the evidence shows otherwise, the payment record will be terminated, CPS notified against whom any overpayment will be created (see subparagraph d(6) below), and letters sent to both the veteran and the employer as outlined in subparagraph d(7) below.
- d. The adjudicator will review the evidence of record to determine if the veteran is already qualified by previous training or experience for the occupation which is the objective of the training program. The criteria for this determination are contained in DVB Manual M22-2, part III, paragraph 3.11. An employer who is training a veteran who is partially qualified by reason of previous training or experience should appropriately reduce the length of the veteran's job training program. (NOTE: In some instances, this will reduce the period for which the employer may be reimbursed.) The adjudicator should bear if mind that some occupations require on the job training in addition to or instead of more formal vocational training. Any reasonable doubt which arises will be resolved in favor of the veteran.
- (1) When the adjudicator makes a preliminary determination that the veteran is already qualified for the occupation for which he or she is being trained, the CPS will be notified by telephone so that the payment record of job training benefits may be suspended.
- (2) The adjudicator will send a dictated letter to the employer, with a carbon copy to the veteran, notifying the employer that further payments have been suspended pending a final determination on the issue. The letter will invite the employer and the veteran to submit evidence which would show or tend to show that the veteran is not already qualified by reason of previous training or experience. The employer should be advised that an unfavorable determination may result in the creation of an overpayment against the veteran or the employer or both and that the overpayment will be subject to recovery. The

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employer should also be advised that failure to reply will result in the creation of an overpayment against him or her since he or she certified that the veteran was not already qualified. The case will be controlled for 30 days.

- (3) If no additional evidence has been submitted, the decision will become final and the CPS will be notified to create an overpayment against the employer.
- (4) If additional evidence is received which justifies a reversal of the previous determination, the CPS will be notified to resume payment to the employer. The employer and veteran will be notified of the revised decision.
- (5) If additional evidence is received but no change is warranted' in the previous determination, the CPS will be notified to terminate payment to the employer on behalf of the veteran.
- (6) If an overpayment is to be created, the CPS will be provided information to identify the veteran or employer or both against whom any overpayment will be created. If the evidence shows that the veteran withheld or misrepresented information concerning his or her previous training or experience, the overpayment will be created in the veteran's account. If the evidence shows that the employer's certification was incorrect, the overpayment will be created in the employer's account since the employer certified that the veteran was not already qualified. If it is determined that both the employer and the veteran are at fault, the overpayment will be charged against both as they are jointly and severally responsible for repayment. (NOTE: If the evidence is inconclusive as to whether the overpayment should be created in the veteran's account or against the employer, the adjudicator will request that a compliance survey be conducted prior to making the final determination.)
- (7) The determination as to whether an overpayment will be charged against the employer or the veteran or both will be made by an adjudicator in a formal administrative decision. The administrative decision will be prepared by an adjudicator for approval by a section chief and will follow the format shown in DVB Manual M21-1, paragraph 14.34.
- (8) Both the veteran and the employer will be notified of an unfavorable determination. The veteran will be provided a statement of his or her procedural and appellate rights. The employer will be provided notice of the right to a review of the decision by a higher authority within the VA. The one (or both) against whom an overpayment is created will also be informed of the right to request a waiver of indebtedness.



13. Notification of the State Employment Service (Job Service)

- A. After the review of the Notice of Intent to Employ a Veteran (VA Form 22-8930), the Adjudication Officer is responsible for notifying the State Director of Veterans Employment and Training Services of each veteran's entry into an approved program of job training. Since some of the information to be reported is contained in the employer's approval file, coordination with the ELR will be necessary. The Adjudication officer and ELR should also coordinate with the State Director of Veterans Employment and Training Services as to the frequency and format for this notification.
 - b. The notification will contain the following information:
 - (1) The name and VA file number of the veteran.
 - (2) The name Ind address of the employer.
- (3) The name and telephone number of the person to contact at the employer's company.
- (4) The name of the State Employment Service (Job Service) official, if any, who reviewed the employer's application for approval.
 - (5) The title of the job training program.
 - (6) The date the veteran's job training program began.
- c. This information will be used by the State Employment Service (Job Service) personned for postplacement followup.
 - 14. Timeliness, Work Measurement and Reporting
- a. The adjudication of a veteran's claim for issuance or reissuance of a C/E should be completed within 7 working days of the date of receipt of the claim in the regional office of jurisdiction unless further development is required. The review of VA Forms 22-8929 and 22-8930 should be accomplished within 10 working days of the date of receipt of the forms in the regional office.
- b. The following is a list of the EPC's to be recorded for actions taken by the Adjudication Division:
- (2) Termination of a running ... award of educational benefits-----EPC*210

NOTE: These EPC's'will be recorded using the procedures currently in effect except the entry in the BENEFIT field on the Ready screen will

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be CH34. See subparagraph c, below, concerning recordkeeping requirements for these EPC's.

c. No other EPC's are currently assigned for adjudicative actions pertaining to job training under this law. Therefore, time spent on actions other than those shown above must be included in "Other Measured Hours" on the AMIS (Automated Management Information System) Measured Hours" on the AMIS (Automated Management Information System) report. A specord of EPC's and the time expended on other actions pertaining to this law for which no end product was recorded and which were included in "Other Measured Hours" on the AMIS report must be amaintained for future reporting to Central Office (223). Additionally, a record must be kept for future reporting of the number of veteran's claims which are disallowed and the reason(s) for each disallowance. Instructions concerning these porting requirements will be issued separately.

DOROTHY L. STARBUCK

Chief Benefits Director

Distribution: ÇO: FLD:

RPC 2900 RPC 2223; plus VBC, 1 each; plus Administrative Activity in ROA, 3 each; Vet Centers, 2 each EX:

65-33

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DVB Circular 20-03-25 Appendix C Exhibit 1

JOI SCREEN, PUBLIC LAW 98-77 IMERGENCY JOB TRAINING ACT (Completed for 20% Service-Connected Veteran)

PUBLIC LAW 98-77 EMERGENCY JOB TRAINING ACT 10-FILE NUMBER 34% 52 0004-00 . NAME D D AUDIY JÖt

EDU LEVEL 19. STATION NUMBER 350 STATUS SEX H

HAHE 103083

DATE OF APPLICATION 103
TINE OF APPLICATION
DATE CERT/ELIS 1880ED
PERCENT OF DISABILITY 20
HONTHS ENTITLEMENT 9
REMEMBL DATE 4
REAPPLICATION DATE
UPDATE
PAYMENT HISTORY D D AUDIT 123 FOUR FIVE BIX BEVEN VA 22222

BYPARS STUR KOLT

TYPE DATE AMT HOURS MONTHS EARLIER HISTORIES LATER NISTORIES

NEXT SCREEN NIT PAZ KEY FOR NEW COMMAND UPDATE CONPLETE

DVB Circular 20-83-25 Appendix C Exhibit 2

October 11, 1983

VA FORM 22-8928, CERTIFICATE OF ELIGIBILITY
FOR THE EMERCENCY VETERANS' JOB TRAINING ACT OF 1983
(Issued To Veteran With 10% or 20% Service-Connected Disability)

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CERTIFICATE OF ELIGIBILITY

FOR THE

EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

D O AUDIT . 13) FOUR PIVE SIX SEVEN VA 33333

MF 350/21

C- 365-52-0044

DATE INNUES.
HOVEMBER 7, 1983

EXPANTION DATE

: JARUARY 6, 1984

This is no certife that the person identified above has been known eligible to parsceparatio, the Ri Verrans. Job Teaming Act of 1963 (Public Law Vil. 77).

A MAXIMUM OF 9.00 MONTHS. AN ADDITIONAL S MONTHS MAY BE GRAFTED IV THE VA DETERMINES THROUGH COUNSELING THAT A BRRICHS EMPLOYMENT MANDICAD EXISTS AS A RESURT OF A COMPREMARIE SERVICE-CONNECTED DISABILITY. MOTE TO VETERAN: CONTACT THE VOCATIONAL MERITATION AND COUNSELING DIVISION AT THE MEASURY VA REGISSAL OFFICE, IF YOU HAVE NOT ALREADY DOME SO, TO SEEK THES ADDITIONAL ENTITLEMENT.

PUNCE FOR THE PROGRAM ARE LIMITED, THE CERTIFICATE IS NOT A CUARANTEE.
THAT PUNCE WILL BE AVAILABLE FOR THE TRAINING OF THIS VETERAN.

MEDIMATION FOR VETERANS

WATER, 27-0020

VETERAN'S COPY I

Department of Veterand Benefits Veterans Administration Vashington, D. C. 20420 DVB Circular 20-83-25 Appendix D October 11, 1983

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VR&C DIVISION SERVICES UNDER PUBLIC LAW 98-77, EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

- 1. PURPOSE. This appendix describes the employment counseling and evaluation services which may be furnished to eligible veterans under PL 98-77, including the relationship between counseling services furnished under this program and other programs for which the veteran may be eligible.
- 2. SCOPE OF SERVICES. Section 14 of PL 98-77 provides that the Administrator or the Secretary of Labor may, upon an eligible veteran's request, provide employment counseling services to assist the veteran in selecting a suitable program of job training under this Act. The Congress intends that these employment counseling services include:
- a. Comprehensive evaluation and assessment to identify suitable job fields for training or retraining.
- b. Identification of available job training opportunities and coordination of job development activities, particularly with DVOP (Disabled Veterans Outreach Program) specialists and LVER (Local Veterans Employment Representatives);
- c. Assistance in identifying additional training which may be needed to successfully pursue an employment goal;
 - d. Identification of job modifications which may be needed;
- e. Identification of supportive services such as medical care or counseling to cope with problems in job adjustment which may arise;
- f. Utilization of and coordination between agencies and organizations providing job development, employment services, and supportive services, including the State Employment Service (Job Service) local office; and
- g. Exploration of alternative plans for training and employment under programs administered under title 38 such as chapter 34. In the veteran is not eligible for assistance under programs administered under title 38, the VA will assist the veteran to tilize provisions of other programs, such as the Job Training Partnership Act administered by the Department of Labor. This referral process includes assuring that the veteran receives the special consideration or preference for veterans in the programs to which referral is made.

Attachment G

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DVB Circular 20-81/25 Appendix 20

3. DETERMINATION OF SERIOUS EMPLOYMENT HANDICAP. An employer pay be provided payments of 50 percent of the veteran's starting hourly wage for theriod of up to 9 months. The period for which such reimbursement may be made is increased to up to 15 months for veteran with a compensable service-connected disability of 30 become or nore, or 10 or 20 percent if the veteran is determined to have a serious employment handicap. The determination of seriou employment handicap is made by counseling psychologists in the VRLC Division. The criteria for serious employment handicap in DVB Circular 28-80-3, Appendix D, Eligibility and Entitlement, will be used for determinations for this new program in the same manner as for chapter 31 applicants.

4. ELIGIBILITY AND COUNSELING REFERRALS.

- a. Certificate of Eligibility. A veteran may request counseling as part of his or her application for a certificate of eligibility. Counseling is provided following a determination of eligibility for training under provisions of the Act. Budgetary restrictions may result in a larger number of veterans being found eligible for assistance than may be furnished certificates of eligibility. Any limitations which may be imposed on issuance of certificates of eligibility do not limit the veteran's right to request or receive counseling services if basic eligibility has been determined by the Adjudication Division.
- b. Application for Counseling. Counseling under the new program may be requested on the application, VA Form 22-8932, Application for a Certificate of Eligibility. In addition, VA Form 22-8928, Certificate of Eligibility under the Emergency Veterans' Job Training Act of 1983, will include a paragraph informing each veteran with a service-connected disability evaluated at 10 or 20 percent disabling that he or she may be eligible for up to an additional 6 months of assistance if the VA determines that the disability causes a serious employment handicap. The veteran may request that a determination be made by writing to the VR4C Division at the regional office and requesting an appointment.
- c. Referral of Counseling Requests to the VR&C Division. When counseling is requested or a determination of a serious employment handicap has been requested, VA Form 28-1944, Eligibility, Entitlement and Scheduling Information, will be prepared and forwarded to the VR&C Division.



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d. Referral to VR&C of Other Applicants Found to Have Potential Chapter 31 Eligibility. The case of each veteran with a compensable service-connected disability found eligible for assistance under this Act will be forwarded to the VR&C (Vocational Rehabilitation and Counseling) Division in the manner similar to service-disabled veterans who request assistance under chapter 34 (see DVB Manual M22-2, pt. II, par. 5.08a(3)) except as noted in paragraph 5c below. This includes veterans who are being issued a Certificate of Eligibility, those to whom the certificate is not issued because of budgetary constraints, and those who have not been unemployed for 15 of the last 20 weeks.

5. VRIC DIVISION RESPONSIBILITIES

- a. Scheduling. Cases involving requests for counseling by service-disabled veterans, including requests for determination of serious employment handicap, shall be scheduled promptly in view of the limited duration of both the veteran's certificate and of this special job training program as a whole. However, service to regular vocational rehabilitation applicants is not to be delayed or deferred. The Target System shall be utilized to schedule requested coemseling. An individual letter will be sent in response to requests for determination of serious employment handicap.
- b. Notification to Service-Disabled Veteran of Potential Eliquoility for Vocational Rehabilitation. Except as noted in Subparagraph c below, veterans referred to VR&C under paragraph 4d above will be sent an individual motivation letter; a VA Pamphlet 28-82-1, Vocational Rehabilitation; a VA Form 28-1900, Disabled Veterans Application for Vocational Rehabilitation; and, a preaddressed return envelope. VA Form Letter 28-866 will not be used for these cases. The individual letter will provide at least the following information to the veteran:
- (1) In response to his or her application to job training assistance under the Emergency Veterans' Job Training Act, a VA Form 22-8928, Certificate of Eligibility, has been issued or other action taken.
- (2) As a veteran with a service-connected disability, he or she may be entitled to alternative educational and training benefits which may be more advantageous.
 - (3) Training may be pursued in school as well as on-job.
- (4) The veterap may receive a separate living allowance and payment for training costs and other services.

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- (5) Because of the importance of deciding what is in the veteran's best interest, we will be glad to arrange an appointment with one of our counselors to consider eligibility and possible opportunities under the vocational rehabilitation program.
- (6) An appointment will be arranged upon submission of the VA Form 28-1900 or other written request to the VA.
- c. No Notification to Certain Service-pisabled Veterane. The VRSC Division should not send a motivation letter, however, if the service-disabled veteran has been determined to be ineligible for chapter 31 during the last 6 months or is a Korean Conflict veteran with a less than 30 percent disability compensation rating.
- d. Counseling Psychologists Will Provide Services. Counseling psychologists will provide all of the services described in paragraphs 2 and 3 to the extent needed to assist the veteran in selecting a suitable training objective and to make the best use of benefits for which he or she is eligible. For example, if a service-disabled veteran requests counseling on the application for services under, PL 98-77 and an appointment is scheduled, counseling services should not be restricted to eslecting a suitable vocational objective. Rather, the veteran's potential eligibility for assistance under chapter 31 or a longer period of assistance under this Act should be recognized and explored. If the veteran is found eligible for assistance under chapter 31 and the emergency job training program he or she must make an election of benefite. The case should generally be developed to the point where a proposed IWRP (Individualized Written Rehabilitation Plan) has been prepared before requesting that the veteran make the election of benefits.
- e. Coordination of Service Delivery With Other Agencies. Since job development activity is likely to be critical to the success of securing a training opportunity, the involvement of DVOP or LVER staff during the counseling process is essential. The State Employment Service (Job Service) local office is responsible for job development activities and either a DVOP specialist or LVER should participate with VR&C staff. VR&C staff may assist in development of job training opportunities for service-disabled veterans. When DVOP or LVER participation during the counseling process cannot be arranged, VR&C staff will arrange through personal contact for referral of the veteran and will follow up such contact with the State Employment Service (Job Service) local office staff. Based upon information developed, need for additional counseling services should be determined.

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- f. Travel. Travel will be paid for service-disabled vaterans rated 10 or 20 percent requesting determination of serious comployment handicap and service-disabled veterans requesting consideration under chapter 31. The veteran must pay travel costs in all other cases.
- g. Time-timited Programs. Counseling services will be generally available to new applicants for on-job training between October 1, 1983 and September 30, 1984. While no new applications may be accepted after September 30, 1984, counseling may be furnished until December 31, 1984, to veterans who applied prior to September 30, 1984. After December 31, 1984, counseling may no longer be furnished to assist veterans in selecting a suitable job training objective under provisions of this Act. All other counseling services described in paragraphs 2 and 3 shall continue to be provided. This period may be adjusted if funding is unavailable (see DVB Circular 20-83-25, par. 3 regarding duration of the Act).

h. Work Measurement

- (1) Motivation. EP 707 will be taken for each motivational letter sent under paragraph 5b above:
 - (2) Scheduling. EP 709 will be taken for scheduling services.
- (3) Serious Employment Handicap Determinations. EP 719 will be taken for an eligibility determination for a veterin ourrently rated 10 or 20 percent for service-connected disability who requests determination of serious employment handicap.
- (4) Counseling for Training or Vocational Objectives. EP 717 will be taken for each session of the counseling services provided to select a suitable on-job training objective.
- (5) Counseling Which Results in Chapter 31 Claim. If in the course of counseling the case develops into a claim for chapter 31 benefits, appropriate vocational rehabilitation program end products will be taken for the services provided.
- (6) Contract Counseling Center Services. EP 769 will be taken for cases done by guidance centers.
- 1. Contract Counseling Centers. Contract counseling centers may be utilized for claimants other than service-connected, disabled veterans to provide requested counseling for veterans. Contract counseling center staff must be clearly oriented as to their responsibility in these cases and be familiar with other education and training benefits. This includes:
 - (1) Familiarity with on-job training opportunities in the local area in which the veteran will be seeking such training;

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- Establishment of cooperative relationships with the State Employment Service (Job Service) local office to assist in developing and carrying out plans for training and employment; and
- (3) Knowledge of benefits and services available under other education programs administered by the ${\sf VA}$.

NOTE: VR4C staff should provide any necessary assistance to contract counseling centers to help them meet these responsibilities.

j. In-Service Training. In-service training should be arranged as necessary for VA and contract counseling center staff. To the extent feasible, training plans should be developed and carried out jointly with State Employment Service (Job Service) local office staff involved in this program.

> Jarothy of therbook DOROTHY L. STARBUCK Chief Benefits Director

Distribution:

CO:

FD

RPC 2900 RPC 2223, plus 5 additional copies for Finance and 15 for VR&C activities in ROA; FLD:

VBC, 1 each; Vet Centers, 2 each ASO and AR, 1 each

EX:

Department of Voterans Benefits Veterans Administration Washington, D.C. 20420 DVB Circular 20-83-25 Appendix E October 27, 1983

APPROVAL OF JOB TRAINING PROGRAMS UNDER PL 98-77

1. Purpose and Overview

- a. This appendix provides instructions for the approval of job training programs under the Emergency Veterans' Job Training Act of v1983 PL 98-77. Directors of DVB field stations are responsible for approvals. The ELR (Education Liaison Representative) will be responsible for review of applications and will submit approval and denial recommendations to the Director for final action.
- b. In recommending approval decisions, the ELR should keep in mind that the purpose of this legislation is to help unemployed veterans to obtain the necessary training for employment in stable and permanent positions. Congress intended that the approval process avoid costly and time-consuming administrative procedures. At the same time, the legislation contains a number of approval requirements and the VA must review each application carefully to ensure that an employer's training program meets all of these requirements.
- c. It must be emphasized that the approval requirements under PL 98-77 differ markedly from the requirements for approval of programs under 38 U.S.C. ch. 36 and that the VA has final approval responsibility. Programs which are already approved under chapter 36 atill must meet all of the requirements of PL 98-77.
- d. In order to minimize administrative delays, regional offices must assign a very high priority to processing employer application forms (VA Form 22-8931). For cases which can be approved or denied without further development, the station should issue a response to the employer within 10 workdays of receipt of the application. However, the standard will be 5 days if there is any indication that the employer already has located a particular veteran and wishes to hire him or her under the program. It is anticipated that in only a small number of cases will the approval process take longer than 10 days. These would be cases where questions about the employer's application cannot be resolved by telephone.

2. Jurisdiction

- a. Each regional office will be responsible for reviewing applications from any employer within the geographical area of jurisdiction assigned to the office, regardless of State borders.
- b. However, only the Director, Education Service will have authority to approve nationwide apprenticeship programs if the employer is a carrier directly engaged in interstate commerce,
- c. A regional office may only approve training programs which will be conducted within its jurisdiction. In the event a regional office receives an application for a program which will be offered in more

Attachment H

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than one regional office's jurisdiction, the employer will be notified that a separate approval will be required by each regional office.

J. Liaison With Job Service. It is essential that the ELR establish a good working relationship with the Job Service (also known as the Employment Service in some States) in his or her State. ELR's should contact the SDVET (State Director of Veterans Employment and Training) and obtain a listing of local Job Service offices that fall within the regional office's jurisdiction. The Department of Labor, operating primarily through the Job Service offices, will assist the VA in the approval process as described in this appendix.

4. Resource Materials

- a. The ELR'will need to exercice sound judgment in reviewing employer applications. It is especially important for the ELR to ensure that the occupation in question involves significant training, that the training program is adequate and that the training period is not longer than employers in the community customarily require. In making these determinations, prior experience with apprenticeship and OJT training under chapter 34 may be helpful. Other sources which may be of assistance are: the Job Service, VA Central Office, the State approving agency; local trade association offices; other regional office ELR's; and local vocational schools.
- b. The ELR must have the Fourth Edition of the Dictionary of Occupational Titles (DOT) and the publication of Selected Characteristics of Occupations Define the Companion of Occupational Titles." (Please note the Companion of 1982 update of the Fourth Edition DOT.) Appendix D of "Selected Characteristics" explains the SVP codes. SVP means of Specific Vocational Preparation (Training Time). These codes will be used to determine if the length of a proposed training program is reasonable. If a job title is not listed in the DOT, the ELR will have to determine which DOT code most closely approximates the occupation in question.
- c. There are two other Federal publications that may be helpful to the ELR. One is the Occupational Outlook Handbook (1982-83 edition). The other is the Standard Industrial Classification Manual (1972 edition with 1977 supplement). The bandbook provides information on specific occupations. The manual may be useful in determining industry classifications, the need for which is described in paragraph 6 below.

NOTE: If copies of these publications are unavailable they may be ordered through the Government Printing Office bookstores or from the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402.

5. Initial Screening of Applications. Employers must complete VA Form 22-8931, Employer's Application for Approval of an Job Training . Program, to obtain approval. Exhibit 1 shows a copy of both sides of

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the application. The ELR should initially acreen the application to verify that the occupation requires at least 3 months of training.

- a. Applications for training programs in occupations with an SVP code of 1 or 2 will always be denied.
- b. Applications for training programs for occupations with an SVP code of 3 (i.e., occupations requiring 30 days to 3 months of training) will be denied unless the employer can demonstrate that the training program is a full 3-month program and that other employers in the community typically require a full 3 months of training for that occupation.
- c. Applications for occupations with an SVP code of 4 (requires 3 to 6 months training) will be given an especially close review to see that all requirements of the law are met.
- Although occupations with SVP codes of 5 or more will generally be acceptable, they should not be accepted automatically. For many jobs, academic or vocational education rather than on-the-job training is the primary mode of job preparation. An example would be the occupation of accountant which has an SVP code of 8. Training programs for this type of occupation which consist mainly of orientation in a particular company's policies and procedures should not be approved. However, if the training will impart additional skills needed for the worker to be qualified in the occupation, then it may be approved. Another example is the occupation of secretary which has an SVP code of 6. Normally, employers expect secretaries to have acquired the necessary, job skills prior to employment. However, a particular employer might require additional training on wordprocessing equipment, computers, or other automated equipment which would take 3 or more months, and such a program could be approved.
- 6. Specific Occupation or Industry Requirements. The law requires that the training program be for an occupation: (a) which is in a growth industry; or (b) which requires the use of new technological skills; or (c) for which the demand for labor exceeds the supply. Note that a occupation needs to meet only one of these requirements. Any reasonable doubt as to whether an occupation fits one of these categories will be resolved in the employer's favor.
- a. Growth Industries. The BLS (Bureau of Labor Statistics) has furnished the VA with a list of those industries which are expected to show an above average increase in employment over a 10-year period. This list, shown in exhibit 2 will be updated as new information is reserved from BLS. Only those industries specifically identified on this list will be considered growth industries. If there is a question as to how a particular business should be classified, consult the Standard Industrial Classification Manual referrred to in paragraph 4c above. If an employer does business in fore than one industry, the

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division or section of the company in which the veteral will be employed will determine the industry classification,

NOTE: Any occupation in a growth industry is acceptable providing it requires a 1-month training period and all other requirements of the law are mot).

- b. Technological Skills. Consider this category only if the occupation does not fit either of the other categories. Exhibit 3 is a list of a few occupations which fit this category. Item 13 of the application should elicit information if new technological skills are involved. Contact the employer if additional information is needed.
- (1) New technological skills refer to the skills needed to learn a new technology which has been generally adopted within an industry within the last 5 years. These new skills may have to do with the use of new tools such as computers or automated equipment or new methods of performing a job. New technology which does not require the employee to learn new skills which are a significant portion of the total skills for the job will not satisfy this requirement. For example, an office employee retrieves data from a microfiche reader or computer terminal instead of reading paper documents. These developments do not constitute new technological skills.
- (?) ELR's should try to determine what the new technology replaces and whether the skills required to do the job with the new technology are substantially different from what they were hefore the changeover. If there is not a substantial difference in skill requirements, the coccupation will not fit this category.

c. Demand Exceeds Supply

- (1) Demand/supply data on a national level do not exist for most occupations. What does exist are projections of employment growth by occupations. The BLS has furnished a listing of those occupations with 1980 employment of 5,000 of more which are expected to grow at a faster than average rate over a 10-year period. (See exhibit 4.) Any occupation on this list will be considered to have met the demand/supply requirement. Caution: This list has not been screened to eliminate jobs which may not qualify for other reasons such as insufficient length of training of substantial commission income.
- (2) In addition to the list in exhibit 4, if there is a local labor shortage in an occupation or if an occupation is projected to grow locally at an above average rate, then these occupations will be accepted. ELR's should try to obtain copies of any studies done at the State or local level which would have a bearing on the local demand/supply situation. The Occupational Outlook Handbook (1982-83 tedition) contains (on pages 10 and 11) a listing of State agencies, which are responsible for research on State and local labor markets. The certification by a local Job Service office that demand exceeds

supply for an occupation will be accepted as long as the Job Service office cites the basis for its certification.

7. - Review of Employer Certifications

- a. The employer certifies 14 items on the reverse side of the application form. These certifications are listed in exhibit 1. The employer's certifications will be accepted as correct unless the ELR has evidence that they may be inaccurate.
- b. If the employer already has approval for the same program under chapter 34, then the ELR need not consider whether contrary evidence may exist for certifications 3, 6, 7, 8, 9, 10, 11 and 13. The following comments apply to specific certifications.
- employer's certification unless you have contrary information for that particular employer. An occupation such as carpenter may often be seasonal or intermittent in nature but may not be seasonal or intermittent for a particular employer. As a general guide, employment will be considered seasonal if the employer anticipates an interruption of employment exceeding 90 consecutive days in a year. Employment will be considered intermittent if the employer anticipates interruptions of employment exceeding a total of 120 days in a year.
- (2) No. 1 Commissions. This prohibition will rule out many sales jobs. If commission income in a sales occupation would normally constitute over half of the income of the fully trained worker, then a training program for that occupation will not be approved. If there is any doubt, telephone the employer to double check this certification. If there is still doubt, a site visit, as described in paragraph 9 Below, could be arranged to verify payment records.
- (3) No. 1 Federal government. Note that this prohibition does not apply to State or local levels of government or the District of Columbia and that the private nonprofit sector of the economy is not ruled out either.
- (4) No. 3 Wages. Consult with the Job Service if there is any doubt as to the reasonableness (high or low) of the wage rate.
- (5) No. 4 Layoff or terminations. The Job Service may be able to provide information if there is any question.
- (6) No. 6 Significant training. This will be determined primarily from the SVP code as described in paragraph 4. However, the employer's description of the program may raise double as to whether the jobuinvolves significant training.
- (7) No. 7 Training content adequate. This will be determined from the employer's description of the program and the attached.

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training plan or outline. The ELR should compare the description of the job in the DOT, with the proposed training program. The training plan should show at a minimum the number of hours devoted to the major tasks to be learned. The total hours in the program should be accounted for in this plan. If the proposed training program appears to be inadequate, the ELR may request further information from the employer or may schedule a site visit as described in paragraph 9.

The law provides that a training program may include a course or courses at an educational institution. However, such courses must be approved for the training of veterans under chapter 34. There must be a specific agreeement between the employer and the institution regarding this training.

- 8) No. 9 Training program length. The ELR will use the SVP supplemented by his or her experience with existing apprenticeship code supplemented by his or her experience with existing apprenticeship and OJT programs to determine if the training period is not longer than customarily required for the occupation. The training program should not be significantly shorter than customarily required either. An application for a 9-month training program for an occupation which normally requires 2 years of training should not be approved since such a training program would not be considered adequate. The ELR should work with the employer tablish a program of acceptable length.

 (9) No. 14 - Other forms of assistance. "Any other form of assistance on account of the veteran's training or employment" could be
- (9) No. 14 Other forms of assistance. "Any other form of assistance on account of the veteran's training or employment" could be State, local or private assistance as well as Federal.

Any reasonable doubt as to an employer's certification will be resolved'in favor of the employer.

Referral to Job Service

- a. If the Job Service has contacted the employer and assisted with completion of the application, it will complete, no employment service section, items 19a through 19e, or will, attack, separate sheet recording its findings. Exhibit 5 shows the type of information that may be expected from the Job Service. The ELR should contact the Job Service, preferably by telephone, if any further clarification of its outries is needed. entries is needed.
- b. If an application is received directly from an employer without any Job Service review, the ELR may contact the Job Service to resolve particular issues. Some of the most likely issues requiring resolution may be: evidence of local labor shortage for an occupation; reasonableness of a wage rate; existence of comparable training programs in the industry; and verification that the applicant is a bona fidé employer.

NOTE: No application will be approved if the ELR is not certain that the applicant is a bona fide employer. A bona fide employer is a



business or other establishment that currently is in operation and is known to have employees. (However, a sole proprietorship could qualify.) The ELR may use his or her own personal knowledge of an employer, the knowledge of other regional office personnel, referral to business directories, referral to the Job Service, the local Chamber of Commerce, or any other reliable source to verify that an applicant is a bong fide employer.

9. On-Site Visit

- a. An on-site visit to an employer prior to approval is authorized but will not be required routinely. The number of such visits should be minimized to the extent possible. On-site visits are required if neither the VA nor the Job Service can verify that the applicant is a bona fide employer. Also, an off-site visit may be conducted if information needed to resolve an approval issue cannot be obtained by contacting the employer by telephone or correspondence, or by referral to the Job Service.
- b. State approving agencies will be offered the opportunity to ansist the VA in the administration of PL 88-77 by conducting on-site and oversight visits at the request of the VA. No additional staffing will be available for this purpose. Further information concerning this matter will be provided to each regional office.
- c. If an on-site visit is required, the ELR will coordinate with the Job Service or a participating State approving agency to determine which agency can best make the visit considering the location of the employer. During this contact, the ELR will inform the Job Service or the State approving agency of the nature of the problem and the information which is needed to resolve it. If the Job Service or the State approving agency conducts the on-site visit, the BLR will obtain a report of the findings from the appropriate agency.
- d. The ELR will notify the employer in writing that action on the application will be delayed pending further investigation.

10. Denial of Application

- an application for approval is denied will be issued by the station. Director with a copy to the SDVET. The letter should advise the employer to contact the nearest Job Service office for information concerning job training programs under other laws. No Target record will be kept on disallowed programs.
- b. All denial letters should advise the employer of the employer's right to an adminificative review of the decision by the VA Central Office. The employer must submit a request for review within 60 days of receipt of the denial letter. To request a review, the employer need only write a letter to the Director of the regional office

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explaining the basis of the disagreement. The station will refer all notices of disagreement to the appropriate Field Director (225) for review.

- c. Copies of donial letters, and attached documents, should be retained in a separate folder established for each employer. All folders are to be retained until issuance of disposal instructions.
- Approval of Application Assignment of Employer Number. If an application meets all approval requirements, the FLR will assign an employer number. An employer may have more than one program approved under one amployer number. Also, an employer may have more than one number assigned if more than one division or section within the company applies for approval and will make wage payments.
- a. A 9-digit employer number will be assigned to each employer approved under the program.
- (1) The first two digits of the employer number will always be the 2nd and 3rd digits of the regional office number.
- (2) The last two digits will reflect the State code, as stated in M27-2, part VIII, chapter 3, of the State in which the employer is located.
- (3) The middle five digits will be assigned sequentially beginning with 00001. Example: The first code assigned for a California employer under the jurisdiction of the San Francisco regional office will be 430000105.
- b. The employer number will be entered in Targetras explained in paragraph 12 below. Also, the FLR should keep a separate log book of all numbers assigned. Log books are to be retained until issues e of disposal instructions.
- 12. Approval of Application Torget Entries. ELR's will establish a master record in Target by completing the J03 screen, Job Training. Act Approved Employer Programs, each time a program is approved. If an employer has more than one program, the J03 screen must be updated to reflect each approved program. (See Figure 1 for a sample of the J03 screen.)

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a. Access: The J03 screen is accessed from the Ready screen by entering the command - JBNK, password and the employer number in the FILE NUMBER field.

- b. Name and address: The employer's name must be restricted to the first lind. The address should be on lines 2 through 5 and the ZIP code on line 6. This address should be the address of the location where the monthly or quarterly certifications and VA checks will be mailed. Ordinarily, the address will be taken from item 3 of the application.
- c. Update: A "Y" entry is required when establishing or updating a master record. If a record already exists and this item is not completed, the system will treat the JBNK command as an inquiry only and no updating of the master record will occur.
- d. Certify Monthly: Enter "Y" if monthly checks are authorized. Otherwise, enter "N". (An employer is entitled to monthly payment if there are 15 or fower employees and and employer checks "Yes" in item 15 of the application.)

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Figure 1.

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- e. Additional DOT: Enter "Y" if there are more than nine approved programs. Only nine programs can be stored in the system. If there are more than nine programs, the ELR should be prepared to receive telephone requests for information from the CPS in Houston regarding the additional programs.
- f. Delete: Enter "Y" to aliminate the employer's record from the computer's file.
- g. Name of Program: Identify approved program in 20 characters or less, including spaces. \bullet
- $^{\rm h}.$ DOT code: Enter DOT code which most closely fits the occupation.
- - i. Hours: Enter from item 10B on application,
 - k. Wage Rate: Enter from item 9 on application.
- 1. STD Work WK: Enter the number of hours in the standard work week from item 12 on the application.

NOTE: There must be a reasonable relationship between the number of hours in the standard workweek, the total hours in the program and the total months of the program. The ELR should divide total hours by the rumber of hours in the standard workweek and then divide the resulting figure by the number of months in the program. If the final result is obtaide a range of 4 through 4.6 weeks then something is wrong. Consult the employer for clarification of either the number of months or the number of hours. EXAMPLE: An employer reports a 40-hour workweek and a 6 month program with 1040 hours. The calculation is: (1040/40)/6 = 4.33. This is the expected figure as it is the average number of weeks per month throughout a year.

- m. Authorization:
- (1) Hit enter when all items have been correctly completed.
- (2) Print the JOB screen.
- 13. Approval Other
- a. An approval folder will be established for each approved employer. (If a ch. 34 approval folder already exists, a separate folder must be established.) A current print of the JOJ-screen will always be made part of the folder along with the employer's application and any correspondence. The ELR will sign and that the JOJ, screen and will annotate the acreen to show on what basis the application was

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approved (i.e., growth industry, demand/supply, or new technological skills). The approval folder should clearly show how any questionable items on the amployer's application were resolved. Disposition instructions for these folders will be forthcoming.

b. The approval notice will be a letter to the employer from the station Director patterned after the letter in exhibit 6. The atation Director patterned after the letter in exhibit 6. The effective date of approval will be the date the employer's application was received in the VA. A Notice of Intent to Employ a Veteran, VA Form 22-8930, will always be attached to the approval letter. (The employer number should always be included on both the letter and the Notice of Intent form.) If there is any indication that the employer may employ more than one trainée, then send additional copies of VA Form 22-8930. The ELP should always send a copy of the approval letter to the Shuff to the SDVET.

44. Withdrawal of Approval. This issue will be covered at a later dafe.

Work Measurement. One EP 890 will be recorded when the final action (approval or denial) is taken on each application.

> DOROTHY I., STARBUCK Chief Benefits Director

Distribution: CQ:

RPC 2900 RPC 2223, plus VBC, 1 each; Vet Centers, 2 each FLD:

EX:

DVB Circular 20-83-25 Appendix E Exhibit 1 october 27, 1981

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GENERAL INFORMATION AND EMPLOYER CENTIFICATIONS

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- 5. The employer all not employ in the program a reterior who is already qualified by training to expense for the pib for which training as fa lie provided.
- θ . The sets which is the objective of the training program is use that involves apprehens training
- The training centent of the program is independent within of the statum of the crossistion for which training is to be promised and of semigranide, training apparetunities in such occupation to accomplish the training objectives of the program

 J. Each participating seteran will be amployed full time in the program of judy training.
- 9. The training period upder the proposed program is not longer than the training spried that imployers in the removarity nutronantly re-quire new employers to complete in order to become competent in the recognision for which training is to be possible.
- 10. There are in the training establishment or place of amp outh space, equipment instructional material and instructor nel as needed to securablish the training objective.
- for an energia to accumption the cruming sopicities.

 13. The employer will keep records adequate to show the progress made by each veteran participating to the progress and otherwise to demonstrate compliance with the encylerements of the program for at least 1 years. The employee with make these resorts are accusted available for Enderal or State examination as may be required.
- 18. The employer all further each participation as may be required in the employer all further each participating release, before the external a entity into itsuming, a copy of bigh ables of this completed application including attachments. The employer all obtain and keep the viernal a Barriel definite beingment of harting received a copy of this application.
- plication 2 32 The graph oper in in compliance with Talle VI of the Trial Rights Act of 1996, 1906 13 of the Educational Americans of 1974 and Section 500 of the Rebial Intalion Act of 1973
- 50s of the Renamination of the Managaran of the program may be required under this program may not be paid for any period for which the remployer has no will review any other form of samutanes on account of the wheren a trum may be represent including 10 Ametance under the Ab Training Partnership Act, or (2) A has credit under the Targeted the Target and the Act of the Internal Revenue (sief of Abbil).

STATE EMPLOYMENT SERVICE (JOB SERVICE) REVIEW (Manual 1904)

This application will be reviewed when the State Employment Service shot Services has contacted an employer and obtained an application under the Energency Victorian a Job Training Art. This review milly due by made upon empast of the VA Regional Office.

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LIST OF GROWN! INDUSTRIES

The RLS expects those industries marked with an "X" to experience above average growth in employment over a 10-year period. Only industries marked with an "X" (will be considered growth industries for the purposes of PL 98-77.

WHISTY ON VOTERNY SEVENDERS

Agricultural production, useque Agricultural production livestock Agricultural marvices Poweetry Fishing, Issuing, and trapping

MININ.

HETAL MINING MDTR:
INDO ONE
Chyper ores
Leal and the ores
Leal and the ores
Reache End other aluminum ores
Reache End other aluminum ores
Reache End other aluminum ores
Reache End other aluminum
Metal mining services
Hiscellacenum metal ores

ANTHRACTED HININ.

PUTPER ONLY ME PLOBAL HINDS: (9) CHOR PETRIZZIM AND NATURAL CAR Crode petrolene and natural gas Matura) que liquida (X) Oll avi que field écrices

> HETALIC HINTHS AND CURRENTING Dimmalico atom Chushed and broken stone Send and Grawel Clay and related minerals Chemical and fettilizer stherels (X) Surmelalic minerals satvices Miscellaredus respectatic minerals

COMMENCATION

Crigral Bullion, CENTRALTING
Newtherical Bulliding construction (X)
Operative building (O)
Newtweldential building construction (X) CHRONIC CONTRACTIONS, FORL. BUILDING Highway and attent construction Heavy construction, except highway (X) SHE THE THEF COMPACTORS IAL INDEX CUMPACTURE
Finalizy, heating, at conditioning (X)
Painting, separ hamping, decembing
Electrical book 00
Femonary, attributes, and plantet (X)
Carpeting and Ayouing (X)
Having and about matalusk
Commute work (X)
State will drilling (X)
Miscellausous special trade contractors (X)

MANUAL MANUAL PROPERTY AND PROP

tymans carry manufacturing tarders and each products.

Looping compa and looping constructors femalills and planing mills

Millorit, physical, and stauctural members, (X)

Michael containers

West building and middle bross. (X)

Hiscollaneous word products (X)

Puriture and fixtures
Rhomehold fubliture (X)

Furiture and fixtures
Rhomehold fubliture (X)

Office furiture

Fabile baliding and related furiture

Rices, clay, and glasseman, present or blown

Froducts of purchased glass

Class and glasseman, present or blown

Froducts of purchased glass (X)

Commont, hymolic

Structural clay products

Fortary and related products (X)

Commont, hymolic

Structural clay products

Fortary and related products

(X)

Concrete, spouse, and planter products

Out stone and stone products

Hiscollaneous promised in the products

Fiberry Metal inchantries

Blast furnaces and basic steal products

Fribarry perferrous metals (X)

Secondary nordistrous metals

Revisitous rolling and drawing

Revisitous rolling and drawing

Revisitous for an anti
Revisitous for an anti
Revisitous for an anti
Revisitous for an anti
Cutlary, hand tools, and hardware (X)

Flusting and heating, accept electrical (X)

Fabricated structurel metal products

Fabricated structurel metal products

Screw methins products, bolts, rats (X)

Metal services, n.e.c.

Ordwans & access, no web. & quided siles.

Hisrollaneous fabricated metal products

Expines and turbines

Fam and quariam mechinary (X)

Chustruction and implated mechinary

Special industry mechinary

General industry mechinary

General industrial mechinary

Hisrollaneous mechinary, eccept electrial

lectric mech, signed, & significant

Electrical institution apalipment

Electrical expinent

Electrical

DVB Circular 20-83-25 Appendix E Exhibit 2

Whitches, clocks, a weithcomes, memofesturing inhestries, and plated unity Musical instruments (N). White in instruments (N) White in instruments (N) White in instruments (N) White instruments (N) White instruments (N) and specifies and art mapfiles Consume inserting and notions (N) Miscellansons menufacturers INDUE GOODS SONTERCTURING
Prod and kindred products
Shirt products
Dairy products
Presented (tritts and vegetables
Orain mill products
Bahary products
Bahary products
Bahary products
Bahary products
Bahary and ounfectionary products
Fars and other
Bronseque
Hawellameous foods and Xindred products
Telector meghantures Beverages
Hausellaments forch and Xintral person semigrature
Cigarian
Cigarian
Theacts elements and amounts
Theacts elements and redaying
the all products
seeving allie, cotton
seeving allie, cotton
seeving allie, cotton
seeving allie, souther fibers (
seeving allie, souther seeving allie
farture fabrice allie
Faitting allie
Textile finighing, second seeving
Allie
Yest le finighing, second seeving
Allie
Yest and thread pille
Yest and textile shocker
rel and textile shocker
rel and textile shocker
seeving allie
Yest and textile shocker
were and textile shocker
Hern's and tayse firmishings
Resen's and misses outerness
Hern's cope, and gillinery
Children's outerness
Fut goods Name : and address: undergarments
Name : oper and pillings;
Children's operage.
Pur special
Name in particular and accessed ins
Name illapeaus appaint and accessed ins
Name illapeaus appaint and accessed ins
Name illapeaus appaint and accessed ins
Name allied products
Pulps and allied products
Name illapeaus converted paped products (N)
Department allie
Nicolary paper and board stills
Printing and publishing and boses
Name illapeaus and board stills
Printing and publishing inhustries
Name (N)
Hamelianceus publishing (N)
Hamelianceus publishing
Name illapeaus interpretation
Particular interpretation
Commission and allied products
Inhustrial inorquate chemicals
Plastice materials and synthetics
Occupance and allied products
Inhustrial qualific chemicals
Agricultural chemicals
Agricultural chemicals
Particular and information
Nections refiging
Periodes and information and continuous and continuous products
Nections refiging
Periodes and plastice products
Nections and allied products
Nections and information fortunest
Particular and plastice products
Nections and plastice products
Nections and plastice products
Nections and plastice from and builting (N)
Refers and plastice from and builting (N)
Patricular index of products
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice from and builting (N)
Patricular index of products
Periodes and plastice index of products
Periodes and plastice index of products
Periodes

Minorllamonus plantics products (X) after and lasther products lastler products lastler transing and finishing from all above cut stock and finishing Frotomat, enough ridder lastler gloves and mitteus (X) Lugages (X):
Handbage and principal lastler quals Lastler goods, n.s.c. DANFORDING, COMMERCATION A WILLIAM THANKPRITATION 7
Relixed transportation
Local and internuban transit,
Local and adjusted transportation (x)
Thironbe Local and adouthan transportation (K)
Theicabe
Intercity highesy transportation
Theicabe
Intercity highesy transportation
Theicabe
Shat transportation cluster service
School buses
Bus translat and service facilities
Thucking and warehousing
Thucking, local and long distance (K)
Public searchasing
Trucking testainal facilities (K)
U.S. postal service
Neter transportation
Deep sea domestic transportation
Deep sea domestic transportation
Thansportation or rivers and cannels
Local backer transportation
Maker transportation services
Alt transportation services
Alt transportation services
Pipe lines, second natural on
Transportation services
Pipe lines, second natural on
Transportation services
Principle forested of transportation
Transportation services
Transportation CATIONS AND UTILITIES RECOTIONS AND CHILITIES
Creminations
Thingtone communication
Thingtone communication
Bedio and television broadcasting (X)
Communication services, n.e.c. (X)
Clilities and sanitary services
Electrical companies and systems
Combination companies and systems
Combination companies and systems
Combination companies and systems
Mater suguly (X)
Sanitally services (X)
Steen supply

MKENEUE NO BLUTT LIMIE

Steam emply Irrigation systems

PRAIL TABLE

Millosals trade, durable grads

Millosals trade and home furnishings (N)

Laster and other coditarishin meterials (N)

Sporting, try, photoss photo gds & mapplies

Millosals grads and sacept petroloss

Mindellassous durable goods

Mindellassous and products

Against gradellassous durable graduets

Farm-product resemberthis (N)

Chesicals and allied products

Petroloss and petrologue products

Menticals and allied products

Menticals and Menticals and Menticals

Menticals and

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October 27)
           1983
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```
Title Unwanter (X)
Penelon, health, sid velfare fields (X)
Illearence carriers, n.g.o.
INSURANCE ASSETS, MARKOR, MARKOR
                                 Microblaneous revolutable quote (X)

MIDJ. mat., quarten bug., subile homes
laster and other hidg seterials dealers (X)

Paint, qlass, and selipsper stows (X)

Marcharts stores
Retail nurseries, lawn and quarten equiles (X)

Matcharts stores

Matle trade, quantel matcherials

Department stows (X)

Variety stores

Hiscullaneous quantel matcherials stores

Fixel stows (X)

Meet and fish (semfood) markets

Fixel stores and regardable markets

Fixel stores and regardable markets

Fixel stores and regardable markets

Midroblaneous food stores (X)

Midroblaneous food stores (X)

Midroblaneous food stores (X)

Midroblaneous food stores (X)

Automobiles is retreational vehicles

Hotor vehicle dealers (new a used)

Mittor vehicle dealers (new a used)
                                                                                                                         Miscellaneous nondurable goods (X)
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                PRAI, DETAIN

Real estate operators and lesion

Real estate agents and managers

Title abstract offices (X)

Subdividers and develops (X)
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              COHB. R/S, INSURANCE, LONG, LAW OFF.
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              HOLDING AND UNMER INVESTMENT COTTONS
Nothing offices
1 Investment offices
Trusts (N)
Miscellaneous investing
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        SOVICES
                                                                        Gamoline service stations (X)
Boat dealers

Recreational and utility trailer dealers (X)

Hotoroyole dealers

Automotive dealers, n.e.c.

Appeara and soveseppies stores

Han's and boy's dothing and funishings (X)

Wasen's randy-to-wear stores

Massen's accessory and specialty stores

Children's and strants' wear stores

Hamily clothing store

Family clothing store

Family clothing store

Family clothing store

Family clothing store

Finites and fur shops

Hinviters and fur shops

Hinviters and fur shops

Finites a home furnishing stores

Furnitus a home furnishing stores

Furnitus a home furnishing, sect. appl. (X)

Hamehold appliance stores

Radio, television, and music stores

Radio, television, and music stores

Drug stores a proprietary atores

Liquor stores

Drug stores a proprietary atores

Liquor stores

Miscellances shoping quode stores

Minstore retailers

Fuel and kee dealers

Retail stores, n.e.C.

RESUMANCE, AND REAL ESTATE.
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           Mistrilaments Mainers Services
Absertiating
Consumer credit reporting and collection (N)
Mailing, repro. comm. art. & steno. services
Services to deallings and other buildings (N)
Ness syndicates (N)
Personnel supply services (N)
Computer and data processing services
(N)
Hiscellaneous business services
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           HISCRIAMENUS PERAIR SERVICES
Electrical repair shops
batth, clock, and jessiry repair
A Requisitessy and furniture repair (0)
Kisc. repair shops and related services (X)
TINANCE, INSURANCE, AND NEAL ESTRIT.
                                       RANKING
                                                                             Theirsifreestwe banks
Oxemarcial and stock savings banks (X)
Hutugi savings banks (X)
Trust cumpanies, nondeposit
Functions closely related to banking
```

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Exhibit 2

CREDIT AGRICUAS CHICK THEM BANKS
Rediscount and financing institutions
Revings and loss associations
Revicultural credit institutions (X)
Personal credit institutions (X)
Business credit institutions (X)
Hortquee bankers and brukers (X)

RITY & COMMONTY MAGRIMS, DESLITS
Security brobers and dealers (x)
Commodity contracts brokers and dealers (x)
Security and commodity sechanges
Security and commodity seaffices (X)

INSTRUME CAPPING
Life insutends
Pedical service and health insurance
Fire, service, and casualty insurance
Surety insurance

HOTELS AND OTHER LORGING PLACES
Hotels, motels, and tourist courts (X)
housing and houseding houses
Company and trailering parks
Organization hotels and lodging hauses

PROCING MENUTES

[Aurdry, cleaning, and garment services Photographic studies, portrait

Beauty shops
Bathar shops
Shos repair, show shins, has cleaning shops
Therest services and cressories
Hiscellansous personal services

AUTONOMILE REPAIR SERVICES, GARACES
Automobile Dentals, leasing, w/o drivers (X)
- Automobile parking
Automobile repair shope (N)
Automobile services, escept repair (X)

MOTION PICTIONS: Notion picture production and services Notion picture distribution and services Making picture theaters

NEEDSHIT & MET., ENC. HOTICH PICTURES bance halls, studies, and schools (N) Their icel produces, bands, entertainers leveling alleys and billiard and pool estab. Convercial sports (N) Hisc. amisment and recreation services (N)

NOULTH SERVICES
Offices of physicians (N)
Offices of dentists (N)
Offices of observable physicians (N)
Offices of observable physicians (N)
Offices of other health prectitioners (N)
Hursing and personal care facilities (N)
Housical (N)
Housical and dental laborate (N)
Outpatient one facilities (N)
Health and Allied services, n.s.c. (N)

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THINT HIMMAICHN (N)

HOUGHT (CHAL MONTON

SCCIAL SERVICES
Individual and family model mervices (N)
Job training and femily model mervices (N)
To training and vocational rebab. mervices
Child day ours mervices (N)
Recial mervices, n.e.c. (N)

MREEMS, ART GALLESTES, AND 2008
Medicums and art galleries
Arborets, botanical, renlegical gardens

PRINTIP CHECKPITATION

Business associations
Professional Sumbership organizations (N)
Labor unions & smiles labor organizations
Civic, social and fraternal associations
Political organizations (N) &
Religious organizations
Headurship organizations, h.e.o.

PRIVATE HOUSEMALIS

RISCOLLARMOUS SERVICES
Engineering, architect., entroying mervices (X)
Honocometrial educ., solent., research orban
Accounting, auditing, & brokkmaping services
Services, n.e.c.

DYSERVOR

Paderal government & State government, and, aducation & hompicals Local government, and, aducation & hompitals

*' Excluded by law.

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PARTIAL LISTING OF OCCUPATIONS REQUIRING NEW TEXTINOLOGICAL SKILLS

In many cases, occupations which require new technological skills will be in growth industries (see exhibit 2) or demand in those occupations will exceed supply (see exhibit 4). This list should be used only if an occupation is not in a growth industry or demand does not exceed supply. The occupations on this flat are only suggestive of the type of occupations which clearly require new technological skills. It is not intended to be a complete list. The ELR will have to use his or her best judgment if an occupation is not similar to one on this list and the employer claims that new technological skills are required.

bionic-electronic technician cable television technician cellular mobile radio technician computer data base service occupations computer drafting technician computer graphics technician compilter-assisted manufacturing worker computer software production occupations consumer electronics occupations crystal manufacturing occupations fiber optics worker genetic engineering technician hazardous waste management technician holographic inspection technician industrial lasar process technician laser/electro-optics technici nuclear quality assurance inspector

personal computer occupations

robotics occupations



DVB Circular 20-83-25 Appendix E Exhibit 4

LIST OF ALL COCUPATIONS (With 1980 Pupleyment of 5,000 or Higher)

Those occupations marked with an "X" lare expected to experience above average growth in employment over a 10-year period (Source: BLS) and will be considered to meet the demand exceeds supply requirement. Data compiled on a local gr State basis may also be used to supplement this list.

CAUTION: Not all occupations on this list are automatically acceptable under PL 98-77 (e.g., some would be excluded because the training period is too short).

OCCUPATIONS

```
ionally threeducities are technicians (x)

District technicians (x)

District technicians (x)

BG technicians (x)

BG technicians (x)

Health swoods technologists (x)

Licensed practical narrass (x)

Hedical laboratory technologists (x)

Hedical laboratory technologists (x)

Flarmacy helpers (x)-

Physical therapy technicians (x)

Redicological and nuclear medicins technicians (x)

Ruryical technicians (x)

X-ray technicians (x)

All other health technologists and technicians (x)
INCOMESIONAL TRUPPICAL NO PROATED HORIZON
                                                | NHENDS | Assument | 
                    LIPY AND PHYSICAL SCINWINTS
Afficultural scientists
Biological scientists
Chesical (X)
Geological (X)
Hedical scientists
Physicists
All other life and Physical scientists
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            TROSCIONS, ENDET HEALTH, SCHMER, AND HEIDERING
Airplans pilots
Air traffic controllecs
Hobshars
Flight engineers
Radio operators
Technical assistants, fibrary
tool programmers, numerical control
All other technicians, secupt health, science,
engineering (X)
                               NTHUMATICAL SPECIALISTS
                                                Obstitut are concern
Actuaries (X)
Pathematicians
Statisticians
All other mathematical specialists
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             PHINTS STRUKLISTS

Computer programmers (x)

Computer systems analysts (X)
                        PRODUCTING AND ACTINCE TROPICIANS
                                                Broadcast technicians
Civil angineering technicians (X)
Drafters
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            SCCIAL SCIENTISTS
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    IAL SCIENTISTS

Roomondets (X)

Financial analyses (X)

Psychologists (X)

Sociologists (X)

Urban and regional planners (X)

All other social ecisities
                                              Drafters
Electrical and electronic technicians (X)
Industrial engineering technicians (X)
Machanical engineering technicians (X)
Serveyors (X)
All other engineering and school technicians (X)
                    HEDICAL MORGENS, EXCEPT TWO-PHOLDAMS
Chiropractors (X)
Destition (X)
Distitions (X)
Murses, professional (X)
Optomerists (X)
Pharmacists
Studicians, medical and optomer
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            TEXTORS
Abilt education teachers
Oblegs and university teachers
lance instructors
Elementary school teachers
(X)
Betanelin service specialists,
Grahate sessearts
Preschool and kinderparten teachers
(X)
Secondary school teachers
Vocational advantion teachers
(X)
All other teachers
                                            Pharmacists
(Typicians, medical and osteopathic (x)
(Typicians (x)
(Theraplate (X)
(Theraplate (X)
(Theraplate (X)
(Theraplate (X)
(Theraplate (X)
(Theraplate (X)
(Typical theraplate (X)
(Thypical theraplate (X)
(Theraplate (X)
(Theraplate (X)
(Theraplate (X)
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            RELECTED HELTERS, ARTISTS, AND INTERTACIONA
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             Actors
Actions
Athletes
Occumental artists
Sencers
Designers
```

DVB Circular 20-83-25 Appendix E Exhibit 4

> Histories, instrumental histories, ottotic Phytographers Public relations specialists Dadio and television aproximate Anouncers Andiococca to the control of the cocca of th

OTHER PROFESSIONAL AND THERMICAL MANUES Accountage and auditors (X) Admitects (X) Assessors Audiovisual specialists, education archers, floor papersentatives, and security trads Referen, solal Sub-statement trade (X) (Idlam examinars, property/consulty insurance (X) Claims (above, unemployment benefits (X) Claims (abars, unemployment lensits (X)
Claimy
Cost estimators (X)
Crotic analysts (X)
Crotic analysts (X)
Dibercors, religious education and activities
Haylogement interviewess (X)
Torestars
Insurance investigajors (X)
Ashpri
Law Claims (X)
Larveirs

Anhym

Law clarkm (X)

Law clarkm (X)

Law clarkm

Magistrates

Medistrates

Medist

HANCELL CALICINE HO LICENTERING

Auto parts department managers (X)
Auto service department managers (X)
Chmatruction impactors, public administration (X)
Impactors, eccept cunatruction, public administration
Postmenters and mail experimendents
Builroad conductors
Restaurant, defe. and bus managers
Salas managers, retail trade (X)
Flore managers
All other memorys
All other memorys

WITH HINDS

Brokers and merket operators, commodities (X)
Cratifulion solicitors (X)
Crating and moving estimators (X)
Fast estate appraisers (X)
Fast estate appraisers (X)
Fast estate brokers (X)
Fast estate brokers (X)
Sales Sports and representatives, real grate
Sales Sports and representatives, securities (X)
Sales Sports, and representatives, securities (X)
Fales cleates (X)
Travel agents and accommodations appraisers (X)
All other sales workers (X)

CLANUCAL HOMORIAS

Adjustment clarks (K)
Addisations evaluations
Bank failure
Hen accounts tellurs (K)
Tellure (K)
Rockbeepers and goodanting clarks
Bookbeepers
Brokersper and goodanting clarks
Bookbeepers
Brokersper clarks (K)
Carputal clarks (K)
Carputal clarks (K)
Circulation clarks (K)
Cir Marking clarks, trade (K)
Hessengers
Heter readers, utilities
Hortonay closing clarks
Office mechine operators

markinspers, billing machine operators
markinspers, billing machine operators
markinspers, billing machine operators
(K)
Prof mechine operators (K)
Prof mechine operators
(K)
Computer, peripheral squigment operators (K)
Peripheral RP equipment operators (K)
Duplicating mechine operators (K)
Duplicating mechine operators
Keypanch operators
Marking mechine operators
(K)
All other office mechine operators (K)
Order clarks
Psycula and timeseping clarks (K)
Personnel clarks
Production clarks
Production clarks
Production clarks
Production clarks
Production clarks
Production clarks
New Professers
Hate clarks, freight (K)
Haters
Marking mechine (K)
Hessenwind operators
Marking mechine (K)
Hessenwind operators
Marking mechine (K)
Hessenwind operators
Marking mechine (K)
Heters stenographers, and typists
Mervice clarks (K)
Manging and receiving clarks
Milpring mechans
Milpring pechans
Milpring Moseengers Moter imaders, utilities

Survey sarkers (
SetUrbround question/receptionists (X)
Teachers sides, escapt conitors (X)
Teachers debertiament taken, neceptars
Telephrus questions
Telephrus questions
SetUrbased operators
Ocentral office operators
Directory emaistance questions
All other telephrus operators
Tichet agents All other telephyne cper Tichet apports Title searchurn (X) Than Cluba Traffic apports (X) Traffic clarks (X) Transportation apports Travel cranselors, auto club Neigheis (A) Yard clarks All other clarioni worksta

NO HEATED WHITE

3 -

MO NELATIO MANDEM

AIT-basses operators (X)

PR (Chemsons (X)

PR (Chemsons (X)

Carpent cutters and Layers (X)

Carpent cutters and Layers (X)

Chiling tile installers and floot layers (X)

Concrivin and terresso (Inteless (X)

Drywell installers/and lathers

Drywell appliontors (X)

Lathers

Telegra (X)

Electriclars (X)

Fitters, pipelaying (X)

Glaziers (X)

Righmay mentendates warkets

Lowelsters (X)

Painters, construction and maintenance

Departments

Laterers

Latterers

Platters (X)

Painters, construction and maintenance

Platterers and pipelitters (X) Planterers and pipefitters (X) Perisatory entertain requirement (X) Perisatory entertain requirement (X) Profess Stockman accus Structural seel washers (X) Tile mettlers (X)

Stitumental Steel Markers (K)
Tile mettlers (K)

Milon(CS, REPAIRORS) AND DESTAILERS
Als-excellitioning, healing, and verigeration
mechanics (K)

Milon method and the intellers
Automotive mechanics (K)
Automotive mechanics (K)
Automotive mechanics (K)
Bicycle repairwrs (K)
(C) the mechanics and repairwrs
Dana processing mechanic mechanics (X)
Disnel mechanics (K)
Electrical instrument and tool supairwrs
Electric motor repairwrs (K)
Clectric powerline installers and repairwrs
Cable splicers
Lime installers and supairwrs
Trushleshouters, predrime
Pagnessing expliment mechanics
Farm equipment mechanics
Gas, and electric appliance repairwrs
Haleshold appliance installers (K)
Hydruslectric mechanics
Instrument psysiters
Notting mechanics
Instrument psysiters
Notting mechanics
Deckminths (X)
Lexer fixes
Heinterdauce mechanics (K)
Heinterman repairwrs, questal utility, (X)
Herine mechanics and impairers

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Millerights (X)

Miller mechinary mechanics (A)

Habita internment repairers (A)

Habita instrument repairers (A)

Office machine and cash register servicers (X)

Pinerter mechanics, automatic

Medic and talevision repairers (A)

Raligood car repairers

Raligood agreed and setton maintainers

Analigood agreed and setton maintainers

Analigood algoral and setton maintainers

Analigood algoral and setton maintainers

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Stanicologicurs

Telephone installers and repairers

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All other Seighone installers and repairers

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Mel

All other mechanics, repairsts, and insta

REALEMENTS CHAIR MCHESTS, RECEIVED, PROCHANICS

Blackmatichs

No. Lermakers

Chromakers, hard, bench, and floor

Potyling press operations (X)

Meacher operations (X)

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Meacher operations, setal

Layout we(hers, setal)

Mechine tool mettags, metalworkers (X)

Mechinists (X)

Mechinists (X)

Mechinists (X)

Mechinists (X)

Midders, metal

Foliders, metal

Foliders, mechine

All other molders, metal

Foliders, mechine

All other molders, metal

Nonch press metters, metal

Nonch press metters, metal

Nonch press metters, metal

Nolling mill operators and helpers

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Tool-and-die makers (X)

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IMTING TWARK CRAFT MORERS

PRINTING TWAIRS CHAFT REFERENCE THE TWAIRS TRAINED CHAFT REFERENCE TO THE TRAINED THE TRAI Platemiers
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All other press and plate printers CHAPT AND RELATED HORKEN

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Heavy squipment operators (X)
Inspectors
Jessiers and silversatths
less wrinders
Locantive anginers
Locantive anginers helpers
Log inspectors, graders, and scalers

Appendix E Exhibit 4 leguing tractor operatory
Luder graders
Macditm setters, paper gords
Macditms setters, paper gords
Macditms setters, plants: Materials (X)
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Marthandiss displayers and window trisbers (X) Machina settars, scothorking
Harchandise displayers and window trick
Hilles
Hotion picture projectionists
Opticiame (X)
Oll Sampers
Pattarmaners, scoth (X)
Phaser station operators
Pumpers, head
Pumping station operators, waterwichs
Savese plant operators
Shipfitters (X)
Ship engineers
Stationary engineers
Stationary engineers
Hitchistory cutters (X)
Upholatery cutters (X)
Upholatery n.s.c. (X)
Savese greater (X)
Harchanders
Hater treatment plant operators
All other craft and twisted workers

VXX

DVB Circular 20-83-25 -

OF THE PARTY OF

Notice Communication and surfaces assemblers Ricettocal and electronic assemblers (X) Ricettocal and electronic assemblers (X) Instiguent waters and assemblers (X) Machilles assemblers (X) All other assemblers (X)

Albrony (substitutes Bindery workers, seasonbly Bindery workers, stitching All other bindery operatives

cal CCRRF DIRECTY CORPOLATIVES

CALLED TO THE STREET OF THE STREET CONTROL OF THE STREET

WAT CUITIENS AND INSTONERS T CUTTURE AND MULTURE Borners, meant Bonders, poultry Butchers, all-around Caronse splitters Fish cleaners, hand, and butchers, fish

NAMERIC OFFICE TYPE

Dip platers, nonelectrolytic (X)

Dip platers, nonelectrolytic (X)

Full press and boring mechine operators (X)

Electroplators

Furnece chargers (X)

Factors—Correctly, metal (X)

Hackins—Cool (perators, numerical control

Hackins—Cool (perators, numerical control

Hackins—cool (perators, numerical control

Hackins—and (planing machine operators

Fautors, metal (X)

Theor brake and bending machine operators, metal

Furner press operators, metal (X) ALMINKING OPHINATIVING

Neiders and flameoutters (X) All other metalsocking operators All other managements operators

(X)

CONCLINATION MALING machine operators

Destrick operators, petroleum, and gas

Gagars

Loading machine operators (X)

Mill and operators operators, minerals

Moof bolters (X)

Roustalgum

Sarvios unit operators (X)

Mall pullers

All other mine operators (X)

Mall pullers

All other mine operators (X) CKING AND IMPROTING OPPRATIVES UNE NOT DESPECTING (PROGRAMS PROGRAMS PROGRAMS PROGRAMS PROGRAMS PRODUCTION PROGRAMS PRODUCTION PROGRAMS PROGRA PAINTERS, PROFUNCTURED ANTICLES Painters, subcondive (X) Decorators, hand (X) Rabbers (X) Painters, production (E)

CROS Cut-off-sew operators, lumber (X) Bhysis, automatic and puny Head menyers Ripsew operators (X) Senyers metal (X) Trim-sem operators All other senyers

PRO AND STITUTURE

Special spe

TOTHER OFFICIAL AND STATE OF THE STATE OF TH Winder operators, automatic Yarn winders (X) All other tactile operatives

SPORDATION EQUIPMENT (PRESETIVES Abbulance drivers and abbulance etterdants (X) the drivers and route workers | Industrial truck operators | Industrial truck operators | Industrial truck operators | Parking attendants |

DVB Circular 20-83-25 Appendix E Exhibit 4

Streetour operators Taxi drivers > Truck drivers (X) Transportation equips nt operatives, n.e.o. ORION (OPENETIVES & Batch plant operatore (X)
Blanters (X)
Cull finishers (X)
Cutters, medine
Cutters, portable machine
Cutters inland operators, rubber goods (X)
Cutting machine operators, food
Die cutters and clicking machine operators
Derimanusch, smooth factory
Dellars, hand and machine (X)
Deers Devilers, hand and macrais
Devilers, hand and macrais
Devilers, grinders, buffers, and chippers (X)
Filors enting machine operators
Filor sending machine operators
Filor sending machine operators
Filor purposes, minerals
Rin operators, minerals
Rin operators and terrhers, escept metal
Rin operators, minerals
Rintonary boiler firers
All other furness operators and tenders
Filoritum assemblers and installers (X)
Hiscollaneous machine operatives
Heat and diary
All other food
Tobecool
Lumber and furnitume (X)
Paper Name and himiture (X)

Paper
Chemicals
Rabber and plantics (X)

Leather
Stone, clay, glass
Primary grals (X)

Hensiacturing, n.s.o.

Himmore and plantics (X)

Hensiacturing, n.s.o.

Himmore acturing, n.s.o.

Himmore acturing, n.s.o.

Himmore acturing and acturing groods, n.s.c. (X)

Himmore acturing and acturing groods, n.s.c. (X)

Himmore acturing and acturing groods, n.s.c. (X)

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IABOREIS, DEED'T FAIR

Animal Carritablers (X)
Construction laborers, except carpenter h
Asphalt rebers
Penns exectors (X)
Fipelayers (X)
Reinforcting-iron workers (X)
All pthac construction laborers (X)
Carnery suchers
Chain offinances, lumber
Cleaners, whiche
Conveyor questors and tenders,
Forset comfired

Ghrbege collectors Gardeners and groundskeepers, at Helpars, trades (X) Line service attendants Ipaders, sars and trucks (K) Londers, tack ours and trucks off-besture (X) Missers dekespers, amount farm Off-benkru (X)
Rispers
Repers
Reptat tank servicers (X)
Return and drawers
Reshaut workers, frankry (X)
Stock hardlers
Order fillers
Rock clarks, sales floor (X)
Timberoutting and logging workers
Chober setters, lumber
Fallers and buckers
All other timbercutting and logging workers
All other timbercutting and logging workers
Mork distributors (X)
All, other laborars, except farm

WIG MINE

POCE MUNICE MINISTER

Bakers bread and pastry (X)

Bartendars (X)

Butchers and meet outters.

Cooks, mentitutional (X)

Cooks, restaurant (X)

Cooks, restaurant (X)

Cooks, short order and specialty fast tem

Flood service workers, fast food restaurants

(soffee shope (X)

Xitcher helpars (X)

Pentry, sendwith, and coffee salons (X)

Maiters and waitiredees (X)

Niters, seelstaurant (X)

All other food service wurkers (X)

JUNITORIA MED SEDITUME.

SELECTED MEALTH SERVICE: However Dental assistants (X) Health addss, secoler nursing (X) Medical assistants (X) Maxress eithe ard orderlies (X) Psychistric sides (X)

LECTIO PERMITELL SERVICE MORKERS

ECTHO PERSONAL SERVICE WORKERS

Barbers
Bashese hindlers and porters
Bashese hindlers and porters
Ballhape, bee porters, and dockeepers
Chackrote and locker roum attendents (X)
Child one standards (X)
Child one workers, except private household (X)
Commencing attendents
Elevator operators
Plight strandarts
Princel standarts
Came and ride operators and concession workers (X)
Gaidae, sighteesing and establishment (X)
Roumands ride operators and notes (X)
Reductives
Handcuriets
Roumandspars, hotel and motel (X)
Reducing instructors
Soulp trequisive operators
Elevators
Soulp trequisive operators
Soulp trequisive operators
Soulp trequisive operators
School scritters
School scritters
Universe, John attendards, and ticket takers
Welfars service addiss (X)
Personal service workers, n.s.C.

PROTECTIVE SERVICE MODERNE Bailiffs (X) Chachers, fitting room (X) Correction officials and jailars (X) Crossing or bridge tenders Crossing guards, actual (X)



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Firstingners
Fire inspectors (N)
Fire inspectors (N)
Fire officers (N)
First and year teardens
Outsten and decohespers (N)
Lifepancis (N)
Forting enforcement officers (N)
Folios detectives
Folios officers
Folios officers
Folios petroleggi/Acmen
Heartiff (N)
Store detectives (N)
First HOUSERLD HOUSERS
Ohid onaw workers, private household
Cooks, private household
Laundresses, private household

SUPERVISORS, HOMOGRADING, SERVICE (X)

ALE OTHER MENVIOR HOPESES (X)

PAPERS AND PARK HORSING

PAINGES AND PARK HONORING Parmers (Greats and tenants) Park Honogers

PARM SUPERVISORS AND LANCEUMS , Parm supervisors Parm laborers

DVB Circular 20-83-25
Appendix E
Exhibit 9

JOB SERVICE REVIEW

NOTE: The text and form in this exhibit were suggested by the VA for a Department of Labor training manual. The final manual pages may vary somewhat from the following.

The VA will generally rely on JS-VSPs or other JS designees to perform site visits to employers. Site visits may be useful for development of prospective training programs. Site visits are not a requirement for approval. The VA may request the assistance of the Job Service in performing a site visit in limited instances. These requests will be limited to cases where neither agency can verify that the applicant is a bona fide employer and cases where an approval issue cannot be resolved by any other method.

There will be instances where an application is sent directly to the VA without going through the Job Service. In these instances, the VA may request the Job Service to provide assistance on particular approval issues. It is anticipated that most of these contacts will be by telephone.

Items 19A, B, C, D, and E of the employer's application are reserved for Job Service use. The VA would prefer that the Job Service complete the checklist shown in appendix'B (Job Service Certification Attachment (JSCA)), whenever possible instead of completing item 19. If the checklist is used, the Job Service should enter, see attached site visit checklist in item 19B and not complete any other items on the application.

The checklist is not used, then enter one of the following phrases in item 19A: (1) "Recent site visit for this program"; (2) "Recent site visit for some other purpose"; (3) "Recent telephone contact in conhection with this program"; (4) "Recent telephone contact for some other purpose" (5) "Occasional contact with employer over the years"; or (6) "No contact with employer".

Also, if the checklist is not used, enter one of the following phrases in item 19B: (1) "Employer certifications believed to be correct"; (2) "Can verify employer has an established training program"; (3) "Can verify employer is well established in community"; (4) "New Employer"; or (5) "Cannot verify existence of employer".

The above responses will also be appropriate when the VA contacts the Job Service concerning applications which did not initially go through the Job Service.

At the top of the Job Service Certification Attachment (JSCA), enter the name and address of the employer and the employer at 10 number as assigned by the Internal Revenue Service. The employer can tell the JS-VSP this number. "Occupation for which training is planned" refers

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to the specific training program for which approval is sought. If the employer submits several applications, this form must accompany each one. Only one site visit would need to be made, however.

The "Specific industry veteran will be employed in" is important because any occupation in a growth industry qualifies under this program. The VA will publish a list of growth industries which will be used to make this determination.

The "DOT number" is the DOT number which most closely reflects the occupation for which the employer intends to train. If the employer calls the job something other than that for which the DOT was assigned, an explanatory note should be made. The JS-VSP will enter a number from 3 to 9 corresponding to the correct code for the SVP.

The JS-VSP will check which category he or she believes best applies to the job. The VA will publish a list of growth industries and a list of occupations for which demand exceeds supply on a nationwide basis. Refer to these lists which will be found in DVB Circular 20-83-25. The JS-VSP will use SESA State or local statistical reports to determine if an occupation has a demand which exceeds supply on a local or state basis. The JS-VSP will then check the source of information which was the basis of this determination. If new technological skills is checked, the VA needs to know what new skills are involved and how much the job has changed because of the new skills. This category will be used only if one of the others does not fit.

The 5 quastions which follow address approval issues which the ${\it JS-VSP}$ should review at the time of contact with the employer.

A telephone call to the Better Business Bureau will verify whether any serious complaints have been lodged against the employer. If serious complaints exist, a note abould be made as to the nature of the complaints.

If the JS-VSP has any additional comments, they should be listed in the comments section. Comments are not required.

The JS-VSP who reviewed the employer's application and training outline and prepared the JSCA should sign the form with his or her name and title.

The JS-VSP should attach his or her JSCA to the employer's application, and the two should be submitted to the nearest VA regional office. A listing of regional offices and their addresses appears in Appendix C.

Dering the site visit, the JS-VSP should take the time to make sure the employer understands the program fully. He or she should also let the employer know that the records which must be kept under this program are payroll records which prove payment to the veteran and records showing the progress of the veteran. A suggested form for the record



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of training is shown in Appendix B, a copy of the ch may be given to the employer. The VJT Program Training Record Sheet is very simple. It lists the job title and the name of the veteran and has a place for listing the tasks in the VJT Program outline, and columns for the veteran and his or her supervisor to initial that training was completed in each of the tasks. The JS-VSP should tell the employer that these records must be kept for three years from the ending date of the training period.

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JOB SERVICE CERTIFICATION ATTACHMENT

FMPLOYER	· IRS TAX	NO		_
ADDRESS *	•	-	, -,	
	N v			_
				-
	HICH TRAINING IS PLANNED			_
SPECIFIC INDUSTRY	Y VETERAN WITL BE EMPLOYED IN	• •		_
DOT NUMBER	SVP C	ODE-	<u> </u>	-
JOB IS:				•
	IN GROWTH INDUSTRY (PER VA LIST) REQUIRES NEW TECHNOLOGICAL SKILLS DEMAND EXCEEDS SUPPLY (PER VA LIS DEMAND EXCEEDS SUPPLY LOCALLY OR NOT SURE	r) ·	•	
SOURCE OF INFORM	ATION:		•	٠
	VA CINCULAR (DVB CIRCULAR 20-83-2 OCCUPATIONAL OUTLOOK HANDBOOK OTHER U.S. DOL BLS DATA SESA STATE WIDE DATA SESA LOCAL DATA OTHER (SPECIFY)			
BEGINNING MACE R	THE DEAGNABULES	YES	NO	UNK
	THIS OCCUPATION AT THIS EMPLOYER?	YES .	NO -	UNK
	OF PROGRAM ADEQUATE?	YES	NO -	UNK
	IS OF CUSTOMARY LENGTH?	YES	NO T	UNK
TRAINING FACILITY	IES ARE ADEQUATE?	YES	NO	UNK
RECORD OF SERIOUS	S COMPLAINTS WITH THE			
BETTER BUSINESS I	BUREAU?	YES		UNK
(IF YES, NATURE O	OF COMPLAINTS)			_
Caralle .	•		·	
DATE LAST SITE V	ISIT WAS MADE REASON FOR VISI	T		
	CONTACT (IF NO SITE VISIT)		·*	٠. ٠
COMMENTS			写 —	_
			<u> </u>	- '
				- _
	, <u> </u>			
SIGNED	TELEPHONE ()			-
PITT E	DATE	-		_

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DVB Circular 20-83-25 Appendix E Exhibit 6

Employer No. -- Wame of approved program:

Effective date of approval:

We are pleased to tell you that the above named training program has been approved under the Emergency Vaterans' Job Training Act of 1983 - Pl. 98-77. Please use the employer no. shown above on all future correspondence.

Your program has an approved length of months and total hours. The maximum possible period of reimbursement under any program is 15 months for disabled veterans and 9 months for veterans who are not disabled.

Your first step is to locate a veteran who is eligible under this Training Act. Your nearest Job Service office may be able to help you locate an eligible veteran.

A veteran should establish his or her eligibility by showing you a Certificate of Eligibility, VA Form 22-8928. If you decide to hire the veteran, then you should complete the attached form entitled Notice of Intent to Employ a Veteran, VA Form 22-8930. Send this Intent form to the Houston address shown on the form.

This approval notice is no guarantee that you will actually receive reimbursement under the Job Training Act. Funds are limited and there is a possibility that funds would not be available for the reimbursement of a particular veteran.

The VA has 14 days in which to notify you that funds are not available for your particular veteran. The 14 days will start from the day that your letter to Houston, containing the VA Form 22-8930, is postmarked. The VA will have 14 calendar days from that date in which to put the reply into the mail. Therefore, you should allow for normal mailing time in addition to the 14 days if you wish to be absolutely sure that funds are available.

Our Houston office will notify you as soon as possible regarding the availability of Tunds. If funds are available, it will mail you a supply of the forms you need to obtain reimbursement along with instructions

The carliest date from which you could be reimbursed is the date of approval shown above. Please keep in mind that reimbursement is for 1/2 of the starting wage without regard to overtime, premium pay or fringe benefits.

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Please remember that you must furnish the veteran a copy of your application for approval under this program, VA Form 22-8931 plus attachments. You should obtain the veteran's written acknowledgment that he or she has received's copy of these documents. Also, please remember that you must continue to comply with the 14 certification requirements listed on the reverse side of the application form.

If there are any questions we can help you with concerning this Job Training Act, please call at . If you wish approval of any additional programs, please call us.



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Department of Voterane Benefits Veterans Administration Washington, D. C. 20420

DVB Circular 20-83-25 Change

PURLIC LAW 98-77, EMERGENCY VETERANS' JOB TRAINING ACT OP 1983

DVB Circuler 20-83-25, appendix E, is changed as follows:

Pages 1 and 1: Remove these pages and substitute pages 1 through 2 a., (Maragraph le revised to indicate that Central Office (223B) has jurisdiction over certain approvals. Paragraph 2 revised to clarify which office has jurisdiction when training will be conducted in more than one state or when training will be conducted at sites which fell under more than one regional office's jurisdiction within a state.)

Pages 9 through 12: Remove these pages and substitute pages 9 through 12 c. (Paragraph 12g is revised to require entry in Target of the number of potential trainee positions for a given program. Paragraph 13b is revised for clarity and also to require that the ELR determine the number of potential trainees for an approved program. Future editions of the Employer's Application, VAF 22-8931, will ask for this information. Paragraph 14 is revised to provide instructions for withdrawal of approvals.)

Pages 29 and 30: Remove these pages and submittute pages 29 and 30 attached. (The second paragraph of the approval letter to the employer now includes a reference to the number of potential trainee positions.)

DOROTHY L. STARBUCK Chief Benefits Director

Distribution: CO: RPC 2900 FD FLD: RPC 2223,

TLD: RPC 2223, plus VRC, EX: ASO AND AR, 1 each

plus VBC, 1 each; Vet Centers, ? each

DRAFT VERSION ONL'

ATTACHMENT H-1

Department of Veterans Renefits Veterans Administration Washington, D.C. 20420 DVB Circular 20-83-25 Appendix E Change

APPROVAL OF JOB TRAINING PROGRAMS UNDER PL 98-77

Purpose and Overview

- a. This appendix provides instructions for the approval of job training programs under the Emergency Veterans' Job Training Act of 1983 PL 98-77. Directors of DVB field stations and the VA Central Office, as described in paragraph 2 below, are responsible for approvals. The ELR (Education Liaison Representative) will be responsible for the review of applications and will submit approval and denial recommendations to the Director for final action or referral to Central Office as required.
- b. In recommending approval decisions, the ELR should keep in mind that the purpose of this legislation is to help unemployed veterans to obtain the necessary training for employment in stable and permanent positions. Congress intended that the approval process avoid costly add time-consuming administrative procedures. At the same time, the legislation contains a number of approval requirements and the VA must review each application carefully to ensure that an employer's training program meets all of these requirements.
- c. It must be emphasized that the approval requirements under PL 98-77 differ markedly from the requirements for approval of programs under 38 U.S.C. ch. 36 and that the VA has final approval responsibility. Programs which are already approved under chaoter 36 still must meet all of the requirements of PL 98-77.
- d. In order to minimize administrative delays, regional offices must assign a very high priority to processing employer application forms (VA For 22-8931). For cases which can be approved or denied without further development, the station should issue a response to the employer within 10 workdays of receipt of the application. However, the standard will be 5 days if there is any indication that the employer already has located a particular veteran and wishes to hire him or her under the program. It is anticipated that in only a small number of cases will the approval process take longer than 10 days. These would be cases where questions about the employer's application cannot be resolved by telephone.

2. Jurisdiction

- *a. Each regional office will be respondible for initially reviewing applications from any employer within the geographical area of jurisdiction assigned to the office, regardless of State borders. If all of the training will take place within the regional office's area of jurisdiction, the regional office should accept jurisdiction for the approval.
- b. If a company's main office files an application which shows that the training may be conducted at sites located in more than one



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state, Central Office (223B) will have jurisdiction over the approval. Likewise, Central Office will have jurisdiction over nationwide apprenticeship programs if the employer is a <u>carrier</u> directly engaged in interstate commerce. In both instances, the regional office will forward the application to the appropriate Field Director (223B) with a recommendation for approval or disapproval and the reasons. Refore referring a case to Central Office, the regional office should make sure the record shows the location or locations where the company wishes payments to be issued.

- c. If an application shows that training may be conducted at site's located in more than one regional office's jurisdiction within the same state, the regional office with jurisdiction over the company's main office in that state will assume jurisdiction.
- 3. Liaigon with Job Service. It is essential that the FLR establish a good working relationship with the Job Service (also known as the Employment Service in some States) in his or her State. ELR's should contact the SDVET (State Director of Veterans Employment and Training) and obtain a listing of local Job Service offices that fall within the regional office's jurisdiction. The Department of Labor, operating primarily through the Job Service offices, will assist the VA in the approval process as described in this appendix.

4. Resource Materials

- a. The ELR will need to exercise sound judgment in reviewing employer applications. It is especially important for the ELR to ensure that the occupation in question involves significant training, that the training program is adequate, and that the training period is not longer than employers in the community customarily require. In making these determinations, prior experience with apprenticeship and OJT training under chapter 34 may be helpful. Other accuraces which may be of assistance are: the Job Service, VA Central Office; the State approving agency; local trade association offices; other regional office ELR's; and local vocational schools.
- b. The ELR must have the Fourth Edition of the Dictionary of Occupational Titles (DOT) and the publication, "Selected Characteristics of Occupations Defined in the Dictionary of Occupational Titles." (Please note that there is a 1982 update of the Fourth Edition DOT.) Appendix D of "Selected Characteristics" explains the SVP codes. SVP means "Specific Vocational Preparation (Training Time)." These codes will be used to determine if the length of a proposed training program is reasonable. If a job title is not listed in the DOT, the ELR will have to determine which DOT code most closely approximates the occupation in question.
- c. There are two other Federal publications that may be helpful to the ELR. One is the Occupational Outlook Handbook (1982-83 edition). The other is the Standard Industrial Classification Manual (1972

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edition with 1977 supplement). The handbook provides information on specific occupations. The manual may be useful in determining industry classifications, the need for which is described in paragraph 6 below.

NOTE: If copies of these publications are unavailable they may be ordered through the Government Printing Office bookstores or from the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402.

5. Initial Screening of Applications. Employers must complete VA Form 22-8931, Employer's Application for Approval of a Job Taraining Program, to obtain approval. Exhibit 1 shows a copy of both sides of

a. Access: The J03 ecreen is accessed from the Ready ecreen by entering the command - JBNK, password and the employer number in the FILE-NUMBER field.

- b. Name and address: The employer's name must be restricted to the first line. The address should be on lines 2 through 5 and the SIP code on line 6. This address should be the address of the location where the monthly or quarterly certifications and VA checks will be mailed. Ordinarily, the address will be taken from item 3 of the application.
- c. Update: A "Y" entry is required when establishing or updating a master record. If a record already exists and this item is not completed, the system will treat the JBNK command as an inquiry only and no updating of the master record will occur.
- d. Certify Monthly: Enter "Y" if monthly checks are authorized.

 Otherwise, enter "N". (An employer is entitled to monthly payment if
 there are fewer than 75 employees and the employer checks "Yes" in item
 15 of the application.)

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103	J OB Employer mumb	TRAINING AC	T APPRO	VED EMPL	OYER PROGR	AH\$ 0	7-17-03
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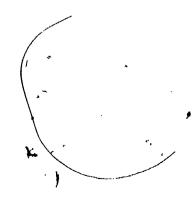
Figure 1.

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- e. Additional DOT: Enter "Y" if there are more than nine approved programs. Only nine programs can be stored in the System. If there are more than 9 approved programs, the ELR should be prepared to receive telephone requests for information from the CPS in Houston regarding the additional programs.
- f. Delete: Enter "Y" to eliminate the employer's record from the computer's file.
- g. Name of Program: Identify approved program in 20 characters or less, including spaces. Also, indicate the number of possible trainee positions. For example if a firm might hire 3 machinist trainees, show "Machinist (3)." (See par. 13b(2) regarding the number of positions.)
- h. DOT code: Enter DOT code which most closely fits the occupation. $\ensuremath{^{\prime\prime}}$
- i. Months: Enter number of months of the program from item $10\ensuremath{\mathrm{A}}$ on application.
 - j. Hours: Enter from item 10B on application.
 - k. Wage Rate: Enter from item 9 on application
- 1. STD Work WK: Enter the number of hours in the standard work week from item 12 on the application.

NOTE: There must be a reasonable relationship between the number of hours in the standard workweek, the total hours in the program and the total months of the program. The ELR should divide total hours by the number of hours in the standard workweek and then divide the resulting figure by the number of months in the program. If the final result is outside a range of 4 through 4.6 weeks then something is wrong. Consult the employer for clarification of either the number of months or the number of hours. EXAMPLE: An employer reports a 40-hour workweek and a 6 month program with 1040 hours. The calculation is: (1040/40)/6 = 4/33. This is the expected figure as it is the average number of weeks per month throughout a year.

- m. Authorization:
- (1) Hit enter when all items have been correctly completed.
- (2) Print the J03 screen.
- 13. Approval other
- a. An approval folder will be established for each approved employer. (If a ch. 34 approval folder already exists, a separate folder must be established.) A current print of tHe J03 screen will always be made part of the folder along with the employer's application



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Change

and any correspondence. The ELR will eign and date the J03 screen and will annotate the screen to show on what basis the applicationswas approved (i.e., growth industry, demand/eupply, or new technological skills). The approval folder should clearly show how any questionable items on the employer's application were resolved. Disposition instructions for these folders will be forthcoming.

- b. The approval notice will be a letter to the employer from the station Director patherned after the letter in exhibit 6.
- (1) The effective date of approval will be the date the employer's application was received in the VA.
- (2) A Notice of Intent to Employ a Veteran, VAP 22-8930, will always be attached to the approval letter. (Always include the employer number on both the letter and the form.) If there is an indication that the employer may employ more than one trainee in the program, send additional copies of VAP 22-8930. If there is no indication as to the number of potential trainees, the ELR should contact the employer by telephone to obtain this information.
- (3) The ELR should always send a copy of the approval letter to the SDVFT.

14. withdrawal of Approval

- a. Beasons for Withdrawal. The Director of a regional office may immediately disapprove the further participation of veterans in a job training program when one of the following occurs:
- (1) The program ceases to meet one or more approval requirements or the Director finds that one or more of the employer's certifications was false.
- The employer refuses to make available to an authorized representative of the rederal Government those records which the employer is required to keep to demonstrate compliance with the requirements of the reduced to the reduced to
- (3) The regional office or Central Office determines that an employer's program was originally approved as the result of an administrative error by the VA.

b. Withdrawal Procedures

- (1) The Director will make a written decision recording the reason(s) why approval is withdrawn. The effective date of the withdrawal of approval will be the date this decision is signed.
- (2) The regional office should notify the Houston CPS (24) by teletype whenever an approval is withdrawn. The teletype should advise

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the CPS of the effective date from which benefits should be discontinued and should request the names of the individual veterans who are currently enrolled in the program. The CPS will furnish the names to the regional office by teletype.

- (a) If the original approval was obtained as the result of the employer's false certification or if the employer refuses to make the required records available to an authorized representative of the federal government, the teletype should direct Houston to suspend further payments and create an overpayment to the employer for all prior payments.
- (b). If the employer's original certifications were correct but the program no longer meets one or more approval requirements, the teletime should direct Houston to suspend further payments and create an overpayment to the employer from the date the approval requirement(s) were no longer met. The teletype should specify the effective date for the discontinuance of benefits.
- (c) If the original approval was due to VA administrative error, the teletype should direct Houston to continue payments for veterans already enrolled in the program. Payments should also be continued if the original approval was correct but the company no longer is in a growth industry or the occupation no longer meets the demand/supply requirement.
- (3) The regional office Director will notify the employer and veterans currently enrolled in the program that approval is being withdrawn. If an overpayment will be created, the notice will tell the employer that the Houston regional office will provide a separate notice regarding the amount of the overpayment and the details of repayment. All notices regarding disapproval, to the employer as well as to veterans, must be by certified or registered letter, return receipt requested, and shall include
 - (a) A statement of the reasons for the withdrawal of approval, and
- (b) An opportunity for a hearing for an employer or a veteran with respect to withdrawal of approval, provided a hearing is requested within 60 days of the notice.
- (4) The ELR will amend the 183 screen to delete all entries regarding the disapproved program. This action will prevent Target from accepting any new enrollments. If approval of all programs for an employer is being withdrawn, the ELR may delete the employer's approval precord entirely by entering a "Y" in the "Delete" field of the J03 screen.

c. Peview Process

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- (1) If a heari is requested, it will be held before the Committee on Educational Allowancas in the field station as established by 38 CFR 21.4207. If more than one person requests a hearing, the VA may hold one hearing, where fessible, for all persons who may wish to be heard. The VA will not pay for any expenses incurred for counsel or witnesses. The Committee will recommend to the Director whether or not to reinstate the approval. The Director may affirm or reverse the Committee's recommendation. The Director's decision shall be final unless the employer eachs a review by VA Central Office as provided in eubparagraph (2) below.
- (2) An employer or veteran who disagrees with the decision of the Director of a regional office to withdraw approval from a job training program may request that the decision be reviewed by the Director, Education Service (225B) at the VA Central Office. The employer or veteran may waive the right to a hearing before the review. The
- (a) Must be made in writing to the Director of the regional office, and
- (b) Must be received by the VA within 60 days of the date the Director notified the employer or veteran of the decision to withdraw approval, or if a hearing was held at the employer's or veteran's request, within 60 days of the date the decision was affirmed by the station Director.
- (3) Upon receipt of a valid request for a review, the Director of the VA regional office will forward all evidence of record, including a transcript of the hearing, if one was held, to the Director, Education Service (225B). The Director, Education Service has the authority to affirm or reverse a decision of the Director of a regional office.
- d. Renewal of Approvel. If an employer takes steps to bring a job training program back into compliance with the approval requirements, the employer may request that a job training program be reapproved. A new application form will not be required. However, the employer must provide sufficient information in writing to justify renewal of approval.
 - e. Authority of the Director, Education Service
- (1) If the Director, Education Service finds that a job training program was approved in error, he or she may direct the regional office Director to withdraw the approval in accordance with the procedures provided in subparagraphs a and b above.
- (2) If the Director, Education Service finds that an approval was withdrawn in error, he or she may direct the regional office Director to renew the approval without requiring the amployer to submit a new application.

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15. Work Measurement. One EP 690 will be recorded when the final action (approval or denial) is taken on each application.

DOROTHY L. STARBUCK Chief Benefits Director

Distribution: CO: RPC 2900 FD FLD: RPC 2223, plus VBC, 1 each; Vet Centers, 2 each EX: ASO and AR, 1 each Distribution: CO: RPC 2900 DyB Circular 20-03-25 Appendix E Rwhibit 1

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BEST CUPY AVAILABLE

DVB Circular 20-83-25
Appendix B
Exhibit 6

Employer No. Name of approved program:

Effective date of approval:

We are pleased to tell you that the above maned training program has been approved under the Emergency Veterans' Job Training Act of 1983 Rt 98-77. Please use the employer no. shown above on all future dorrespondence.

Tour program has an approved length of months and total hours. The maximum possible period of reimbursement under any program is 15 months for disabled veterans and 9 months for veterans who are not disabled. You have indicated that you may have as many as trainses in your program.

Your first step is to locate a veteran who is eligible under this Training Not. Your nearest Job Service office may be able to help you locate an eligible veteran.

A veteran should establish his or her eligibility by showing you a Cartificate of Eligibility, VA Form 22-8928. If you decide to hire the veteran, then you should complete the attached form entitled Notice of Intent to Employ a Veteran, VA Form 22-8930. Send this Intent form to the Houston address shown on the form.

This approval notice is no guarantee that you will actually receive reimbursament under the Job Training Act. Funds are limited and there is a possibility that funds would not be available for the reimbursement of a particular veteran.

The VA has 14 days in which to notify you that funds are not available for your particular veteran. The 14 days will start from the day that your letter to Houston, containing the VA Form 22-8930, is postmarked. The VA will have 14 calendar days from that date in which to put the reply into the mail. Therefore, you should allow for normal mailing time in addition to the 14 days if you wish to be absolutely sure that funds are available.

Our Houston office will notify you as soon as possible regarding the availability of funds. If funds are available, it will mail you a supply of the forms you need to obtain reimbursement along with instructions.

The earliest date from which you could be reimbursed is the data of approval shown above. Please keep in mind that reimbursement is for 1/2 of the atarting wage without regard to overtime, premium pay or fringe benefits.



DVB Circular 20-83-25 / Appendix B Exhibit 6

Pleass remember that you must furnish the veteran a copy of your application for approval under this program, VA Form 27-8931 plus attachments. You should obtain the veteran's written acknowledgment that he or she has received a copy of these documents. Also, please remember that you must continue to comply with the 14 certification requirements listed on the reverse side of the application form.

If there are any questions we can help you with concerning this Job Training Act, please call at you wish approval of any additional programs, please call us.

Department of Veterans Renefits Veterans Administration Washington, D.C. 20420

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ADJUDICATION PROCEDURES

Purpose

- a. Documents pertaining to the Emergency Veterans' Job Training Act of 1983 will not be filed in any veteran's claims folder. Pather, a separate distinctive "Job Training" folder will be established for each veteran who applies for a Certificate of Eligibility and all documents pertaining to the veteran's eliqibility for and participation in job training under this Act will be filed in the separate folder.
- Adjudication Division personnel will not be required to establish Target controls for cases referred to the Vocational Rehabilitation and Counseling Division under this Act.
- Adjudication procedures have been changed to reflect modifications of the processing system and the need for additional statistical information.

Brackets have been used to identify new or revised material.

DVB Circular 20-83-25, appendix C, is changed as follows:

Pages 1 and 2: Remove those pages and substitute pages 1 through 2a attached.

Pages 7 through 10: through 10a attached. Remove these pages and substitute pages 7

Pages 15 and 16: Remove these pages and substitute pages 15 and 16 attached.

> DOROTHY L. STARPUCK Chief Benefits Director

CO: Distribution:

PPC 2900 RPC 2273; plus VBC, 1 each; plus Administrative Activity in ROA, 3 each; Vet Centers, 2 each FLD:

ASO and AR, 1 each EX:

Attachment I

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Department of Veterans Benefits Vaterans Administration Washington, D.C. 20420

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Appendix C
Change 1
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ADJUDICATION PROCEDURES

- 1. Purpose. This appendix provides detailed instructions for processing veterans' applications for participation in a program of job training under the Emergency Veterans' Job Training Act of 1983 (Public Law 98-77) and for the review of VA Forms 22-8930, Notice of Intent to Employ a Veteran (Under the Emergency Veterans' Job Training Act of 1983 Public Law 98-77).
- 2. General. Adjudication personnel have two major areas of responsibility pertaining to the administration of Public Law 98-77. They must determine each veteran's eligibility to participate in lob training under this law and, once the veteran has secured Amployment in a program of job training, review the evidence of record to insure the veteran is not training for an occupation for which he or she is already qualified by reason of previous training or experdence. The CPS (Central Processing Staff) at the Houston regional office is responsible for processing payments to employers on behalf of eligible veterans in training and for controlling the funds available for such payments.

3. Routing of Incoming Mail

- a. Incoming mail will be processed under current procedures. VA Forms 22-8932, Application for a Certificate of Eligibility, will be routed to the DTU (Data Terminal Unit) or Adjudication Division, as appropriate, for assignment of a file number in BIRLS (Beneficiary Identification and Records Locator Subsystem).
- (1) A lightweight yellow ["Job Training"] folder will be established if no [such] folder already exists. The yellow folders (Stock Number NSN 7530-00-761-4110) will be distributed to regional offices in the near future. Until the yellow folders are available, [manila] folders will be used. [A list of manila Job Training folders must be maintained until such time as the yellow folders are available. Upon distribution of the vellow folders, the documents in each manila Job Training folder will be rejacketed in a yellow folder.]
 - (2) [Each Job Training folder (whether manila or vellow) will be stamped as follows:
 - (a) If no claims folder exists, the Job Training folder will be stamped "NO C-FILE EXISTS."
 - (b) If a colaims folder has previously been established, the Job Training folder will be stamped "C-FILE EXISTS."
 - (3) A VA form 3025, File Charge Card, will be established for each Job Training folder. A strip of 3/4-inch yellow tape will be centered at the top of each File Charge Card established for a Job Training folder. The File Charge Card will be annotated "Job Folder." When Job Training folders are filed, they will be interfiled behind the

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veteran's claims folder (and REE (Pehabilitation and Education) folder, if one exists).

- (A)} File numbers will not be assigned by use of [] Target. Rather, for each application, received which does not indicate a file number has been previously assigned, a BINO (BIPLS Inquiry) transaction will be processed. If there is no record of a previously assigned file number, a VA Form 00-7213, Index and Locator Master Record File Maintenance Input Sheet, will be prepared and routed to the DTU requesting file number assignment via ARS (Advanced Record System). Upon receipt of the file number assignment reply message from BIRLS, the message will be filed in the [Job Training folder. The Job Training folder] and application will then be routed to the Adjudication Division for further processing.
- b. [When a Job Training folder is established, the corresponding claims folder, if one exists, will be stamped "JOB TRAINING FOLDER EXISTS" and the application, along with both folders, will be routed to the Adjudication Division for further processing.] If an existing [claims] folder is located in another station or the RPC (Records Processing Center); request for transfer of that folder will be made using procedures currently in effect. [Since BIRLS can track only one claims folder per veterah, it is most important that both the claims folder and the Job Training folder be located at the same regional office of jurisdiction and, if transfer is required, both be transferred simultaneously.]
- c. A [Job Training] folder will not be routinely established upon receipt of any other mail pertaining to job training under Public Law 98-77.
- d. Mail pertaining to a veteran'e eligibility for job training, the employer's Notice of Intent to Employ a Veteran (VA Form 22-8930) and copies of COT's (Certificates of Training) (VA Form 22-8929) will be routed to the Adjudication Division, Instructions concerning other mail pertaining to job training will be provided in other appendixes.
- These prints will be filed on the left flap of the Job Training folder. These documents will be filed in chronological order on the might flap of the Job Training folder, except the prints of Target screens which document the processing of the Vetgran's claim. These prints will be filed on the left flap of the Job Training folder. It will not be necessary to file in the Job Training folder any copies of documents which are filed in the veteran's claims folder since the folders will be located at the same regional office at all times.]
- 4. Determining Eligibility. A veteran must apply for a C/E (Certificate of Eligibility) using VA Form 22-8932, Application for a Certificate of Eligibility. To be eligible for a C/E, the veteran must meet the eligibility criteria contained in paragraph 4a of the basic

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circular. Eligibility determinations will be made by a journeyperson adjudicator or ahove. At the discretion of the Adjudication Officer, these decisions may be reviewed prior to entry of C/E information on Target.

5. Fvidence of Service

- a. Evidence of service requirements for this law are not the same as those for other VA education benefit programs. Evidence of service which was acceptable at the time it was first submitted will be acceptable for purposes of determining eligibility under this law (e.g., a photocopy of a DD214 which appears regular on its face and was first submitted during 1975 would be acceptable as evidence of service). If acceptable evidence of service is not already of record nor submitted by the veteran, procedures currently in effect will be used to request verification of service from the appropriate service department.
- b. To be eligible for job training under this law, the veteran must have been released from active duty under conditions other than dishonorable. Therefore, if the evidence shows that the veteran was not released under general or honorable conditions, the procedures outlined in M21-1, paragraphs 14.01 and 14.02 must be followed and an administrative decision made.

6. Evaluating Employment Mistory

- a. The veteran's unemployment status must be determined utilizing the information provided by the veteran on VA Form 22-8932 and evidence already of record. Unless apparent discrepancies exist or there are major omissions (e.g., employment history), further development will not be undertaken.
- b. The adjudicator will review the employment history shown in items lia and lib of the VA Form 22-8932 to determine if the veteran is currently unemployed and to determine the number of weeks the veteran has been employed during the past 20 weeks. If the veteran is

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consistent with the stub name (e.g., the name requires two lines) enter a Y in the BYPAGS STUB EDLT field.

- (6) DATE OF APPLICATION. Enter the date of receipt of the formal application in the regional office. The proper format for this entry is MM-DD-YY.
- (7) [MONTH LAST EMPLOYED. Enter the month and year of the veteran's last substantial employment (more than 6 months duration) as shown in item 11B of the VA Form 22-8932. The proper formats for entries in this field are MMYY or MM-YY. If the veteran reports that he or she has had no substantial employment in the past 10 years, enter the month and Vear 10 years prior to the date of application (e.g., if the veteran applied on October 27, 1983 and showed "NONE" in item 11B, enter 1073 or 10-73). An entry in this field is required for the issuance of an original C/E or the recording of the disallowance of a claim. No entry will be made in this field if the information displayed in the field is correct in relation to the original application. Additionally, the information displayed in this field will not be changed on the basis of a veteran's application of the renewal or reissuance of a C/E.]
- (8) PERCENT OF DISABILITY. Enter the combined percentage of the veteran's service-connected disabilities. Acceptable entries are 00 to 100 and NSC. If the veteran has no service-connected disabilities, enter NSC. If the veteran has service-connected disabilities, enter the current combined percentage.
- (9) MONTHS ENTITLEMENT. Enter the number of months of entitlement to be shown on the C/E. Original C/E's are issued for either 9 or 15 months. If 9 is entered in this field and 10 or 20 was entered in the PERCENT OF DISABILITY field, a paragraph will be generated on the C/E informing the veteran that ha or she may be all gible for an additional 6 months' entitlement and giving instructions to contact the VR&C Division for evaluation. A supplemental C/E may be issued showing entitlement other than 9 or 15 months. The proper formats for entries in this field are X, XX, X.XX or XX.XX. If the claim is being disallowed, enter 00[.00].
- (10) UPDATE. To establish a master record and issue a C/E enter Y in this field. If no entry is made in this field, Target will treat the transaction as an inquiry and the information entered will not be recorded.
- c. The same fields are used to record a disallowance except the entry in the MONTHS ENTITLEMENT must be 00.00. After all entries have been made, follow the procedures shown in subparagraph e below. The recording of a disallowance issues no letter to the veteran so a dictated letter is required.

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- d. Two other fields are used for the renewal or reissuance of a
- (1) RENEWAL DATE. Enter the date of receipt of the renewal application in the regional office. The proper format is MM-DD-YY and the date must be prior to the expiration date of the previous C/E.
- (2) REAPPLICATION DATE. Enter the date of receipt of an application in the regional office after the previous C/E has expired.

 The proper format is MM-DD-YY.
- (3) To complete the master record changes and renew or reissue a C/E, change the MONTHS ENTITLEMENT, if necessary; enter a Y in the
- e. When all necessary entries have been made, press Enter. The screen will then display the message "UPDATE COMPLETE-HIT PA2 KEY FOR NEW COMMAND."
- (1) [The system will generate a "tear sheet" print of the J01 screen identifying the adjudicator who entered the information on the J01 screen.] The print will be signed and dated by the adjudicator and then filed on the left flap of the [Job Training] folder. [If an eligibility and/or entitlement determination was based on evidence not contained in the Job Training folder (e.g., service information or a rating decision contained in the claims folder), annotate the print to briefly describe the evidence.]
- (2) When eligibility and entitlement information has been entered on Target, the proper EPC (end product code) will be recorded. (See paragraph 14 below.)
- f. If the veteran has a running education award at the time the C/E information is entered or an education award is authorized before the expiration of the veteran's C/E, the file pull indicator will be set by entry of "Y" in the appropriate field on the M24 screen and a dictated letter will be sent to the veteran emphasizing the prohibition against dual benefits. The letter will state that his or her award of education benefits, if any, will be terminated, effective the date he or she enters a program of job training under this law. The veteran should be advised to return any education benefits check he or she receives after entering a program of job training under this law; otherwise, he or she may incur an overpayment which would be subject to recovery.

NOTE: Due to the limited funds available for this program, it may become necessary to temporarily interrupt on stop the issuance of C/E's if funds for payments to employers are exhausted. Field stations will be informed by TWX if issuance of C/E's must be interrupted or stopped. Veterans whose applications for C/E's are processed after receipt of

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such a TWX will be notified of the nonavailibility of funds. Procedures for this notification will be issued when necessary.

10. Renewal or Reissuance of C/E

- a. A veteran may request renewal or reissuance of his or her C/E by submitting another VA Form 22-8932. However, the request for renewal or reissuance need not include the veteran's service information. A veteran whose C/R has expired at the time an approved program of job training is located may request that his or her eligibility be reinstated by completing items 12 and 13 on VA Form 22-8930, Notice of Intent to Employ's Veteran, if he or she is to be employed in an approved program of job training.
- b. When a veteran requests fenewal of a C/E which will soon expire, the adjudicator will review the employment information shown on the application(s). If the unemployment criteria shown in paragraph 6 are met, a new C/E may be issued.
- c. If a veteran has been employed in a program of job training under this law but was unable to complete the program through no fault of his or her own, a new C/E may be issued without regard to the unemployment criteria. If; however the veteran-was unable to complete the previous program of job training due to fault on his or her part, the unemployment criteria shown in paragraph 6, must again be met before a new C/E may be issued. The adjudicator should review the copy of the certification of Training (Wh Form 22-8929) showing the eteran's termination of his or her training program for information concerning the reason for termination. A veteran will be considered at fault if his or her training program was terminated due to hissor her unsatisfactory progress or conduct. A veteran will not, however, be considered at fault if he or she was plaged in a layoff status during a general reduction in employment at the place of training. If the reason for termination is unclear, further development will be required. Any reasonable doubt which arises in connection with this determination will be resolved in favor of the veteran. If a C/E cannot be issued, the veteran will be informed by dictated letter and provided a statement of procedural and appellate rights.

11. Referral to Counseling

- a. To receive VA counseling services under this law, the veteran must be found eligible for a C/E. The fact that a C/E may not be issued due to lack of funds does not alter the veteran's eligibility for VA counseling services under this law.
- b. When a veteran has requested counseling, the adjudicator will prepare a VA Form 28-1944, Bligibility, Entitlement, and Scheduling Information. The VA Form 28-1944[, Job Training folder] and claims folder, [if any,] will be forwarded to the VREC Division after the C/E information has been entered in Target. []



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- c. A VA Form 28-1944 will also be prepared by the adjudicator when a veteran requests an evaluation to determine if a serious employment handicap exists. [The] VA Form 28-1944, [Job Training folder] and the claims folder, [if any,] will be referred to the VPSC Division.
- d. The adjudicator will also refer to the VR&C Division the case of each service-disabled veteran applying for an original C/E under this law in the same manner as for those service-disabled veterans who are approved for assistance under chapter 34, title 38 U.S.Code (See M22-2, part II, paragraph 5.08a(3).) (NOTE: Cases involving Korean conflict veterans who are less than 30% service-disabled will not be referred to VR&C unless the veteran specifically requests counseling.)
- 12. Review of Intent to Employ. An employer who decides to hire a veteran in an approved program of job training under this law will forward a VA Form 22-8930, Notice of Intent to Employ a Veteran, to the Houston regional office. If the employer is approved and the veteran is eliqible, CPS at the Houston regional office will enter information from this form to create a payment record. The CPS then forwards the VA Form 22-8930 to the regional office of jurisdiction for association with the [Job Training folder and] claims folder, [if any,] and routing to an adjudicator for review.
- a. When the VA Form \$2-8930 is received, the adjudicator must review the claims folder to determine if educational benefits are currently being paid the veteran. If educational benefits are being paid, action must be promptly taken to terminate those benefits.
- (1) A veteran who is employed in a program of job training under this law cannot receive VA educational benefits for any training under chapter 11, 32, 34 or 35 at the same time benefits are paid to an employer on his or her behalf. This prohibition against payment of dual benefits includes those veterans who are pursuing an educational objective at an educational institution during nonemployment hours.
- (2) The effective date (no-pay date) of the termination will be the first date the employer is eligible for reimbursement for hiring the veteran in the program of job training under this law. Ending reason code 30, election or change of benefit, should be used and the system-generated letter suppressed. A dictated letter will be sent and a statement of procedural and appellate rights provided. The veteran should be advised to return any educational benefits check he or she receives sinch negotiating the check might result in an overpayment of benefits.
- NOTE: Participation in a program of job training under this law does not constitute a "program" for purposes of determination of "Changes of Program" under chapter 31, 32, 34 or 35.

November 21, 1983

DVB Circular 20-83-25 Appendix C Change 1

b. The adjudicator should also review the VA Form 22-8930 to determine if the veteran's place of employment is located within the jurisdiction of the regional office. If the veteran's place of employment is outside the jurisdiction of the regional office, the employment is outside the jurisdiction of the regional office, the adjudicator will update the J01 screen by entering the proper adjudicator will update the J01 screen by entering the proper three-digit regional office code for the appropriate regional office and the [Job Training folder and] claims folder, [if any,] will be transferred to that regional office using current transfer procedures. The [Job Training and] claims folders must not be transferred until [any existing] award of educational benefits [] is berminated.

The adjudicator will review the VA Form 22-893 to insure that the veteran's C/E had not expired prior to the date the veteran and/or the employer signed the VA Form 22-8930.

November 21, 1983

DVB Circular 20-83-25 Appendix C Exhibit 1 Change 1

GENERATED PRINT OF JOI SCREEN, PUBLIC LAW 98-77 EMERGENCY JOB TRAINING ACT (Completed for 20% Service-Connected Veteran)

PRINCE LAW 98-77 ENERGENCY JOB TRAINING ACT 11-01 6: 12 345 678-00 UPDATE Y NAME J O PRINC FILE NUMBER

STATION NUMBER 999 STATUS

JAHES O PRINCE 120 FOUR DR FIVE VA PROZ2 ADDRESS

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EDU LEVEL 1

DATE OF APPLICATION
HONTH LAST EMPLOYED
DATE CENT/ELID ISBUFD
PERCENT OF DISABILITY
MONTHS ENTITLEMENT
RENEWAL DATE
REAPPLICATION DATE 03 83

PAYMENT HISTORY

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C/U SUBHITTED BY: #1111 -

LATER HISTORIUS

NEXT SCEEDS

DVB Circular 20-83-25 Appendix C Exhibit 2 Change 1

November 21, 1983

VA FORM 22-8928, CERTIFICATE OF FLIGIBILITY FOR THE EMERGENCY VETERANS' JOB TRAINING ACT OF 1983 (Issued To Veteran With 10% or 20% Service-Connected Disability)

CERTIFICATE OF ELIQIBILITY

FOR THE

EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

MF: 350/21

D D AUDIT 123 FOUR PIVE SIX SEVEN VA 22222

C 365-52-0004

DATE ISSUED: NOVEMBER 7, 1983

EXPRATION DATE

JAMUARY 6, 1984

A MAXIMUM OF 9.00 MONTHS. AN ADDITIONAL 6 MONTHS MAY BE GRAFTED IF THE VA DETERMINES THROUGH COUNSELING THAT A SERIOUS EMPLOYMENT RANDICAP EXISTS AS A RESULT OF A COMPENSALE SERVICE-COMMECTED DISABILITY. NOTE TO VETERAN: CONTACT THE VOCATIONAL REMAILITATION AND COUNSELING DIVISION AT THE MEAREST VA REGIONAL OFFICE, IF YOU HAVE NOT ALREADY DOME SO, TO SEER THIS ADDITIONAL ENTITIEMENT.

FUNDS FOR THIS PROCEAM ARE LIMITED. THIS CERTIFICATE IS NOT A CUARANTEE THAT FUNDS WILL BE AVAILABLE FOR THE TRAINING OF THIS YETERAN.

INFORMATION FOR VETERANS

If you locate an employer who is not yet approved under this program, you should encourage the employer to such approved. The employer should contact the necess State Employment Service (or Job Service) local affect or the merent VA regional office for an application and assistance.

If you are hered under this program, you may not receive VA adocational benefits at this same time. Any educa-tion benefits you are receiving will be mapped effective the data your training program bagins.

VA Form 22-8028

VETERAN'S COPY I

U.S. Department of Labor

Additional Secretary for Voterous Streets more Washington, D.C. 20210

October 31, 1883



DIRECTIVE

VETERANS' PROGRAM LETTER NO.

10:

ALL STATE EMPLOYMENT SECURITY AGENCIES
ALL REGIONAL ADMINISTRATORS, ETA
ALL REGIONAL, STATE AND REPORT STATE DIRECTORS,
FOR VETERANS' EMPLOYMENT AND TRAINING SERVICE

FROM:

WILLIAM C. PLONDEN, JR. Assistant Secretary for Veterens' Employment and Training

SUBJECT:

Implementation of the Emergency Veterane' Job Training Act of 1983 (Public Law 98-77)

I. Purpose: To provide instructions for the timely implementation of the Emergency Veterans' Job Training Act of 1983 (PL 98-77), and to ancourage full cooperation between staff of the Department of Labor (DOL), Vatarana Administration (VA), and State Employment Security Agencies (SESAs).

II. Background: The Emergency Vaterans' Job Training Act of 1983 (Public Law 98-77) was anacted August 15, 1983, affective October 1, 1983. The stated purpose of the Act is to address the problem of severe end continuing unemployment among Korsen and Vistnem-era veterans by providing, in the form of payments to defray the costs of training, incentives to employers to hire and train aligible vaterans who have been unemployed for long periods of time for stable and permanent positions that involve significant training (Sec. 2, FL 98-77).

The Secretary, in consultation with the VA Administrator, is required to promote the development of employment and job training opportunities for veterens by encouraging potential amployers to make programs of job training under the Act evailable for aligible veterens, by advising other appropriate Faderal departments and agencies of the program setablished by the Act, and by advising employers of applicable responsibilities under Chapters 41 and 42, Title 38, US Code, with respect to veterane.

ATTACHMENT J

Section 15 (c)(2) of the Act requires the Secretary of Labor, through the Assistant Secretary of Labor for Veterans' Employment and Training (ASVET) to make eaximum use of the services of State and Assistant State Directors for Veterans' Employment and Training Service, Disabled Veterans Outreach Program (DVOP) specialists, and Local Veterans Employment Representatives (LVER).

There is authorized to the appropriated to the Veterans Administration \$150,000,000 to each of fiscal years 1984 and 1985 for the purpose of making payments to employers under the Act and for the purpose of Section 18 of the Act. Amounts appropriated shall remain available until Section 30, 1986.

Mot more than \$25,000,000 of amounts appropriated in total for fiscal years 1984 and 1985 shall be available for an associate degree program which is predominately vocational in content which the VA Administrator may consider for the purpose of Section 1662(a)(3), Title 38, USC, to be a course with an approved vocational objective if such degree program meets the requirements established in such title for approval of such program.

If funds are not both appropriated and made aveilable by the Director of Office of Management and Budget on or before October 1, 1983, assistance may be paid to an employer under the Act on behalf of a veteran if the veteran

- (1) applies for a program of job training under this Act within one year after the date on which funds so appropriated are made available to the Veterans' Administration by the Director; and
- (2) begins participation is such program within fifteen months after such date.

III. Planning and Coordination. In coordinating and planning program activities under this John williams broken and content of the second appropriate, state include the left appropriate of the John Service (JB) will:

A. Provide intensive outreach and information to vetering about the exployment and training opportunities available under this Act.

B. Conduct job development and provide information to private industry, public agencies and organizations, and labor unions about the job counseling, placement, job training expertunities available under, and the adventages of participating in the Emergency Veterans' Job Training Programs:

C. Coordinate the activities of outreach to veterans and seplement with SESA job counseling, placement, tob development and other services to veterans under Chapters 41 and 42. Title 38, United States Code, and the Wagner-

SESAs have the flexibility to integrate the activities of the local of the land of the lan

IV. Identifying What Gets Service. Certain veterans have been identified an heind most in need of employment assistance and are to be provided the full range of employment service to which they are entitled and eligible. Therefore, emphasis must be placed on identification by local office staff of these veterans:

- A. To be eligible for participation in a job training program under this Act, a veteran must be a Korean conflict or Vietnam-era veteran who—
 - (1) Is unemployed at the time of applying for participation is appropriate under this act; and
 - (2) has been unemployed for at least difteen of the twenty weeks immediately preceding the date of such veteran's application for participation in a program under this Act.
- 5. For purposes of paragraph IV. A, the term "Korean conflict or Vietnam-era veteran" means a veteran-
 - (1) Who served in the active military, naval, or air service for a period of more than one hundred and eighty days, any part of whith was during the porean conflict or the Vietnam-era; or
 - (2) Who served in the active military, naval, or air service during the Korean conflict or the Vietnam-era and--

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- (a) was discharged or released therefrom for a service-connected disability; or
- (b) ie entitled to compensation (or but for the receipt of retirement pay would be entitled to compensation).

C. For purposes of paragraph A, a veteran shall be considered to be unemployed during any period the veteran is without a job, and wents, and is available for work (see Technical Assistance Guide (TAG) for examples of determining eligibility).

V. Training. The Mational Office has developed a Technical Assistance Guide (TAG) to be used as a training package to assist in implementing this program. Train-the-trainer sessions using the TAG, were held for Regional and State VETS staff, SESA staff, and Veterans Administration staff. SDVETS will distribute TAGS according to errangements with SESA's will distribute TAGS according to errangements when, and who is to be trained should be decided jaintly by the SDVETS, SESAs, and VA. It is critical that this program be carefully coordinated and implemented in a manner which is the most effective for each State.

VI. Outreach and Public Information Program. In cooperation with the Veterans Administration, the OASVET is developing a flexible public information program. The program will promote the participation of eligible veterans and employers. A separate issuance on the Public Information Program will be forthcoming.

VII. Action Required. If not allowed, second ished, SDVETS should immediately arrange e meeting between VA Regional Office(s), SESAs, and other assumptiate perticipants to develop a plan of action to measure the estages of the set priorities and responsibilities of each organization; training and procedures are key elements.

Of immediate importance are:

- A. Providing sufficient information to JS staff to permit them to respond to questions about the program,
- B. Offering immediate accimends to veterans who may contact the local office at a result of the announcement of this program. In addition to registration, a means of follow-up should be established. Also, JS should develop a speedy system of accepting applications and

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getting them to the appropriate Veterans Administration Regional Office (VARO).

C. Reviewing and updating files to facilitate identification of potential veteran and employer participants.

Your comperation and assistance is critical and appreciated. With your mail we look forward to a suspense of program.

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U.S. Department of Labor

1177 1 0 1983

Vitrans Englishment Constitution DC Form

THE FOLLOWING LETTER WAS SENT TO EVERY GOVERNOR:

Honorable Governor of

Dear Covernor"

As you may know, the Emergency Veterans' Job Training Act of 1983 (Public Law 98-77) was enacted on August 15 and became effective October 1, 1983. Punds are not yet available but are expected to be appropriated soon. Essentially the Act is designed to help relieve the severe and continuing unemployment among Korean conflict and Vietnam-era veterans by providing reimbursement of 50 percent of starting wages to employers to hire and train eligible veterans for permanent employment which involves significant training.

The Act also provides for the Secretary of Labor to make maximum use of the services of Disabled Veterans Outreach Program (DVOP) staff, and Local Veterans Employment "Representatives (LVER). DVOP and LVER staff are members of the State Employment Service/Job Service and are funded by my agency through separate grants to States.

While maximum involvement of the Job Service is encouraged in the law, a total State cooperative effort will make this program most effective. With this in mind, I ask for your support for this program to ensure its success and coordination with other programs in your State.

I have enclosed a copy of our Veterans' Program Letter Number 1-84 announcing the implementation of this new program. I would also mention that we have contracted with the Employers' Netional Job Service Committee to coordinate our job development efforts with the private sector. They have been instructed to work closely with your office, local and State Job Service Employment Committees, Service Delivery Areas, and Private Industry Councils.

Please contact our State Director for Veterans' Employment and Training Service for any information or assistance you may need.

Sincerely,

WILLIAM C. PLOWDEN, JR.
Assistant Secretary for
Veterans' Employment and Training

Enclosure

ATTACHMENT K

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U.S. Department of Labor Program Highlights



FACT Shoot No. 8) - 3 BHERGENCY VETERANS' JOB TRAINING ACT OF 1983

at the same time defray again of your own costs for job training.

The Beargeacy Veterant to thining but of 1983, signed by President Regard on Multiple Drovides for the reducal Government to reimbures and sold the line starting wage for training or retraining veterant of the Koran Conflict or Vietnam-era. The law underscores the Nation a special commitment to those who have served in the military and is designed to help both you and the

This is how the program works: Employers and eligible veterans may apply to the Veterans Administration or Department of Labor for certification. If all requirements are met, the employer can receive from the government 50 percent of the veteran's atarting salary during the training program up to a maximum of \$10,000 per veteran. Payments are made quarterly, but small businesses may be paid monthly.

An employer wishing to take part in the program certifies his or her intention to employ the veteran on a permanent basis after the training is completed. The employer must guarantee that the wages and benefits paid to the veteran will be comparable to those normally paid to employees in training and that no current employees will be displaced.

Training programs generally are to last for at least six months and are to be in growth industries, in occupations requiring technological skills or in occupations where demand exceeds supply. Programs of three to six months may be approved if the overall purpose of the act is met. However, training cannot be for jobs which:

- are measonal or temporary;
- have incomes paid; by Commissions;
 involve political or religious activity; or
- · are with the Federal Government.

Veterans who qualify must have been unemployed 15 of the 20 weeks prior to application. The maximum period of training depends on the individual veteran:

- 15 months for veterans with 30 percent or more service-connected disability;
- 15 months for those with 10 or 20 percent disability and a serious employment handicap;
- # 9 months for other eligible veterans.

This is one of a series of fact sheets highlighting U.S. Department of Cabor programs. It is intended as a general description only and does not carry the force of legal opinion.

APTA-HMEUT I

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In addition to on-the-job training, employers may anter into agreements with educational institutions approved under the GI Bill, to provide an approved job training program.

Veterans receiving education or training benefits under the GI Bill or post-Vietnam educational assistance cannot receive assistance while participating under the Emergency Veterans' Job Training Act.

Likewise, employers receiving assistance for a veteran under tha Job Training Partnership Act or credit under the Targeted Jobs Tax Credit program cannot receive reimburaement under the new law for the same veteran for the same period of time.

The Emergency Veterans' Job Training Act took effect on October 1, 1983. All vaterans' applications must be received within one year after the program is funded by the Congress and all training programs must begin within 15 months of funding.

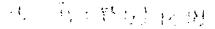
A total of \$300 million in training money is authorized for the two years ending September 30, 1985 (Fiscal Years 1984 and 1985).

The program is operated jointly by the Veterana' Employment and Training Service (VETS) of the Department of Labor and by the Veterans Administration.

If you're an employer and would like to participate in the program or would like additional information, contact any VRTS office or VA office. VETS regional offices are listed below; state offices are generally listed in telephone books under U. S. Department of Labor. Veterans Administration offices are listed under U. S. Government in the phone book. Information is also available through the U. S. Employment Service; ask for a Disabled Veterans' Outreach Program Specialist or a Local Veterans' Employment Representative.

REGIONAL OFFICES

Boston, Massachusetts	617/223-0918
Trenton, New Jersey	609/292-2930
Philadelphia, Pennsylvania	215/597-5032
Atlanta, Georgia	404/881-3673
Chicago, Illinois	312/353-0970
Dallam, Texas	214/767-4987
Kansas City, Missouri	816/374-7151
Denver, Colorado	303/837-2165
San Francisco, California	415/556-2334





VETERANS and the Job Training Program

If you are currently unemployed and are a vateran of either the Vietnam era or the Kordan conflict, you may be eligible for job training in programs approved under the Emergency Vietnams. Job Training Act of 1983 (Public Law 98-77). Because employers are paid directly for part of the training costs, this law encourages their participation.

ELIGIBILITY—To qualify you must have been unemployed for at least 15 of the 20 weeks prior to filing an application. The maximum period of training is 9 months for most veterans if you have a service connected disability of 30 percent or more or have lesser rated disabilities but with a serious employment handicap, you can be trained for up to 15 months.

APPLICATION. If you want to enter a training program, you must first get a Certificate of Eligibility from the Veterans Administration. This certificate will be good for a period of 60 days and may be renewed. You may obtain an application from any VA Regional Office or a local office of the State Job Service. To speed processing, you should include proof of military service with the application. You may contact your local Job Service Office for more information or call, toll free, the VA Regional Office listed in your local telephone directory.

COUNSELING. If you are aligible for this program and need assistance in finding a buildble amployment goal or type of training, counseling is available from either the Job Service or the Veterans Administration. This counseling may be requested at the time of application.



Veterans Administration

Department of Labor / State Job Service

"Partners in Training"

VA FORM 27 8936

Attachment M

· 44

EMPLOYERS and the Job Training Program

You can recover up to \$10,000 if you train and hire an eligible Vietnam era or Korean conflict veteran through the provisions of the Emergency Veterans. Job Training Act of 1983 (Public Law 98/77)

The training programs you design should generally be no less than 6 months: except that a program of between 3 and 6 months could be approved under certain circumstances. To quality, your program must offer training in

/ an occupation in a growth indostry or

ao occupation requiring new technical skills, or

an occupation for which demand for labor exceeds the supply

You must certify that you plan to but the veteran upon the completion of the training. Additionally for training must be available, wages and benefits must be no less than those normally paid, and training cannot be for a position for which the veteran already qualifies.

Your reimbursement will be 50 percent of the starting wage up to a maximum of \$10,000 per veteran. Payments will be made at the end of each three month period of training or can be monthly in the case of employers with fewer than 75 employees.

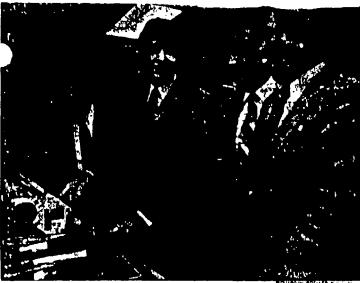
You may contact the nearest local State Job Service Office or VA Regional Office for details, applications and assistance.

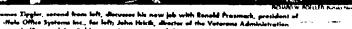
Apply to the Veterans Administration now for approval of a training program under this $A_{\xi,t}$



Department of Labor / State Job Service
Veterans Administration
"Partners in Training"







New VA Program Enlists Companies to Hire Veterans

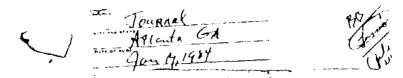
THE PROGRAM has proved the trait Depler because "there's something it for everybody," Mr Schland

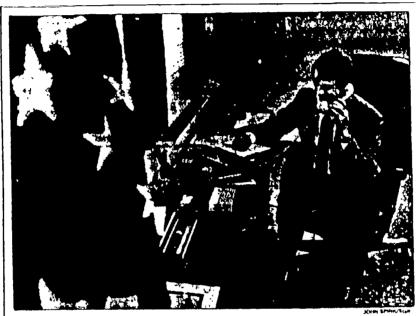
to de that," and Fryttle Franmarn, clope "temporarity" locked the getter on its South floritele plant in June of 1802 Yet be feel "a seeme of portic pattice" last week when the company announced the plant would recompany and the plant would recompany and the plant would recompany and the plant would recompany announced the plant would recompany and state the plant would recompany and state the plant would recompany and the company and the cop

At the same time, "It's a great opportunity for the veterans," Mr. Ziegler and. "This training program might mean the difference between getting a job and not getting a job."

ATTACIMENT N-1







Labor aide halls programs

By Ahn Wead Kimbrough

The newly, appointed Southeastern Labor Department listed to the Reagan Cabinet describes his role as serving as a "lightning rod" to lighte the queenment's new approach to em-ployment training

the government's new approach to employment training
Kenneth Baker Jr. 24, the relation
to Senate Majority leader Howard Baker
of Tennessee) took over his job two

of Tennessee) took over his job two weeks ago

Baker who served two terms in the Tennessee. House of Representatives, said the U.S. Department of Labor's new job retraining packages "have done a good job has esliating the ideas of basiessa in helping to direct people into employment areas appropriate for the 19th and 1994."

"UETA (Comprehensive Employment Training Act) spent 833 billion ever its lifetime and had only a 13 percent placement access rate. Also, during the time it was supposed to be taking minorities and disadvantaged people aff public assistance. The unemployment rate doubled." Baker said.

New job-retraining plans aided by business input. regional official says

The new Job Training Partnership Act provides job training for economically disadvantaged individuals to work in prtute industry.

Raker self enother new training program — The Emergency Veterans Job Training Act — will prove "very very actiting." The program reimburses as employed up to 16 percent, or a maximum of \$16,000, of a veteran's starting salary.

sown of \$10,000, of a veteran's starting salary.

Baher said this program differs from its profecessor in that employers most guarantee that the worker will be employed fall time. The sem of \$300 million has been silocated for distribu-tion by Sept. 30, 1988.

Baker's role is to report to Labor Borretary Raymond J. Danovan on the status of the department's eight-state

Southeast region Baker oversees the de partmeat's responsibilities, which is clude enforcement of laws protabilities semployment discrimination, protecting semployment discrimination, protecting semployment factorial and safety, strengthening collective bargaising, compiling labor statistics and providing memployment insurance and workers' compensation. "I was very much the skeptic about government when I took this position," said the Transsesson. "But I believe that the profess of the state of the state of the safety of the people sit on the sidelines and talk about it," Baker said.

He applied for the post after losing his bild for a third term to the state's Legislature in 1902.
"I results that if I can help the administration present itself to the labor force of America and beit diffuse some the problems. I can serve as a lighting roll to the benefit of the Reegan administration, he said.

Baker defended the Occupational fastey and Heesth Administration's so-called deregulation that now places the burden of maintaining a safe working environment on business.

ATTACHMENT N-2



PRESS CLIPPING BUREAU
DALLAS
Limblished IVIO

Gov. Tells Plans of Important Jobs

For Vets Project

Governor Mark White announces a new job training program that will reimburse Texas businesses up to \$10,600 for the cost of hiring and training long-term unemployed Korean and Vietnam era veterans.

Congress appropriated

\$150 million to fund this program nationwide under the recently adopted federal Emregency Veteran's Job Training Act of 1983. Veterans who have been out of work at least 15 weeks can participate in this program Private employers could receive a maximum \$10,000 for the cost of training one veteran

Money available for the veterans jobs program will be distributed on a first come, first served basis with no limitation on the portion available to Taxas. The amount spent to assist Taxas veterans will depend entirely ly on the number of veterans and employers participating in the program.

Texas has the third largest population of veterans - 17

million - of the 90 states Out of this number, 337,600 are Korean era veterans and 499,000 ara Visimam veterans.

Governor White urged the 34 local Private Industry Councils, responsible for planning and oversight of job training programs throughout the state, to activaly market this program to the business community.

"This program can greatly benefit unemployed veterans in Texas," Governor White said. "I strongly ancourage veterans and Texas employers to immediately contact the Texas Employment Commission for further information."

The Houston Veteran's Administration Regional Office will distribute funds for this program nationwide.

ATTACHMENT O-1

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MOURC E	
AMARILLO DAILY NEWS	
Amerillo, Texas	
December 8, 1983	_

Vet training program announced

AUSTIN (AP) - Gov. Mark White set up a pew state program Wednesday, flamened by federal Audds, to help find permanent em-ployment for 80,600 Korean and Vietnam jobiese veterans.

ough we cannot put all 56, "AKh 666 unaployed Korean and Vietnam voterans to work we can take advancourage Texas companies to hire and train as many veterans as possible," White told a Capitol news con-ference

The governor also said that he still plans to call a special legislative session next year, primarly for improvement of public education, but only when the Legislature is endy for H

Under the veterans job training program, financed from \$150 million appropriated by Congress, Texas lusiness would be reimbursed up to \$10,000 for the cost of hiring and training long-term unemployed vet-

Veteratio uni of work at least 15 weeks are eligible

White stressed that the \$150 million in the federal Emargency Vet-eran's Job Training Act will be des tributed to the states on a first

come, first-served basis.

He said Texas has the third-largest population of veterans, 1.7 million Out of this number 237,600 are Korean War veterans and 400,000 are Vietnam veterans.

"I'm prepared to call a special a in prepared to call a special session just as quickly as we can to get the job done for improving education in Taxas," White said in reply to a published prediction from Comptroller Bob Bullock that White, despite numerous promises, would not call the Legislature back to consider a teachers pay raise before the 1965 regular session

Bullock, a member of the Select Committee on Public Education who has stated he is interested in a governor's race in 1986, said he did not think the committee would make sot think the committee would make its report until late spring or early summer. As a result, Bullock told reporters, he did not think White would call a special session that close to the November 1994 general

"I've said all along that as soon ne the report is out and as soon as we get concurrence in the House and Senate, then we will call a special session "White said

ATTACHMENT 0-4

Form Approved UMII No. 2000-0300 Voterace Administration PPLICATION FOR A CERTIFICATE OF ELIGIBILITY (Under the Emergency Veterans' Job Training Act of 1983 - P.L. 98-77) IMPORTANT APPLICANT: Before completing this form read the Information and Instructions on the reverse. Type or print answers in mk. If additional space is required, attach separate abeets and key answers to item numbers. NOTE: If you have previously received a Certificate of Eligibility under the Joh Training Act, you need not complete Items 8, 1111, or -THE PROPERTY OF CONTACT AND COME M HI COLUMN 8. SERVICE INFORMATION NOTE: If you have attached a copy of your DD Form 214 or equivalent separation paper (see instruction number 3) for each period of service skip to Rem 9. If you do not have a DD Form 214 (or equivalent), check here (- and complete Rems 8A through 8E). SELE SEPARATED FROM METER DOTY 10. REQUEST FOR COUNSELING 'you want professional VA comusaling to help you identify a suitable job training program, write "yes" in the box ovided and a connicting appointment will be arranged You will be notified of the time and place (NOTE If you arrive "you we will still issue your Certificate of Eligibility as soon as possible.) 11. EMPLOYMENT HISTORY JOB TITLE. CYLER OF EMPLOAMEN JOB TITLE 12. EDUCATION AND TRAINING t must us that money upone non-completion.

The control of things the control of HEREBY CERTIFY THAT I am now unemployed and that, during the time I have been without a job during the last 20 weeks, I wanted and have been available for work. I further certify that all statements berom are true and complete to the best of my knowledge and behef and I herewith apply for a Certificate of Eligibility under the Emergency Veterans. Job Training Act of 1983 (P. L. 98-77). Signaring of Vitter water both 201 CB C 3729 31, 18 1: ST 1001(0 2071 66616

14 TE 22-8932

Attachment P

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APPLICATION FOR A CERTIFICATE OF ELIGIBILITY (Under the Emergency Veterana' Job Training Act of 1983 —Public Law 98-77)

Information and Instructions

1. GENERAL. This Job Training Act is designed to help you obtain the training necessary for a steady job. Under this Act, the VA can july an employer for half of your entry wages for as long as if melties of training (15 months for certain insplied veterans). The maximum possible payment is \$10,000.
If you are eligible, the VA will issue you a Certificate of Eligibilis that you can take to employers to encourage them to hire you. The VA must approve an employer's job training program before any payment can be issued.

Please read this information and Instruction sheet carefully and then complete all items on the application fully and accurately! Show "N/A" (not applicable) where appropriate

2. ELIGIBILITY To quality for this program, you must have served on active duty during the Korean Conflict or the Vistram Era. The Korean Conflict was from June 27, 1950, to January 33, 1955, and the Vistram RPs was from August 5, 1964 to May 7, 1975. You must have served more than 190 days, and some part of your service must have secured during either of these two periods. Your discharge or release from active duty must have been under conditions other than this condition. morable

dishonorable.

If you did not serve niew than 180 days, you may be eligible if (1) you were discharged or released for a service connected disability or (2) you are entitled to compensation for you would be antitled to compensation for you would be antitled to compensation if you had not elected retirement pay)

- 3. EVIDENCE OF SERVICE. You must furnish acceptable evidence of your service unless you have previously submitted this evidence to the VA in a claim for compensation, pension or exheation benefits if of previously submitted, the best evidence to submit would be one of ecological to the compensation, but the control of the compensation of the c

- County Recorder (c) A copy of the original adjacration document if the copy was basised by the service department. For example, if you were refeased from active duty after October 1979, you should have copy number 4 of your IDF Form 214. You should submit that copy

If you dig not have any of the above types of evidence, you about automit any other type of information you have available to verify your active duty. This includes a photocopy of your separation document if

- 4. COUNSELING: Vocational educational connecting from professionally qualified VA counsefors is available to you. Counseling can help you learn about opportunities in different fields of work and help you to select suitable job training. There is no charge for counseling, but any necessary travel will be at your expense. You may request unappointment for VA counseling by entering "yes" in the box in cent. 10 on the application. You may also request employment counseling from your State Employingm Service (Job Service) local office.
- ELIGIBILITY FOR VOCATIONAL REHABILITATION If you have a compensable service-connected dusability which causes an employment handrag, you may be entitled to vocational rehabilitation under chapter 31 title 33, U.S.C. Vocational rehabilitation generally provides a broader range of services. To apply for chapter 31 benefits, use VA Form 28-1900, Disabled Veterans Application for Vocational Rehabilitation (Vocational Rehabilitation). You may obtain the form by contracting your nearest VA regional office.
- 8 , DUPLICATION OF BENKFITS The VA will not pay you educa-tion benefits under any laws it administers once job training benefits
- 7 TIME LIMITS, Please keep these dates in mind. You must file this application before October 1, 1984. Your program of job training must begin before January 1, 1985. If you receive a Certificate of Eligibility under this program, it will expire 80 days after it is issued. However, you may request a new certificate.
- 8 FURTHER ASSISTANUS If you need agustance to complete this application form or if you require further information, contact the nearest VA regional office or the local State Employment Service (Job Service) office. You will find toll free telephone numbers for VA regional offices in your telephone directory under U.S. Government. The number for the nearest State Employment Service (Job Service) office is hated in the State government section of your telephone directory. tory 4

PIOVACY ACT NOTICE

No funds may be peal under this program unless you complete an application form (Public Law 98.77). The responses you submit are considered confidential (38.U.S.C. 3301), and may be disclosed outside the VA only if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records 68VA21/22/28, Compensation, Pension, Education and Rehabilitation Records VA, published in the Federal Parities.



REF:

FILE NUMBER:

•

,DATE ISSUED:

EXPIRATION DATE:

CERTIFICATE OF ELIGIBILITY

FOR THE

EMERGENCY VETERANS' JOB TRAINING ACT OF 1983

This is to certify that the person identified above has been found eligible to participate in the Emergency Veterans' Job Training Act of 1983 (Public Law 98-77).

Financial assistance may be provided to an employer on behalf of this veteran for:

FUNDS FOR THIS PROGRAM ARE LIMITED. THIS CERTIFICATE IS NOT A GUARANTEE THAT FUNDS WILL BE AVAILABLE FOR THE TRAINING OF THIS VETERAN.

INFORMATION FOR VETERANS

You should take this Certificate to any potential employer. Your State Employment Service (or Job Service) local office may be able to help you to locate an employer, or you may be able to locate an employer on your own.

If you locate an employer who is not yet approved under this program, you should encourage the employer to seek approval. The employer should contact the nearest State Employment Service (or Job Service) local office or the nearest VA regional office for an application and assistance.

If you are hired under this program, you may not receive VA educational benefits at this same time. Any education benefits you are receiving will be stopped effective the date your training program begins.

This Certificate of Eligibility is only valid through the expiration date shown above. To request renewal, you should submit a new application to your nearest VA regional office. You may call the regional office to obtain a new application form. The toll-free phone number of the regional office is in the telephone directory under U.S. Government.

See reverse side for additional information.

VA Form DEC 1983 22-8928 SUPERSEDES VA FORM 22-8928, SEP 1963. WHICH WILL NOT BE USED

VETERAN'S COPY 1

Attachment O



INFORMATION FOR EMPLOYERS

Under this program, the VA can reimburse an employer for half of a trainee's wages during the training period Reimbursement will be based on the entry wage rate without regard to overtime, premium pay or fringe benefits and is limited to the number of months shown on the front. The maximum reimbursement possible is \$10,000.

Payment will not be made to an employer on behalf of any veteran whose program of job training begins after February 28, 1985

If the VA has already approved your job training program under this law, complete and return the NOTICE OF INTENT TO UMPLOY, VA Form 22 8930, to VA Regional Office (243), P.O. Box 540008, Houston, TX 77254. You received the Notice of Intent form at the time you were advised that your program was approved. If funds are not available, the Houston Regional Office will notify you within fourteen (14) days.

If your program has not yet been approved, contact your nearest State I imployment Service (or Job Service) of fice or VA regional office for an application and assistance. You will find the toll-free telephone number for your nearest VA regional office in the telephone directory. The number for your nearest State Employment Service (or Job Service) office is listed in the telephone directory under the state government section.

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Plus responses disclosure so sev VA SS 28	TNOTICE Subjects 8 (2) The information 8 year subject gas count authorities tracker the 11 superington Fermi	ita may be pard arefe a tespheatest on this fi oficial confidential. • Privacy Act, its h est. Estigration and	r the program index as a strong becoming to determine the CSC party and I deling the relative ones Reliabilitation Research.	empleted application make your eligibilities by discharged application independent in the	n form has been received y to job training benefits that VA only if the VA system of trionds
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22-8931

GENERAL INFORMATION AND EMPLOYER CERTIFICATIONS

the the form to apply for appropriat to trun veterans under the Emergency Veterans Job Training Act of 1985. Submit a separate cent 4 the nearest VA Regional Office for each job training programs. on want approvad-

Under this Act you could be reimbursed quarterly or monthly for half of a traitise a tegitining seases (without regard to overtime prenum upon or frame) benefits for up in 9 seconds 15 mentle for certain disabled veterates) of traiting. The maximum possible reimbursement in \$10,000 for each veterain you train. Only Korean Conflict and Vistomic Era veterates are alignished to porticipate.

name are veterans are eligible to participate. En qualify for appeared you must have a training program for an occupation which requires at least 3 months training. The occupation must meet one of the following requirements be in a growth industry require the use of neb technological skills, demand for trained workers in the field must acceed the supply either in the littled States as a whole or locally. If your application is approved, we will notify you of additional procedures to follow. If your application is disapproved, we will explain ally and you will have the right to required a review of the decision at a higher level within the VA.

FURTHER ASSISTANCE

If you need senstance to complete this application form or if you require further information, contact the measure UA Regional Office or be nearest State Employment Service (Abs Service) local office You will find toll free telephone numbers for VA Regional Offices in your telephone directory under U.S. Government. The number for the nearest State Employment Service (30) Service) office is listed in the State government section of your telephone directory.

EMPLOYER CERTIFICATIONS

LEASE READ THE FOLLOWING CERTIFICATIONS
AREFULLY YOU MUST MEET EACH REQUIREMENT OR
YOUR TRAINING PROGRAM MAY NOT BE APPROVED IF YOU
HAVE ANY HOURT ABOUT A REQUIREMENT, PLEASE FULLY EXPLAIN THE CIRCUMSTANCES IN A STATEMENT AT TACHED TO THE APPLICATION

The HEF TO THE APPLICATION

1. The proposed program of job training
is not for employment which consists of seasoned intermittent,
or temporary poles
ts not for employment intel® which commissions are the primary source of income,
is not for employment which involves political or religious activities.
Is not for employment with any department, agency, instrumentality or branch of the Federal Covernment (Including the
Postal Service and the Postal Rate Commission);
Is for training which will be carried out in a state ("State" in
chiefes the Teritories and processations of the United States, the
District of Columbia and Disertor Rico 1.

- 2. The employer is planning upon the veteran's completion of the training program, to employ the reterran in the position for which be on his has been trained. The employer espects that such a position will be available to the veteran on a stable and permanent basis at the end of the training period
- 3. The wages and hencefits to be pild to a veteran participating in the poly program will be not less than and will not exceed the wages and betteffit normally paid to other employees participating in a comparable program of jub training.

4 The employment of a veteran under the program. A Will not result in the displacement of currently employed, workers flucluding partial displacement such as a reduction in the hours of non-overtime work sugges, or employment benefits), and

- b. Will not be in a jeb (1) while any other individual ta on layoff frequithe same or any authorantially equivalent job, or (2) the opening for which was areated as a result of having terminated the employment of any regular employee or otherwise having reduced the work force with the intention of hirring a veteran under this program.
- 6. The amployer will not employ to this program a literan who is already qualified by waining or experience for the pib for which training is to be provided.
- The job which is the objective of the training program is one that itivolves aigmificant insuring
- 7. The training content of the program is adequate, in light of the nature of the occupation for which training is to be provided and of comparable training opportunities in such occupation, to accomplish the training objectives of the program.
- Each participating veteron will be employed full time in the pro-
- 9. The training parted under the proposed program of their knowledges than the training parted under the proposed program of their knowledges than the training period that employers in the community Austonauthy require new employees to complete in order to become competent in the occupation for which training is to be provided.

 19. There are in the training.
- 19 There are in the training astablishment or place of employment such asice, equipment, instructional naterial, and instructor person-nci as needed to accomplish the training objective.
- 11 The employer will keep records adequate to show the programs mude by each veteran participating in the program and otherwise to demonstrate compliance with the requirements of the program for at least 3 years. The ampleyer will make these reveals and accounts available for Federal or State examination as may be required.
- 12 The employer will furnish each participating veteran, before the vaterax's entry into training, a copy of both allow of this completed application including attachments. The employer will obtain and keep the veteran's agricel school-religiment of having revelved a copy of this ap-
- 13 The employer is in compliance with Title VI of the Civil Rights Act of 1984, Title IX of the Educational Amendments of 1974, and Section 0.04 of the Rehabilitation Act of 1973.
- 14. The employer understands that assistance under this program may not be paid for any period for which the employer has or will receive any other form of assistance on ecount of the veteran's traiting or employment including (1) Assistance under the Joh Training Partnership Act, or (2) A tax credit under the Targeted John Crashit program (Section 44B of the Internal Revenue Code of 1954).

STATE EMPLOYMENT SERVICE (JOB SERVICE) REVIEW (Items 19A 19D)

This application will be reviewed when the State Employment Service (Job Service) has contacted an employer and obtained an application under the Emergency Veteran's Job Training Act This review may also be made upon request of the VA Regional Office.



From Appointed

Veterans Administration			1.41	No JUNIOR
NOTICE OF IN	TENT TO EN	IPLOY A VE	TERAN	
IMPORTANT Employers should complet but or her in an approved veteran has shown you his coved a written approval those conditions are not m	to this form when they training program. No cor her Certificate of of this specific trainin et, confact your nears	have decided to hir TE. Please do not co Eligibility (VA Form or program under the sit VA regional office	e an eligible veteran and pumplete this firm unless (i 227 8928) quq (2) you less us law from the VA II but e for assistance) the
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• I understand that funds for this parent me a notice within 14 days if frontmark. Adulturad time should be days. I am expect payment under the of the vetering does not meet all required.	those of for morning) if CArt However, Look	! (The 14 days will	run from the date of	
 I agree to furnish this veteran a c 22 8931) Before he or she begins trus 	opy of the application	i for approval of this	s program (VA Form	
 To the best of my knowledge this particle for which training is to be provided. 	reteran is not already a	podificity training	or experience for the	
 I understand that assistance under receives any other form of assistance of Assistance under the Job Training Pr Credit program (section 148 of the In- 	on account of the veter Introduktor Act of CD =	Air a trasteing or emp		
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PRIVACY ACT NOTICE. No fitted may be disbursed a Form (Public Law 98-77). The responses you submit aronly if the dischange is authorized under the Provey Action period on the Provey Action period on the Provey Action Person. Education and Rehabilitation.	nider this program unly considered confident Cinclining the routine Records VA, publishe	less you complete a half (38 U S C 3301); uses identified in V / I in the Federal Res	Notice of Intent to Employ and may be disclosed outsided System of Records, 58V Apsters	n Veteran le the VA 21/22/28
22-8930		Attachmant		

ERIC Full Text Provided by ERIC

Department of Veterana Banafita Veterana Administration Washington, DC 20420

DVB Circular 20~63-25 Appendix Y

COMPLIANCE PROCEDURES

- 1. PURPOSE. This appendix provides instructions for reviewing the records and eccounts of employers and veterans receiving assistance under the Emergency Veterans' Job Training Act of 1983 (Public Law 98-77).
- 2. BACKGROUND. Section 12 of Public Law 98-77 provides the V.A. with authority to monitor employers and veterans participating in programs of job training and to investigate any matter the V.A. considers necessary to determine compliance with the requirements of the law.
- 3. COMPLIANCE RESPONSIBILITY. The responsibility for insuring that an affective compliance program is established and maintained has been delegated to the station's Veterans Services Division. The procedures and techniques of the compliance survey activity will be utilised in conducting program investigations.
- 4. SCHEDULING OF COMPLIANCE SURVEYS. All field stations are required to raview the records of 25 percent of the approved employers having veterans employed during the fiscal year. Because this is a new program, a data base does not yet exist from which to determine the 25 percent review figure. Consequently, you should maintain a listing of the active employers and review every fourth employer. You can utilize the procedure established by paragraph 13, eppendix C to identify employers and veterans. Those employers with the largest number of veterans employed should be given priority in developing a survey schedule. The frequency of the reviews may be adjusted pending the results of the initial surveys. These surveys will be integrated with the surveys currently required by prior laws.
- RECORDS. All accounts end records of the employer pertaining to the training program will be open for inspection to a duly authorized representative of the Fadaral government.
- 6. FORMS. VA Form 22-1934s, Compliance Survey of Job Training Batablishments, and VA Form 22-8662, Traines Interview Sheet, will be used in conducting surveys. All items on VA Form 22-1934s must be completed as well as the following items on VAF 22-8662: items 1 and 2; Section 1, items 3A, B, C, 7, BA, B, 9A, B and 10; Section III, items 19, 20, 21, 24, 26A, B, 27 A and B.
- 7.- PROCEDURES. Preparation for a compliance aurvey will include reviewing the approval file, J02 ecreen(s) and J03 ecreen. Copies of the J02 ecreen(s) and J03 ecreen will be made e permanent part of the survey file. A HINO should be run to see if benefits are currently being paid under chapters 32 or 34. The following areas of inquiry will be checked closely during the aurvey:
- a. That the trainees beginning weges are established without regard to overtime, premium pay, or fringe benefits. This should be verified by raviewing payroll records.
- b. That the employer is planning, upon the veterene completion of the training program, to employ the veteren in the position for which he or she has been trained. That such a position will be available to the veteren on a etable and permanent basis at the and of the training period. An employer will be

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ATTACHMENT T



hos Circular 20-03-25

required to provide a thorough explanation of the circumstances surrounding the dismissal of a voteran prior to or after completion of the craining program.

of That the wages and benefits to be paid to a vetgren participating in the job program will be not less than and will not exceed the wages and benefits normally paid to other employees participating in a comparable program of job training.

d. That the employment of a veteran under the program will not result in the displacement of ourrently employed workers (including partial displacement such as a reduction in the hours of non-overtime work, wages, or employment benefits); and will not be in a job while any other individual is on layoff from the same or any substantially equivalent job, or the opening for which was created as a result of having terminated the employment of any regular amployee or otherwise having reduced the work force with the intention of hiring a veteran under the program. This information can be varified through the personnel or union office.

a. Marhet the employer will not employ in this program a veteren who is already qualified by training or experience for the job for which training is to be provided.

- f. That each participating veteren will be amployed full time in the program of job training.
- That the training establishment or place of employment/has the space, equipment, instructional material, and instructor personnel madded to accomplish the raining objective.
- h. That the employer records are adequate to show the progress made by each veteren participating in the progress.
- i. That the employer has furnished such participating veteren, before the veteren's entry into training, a copy of both sides of the employer's application (VAF 22-893E) including attachments. That the veteren's signed scknowledgement of having received a copy of the application is on file with the employer.
- j. That the employer is following the approved training program and that the training program is not artificially inflated.
- k. That overtime, sick and vacation hours have not been reported as hours worked.
 - 1. That the veteren actually was employed as a result of the jobs program.
- m. That instruction provided by a source other than the employer is actually being given and that records exist to verify the instruction. -
- n. That cales jobs really do not have substantial commission income. (For the program to be approved, the trained worker must receive less than half of his or her income from commission at the firm providing the training.

,DVB Circular 20-83-25 Appendix F

- o. That the equal opportunity compliance requirements satablished in Appendix G of this circular are being observed. That the employer has submitted a signed VA Form 27-8206, Statement of Assurance of Compliance, and has completed VA Form 27-4274, Compliance Report.
- 8. REPORTS. COIN NOU 246, Job Act Monthly Pay Status Report by Employer Number, will be issued to stations monthly and will identify the employer-number, veteran atub name, claim number, and station of jurisdiction. The data shown on this report will allow access to the JO2 and JO3 screens. This report will be issued beginning with June 1984. Pending issuesmap of the report, the procedure discussed in paragraph 4 should be followed.
- 9. MITERIAL TO WACO. One copy of each VA Porm 22-1934a and natrative will be submitted to VACO (223A) after 11 actions are completed;
- 10. Minutal TO VA IMPRATOR GENERAL. Whenever fraud is suspected on the part of the employer and/or veteran, referral to the Inspector General is required. The provisions of VA Circular 00-82-21 will be for application.
- 11. VIOLATIONS OF APPROVAL CRITERIA. Whenever a compliance survey reveale violations of approval criteria, the provisions of paragraph 9(a), (b), (c) and (d) of the basic circular and paragraph 14a(1), (2) and (3) of appendix 8, will apply.
- 12. WORK MEASUREMENT. End product 820 will be recorded for compliance aurvey.
- 13. FORTHER METORNATION. Questions pertaining to this circular should be referred to VACO Education Service, Field Operations staff on FTS 389-3381.

DOROTHY L. STARBUCK Chief Benefita Director

Dietribution: CO:

CO: MRC 2900 ... PLD: MRC 2223, plus 5 add'l copies for VSO in ROA, VBC, 1 each

EX: ABO and AR, 1 each



02-10-84 VETERANS JOBS BILL UTILIZATION by STATE (EMPLOYER'S ADDRESS) (based on the # of NOI's approved)

STATE	• JOD9	TOT MONTHS	TOTAL HOURS	TOTAL DOLLARS
Ar.	16	. 139	23,161	117 044 04
AL	37	321	55,706	117,861.00
AR	9	86	14,896	154,344.00
AZ	24	219	37,871	52,144.00 104,159.00
CA	76	675	115,992	413,760.00
co-/	13	102	17,589	61,734.00
CT	θ	72 •	12,460	31,989.00
DC	1	6.	1.040	7,499.00
D€	1	9	1,560	3,120.00
FL	13	1 26	21,615	56,585.00
GA	1	9	1,538	9,805.0 0
HI	4	36	5,760	35,394.00
1A	4	41	7,025	16,968.00
1 D	12	109	17,164	64,031.00
IL.	14	122	20,487	70,674.00
.IN	1	9	1,568	7,056.00
KS	24	220	37,778	109,399.00
KY LA	2	27	4,680	14,820.00
MA	2	18	2,000	18,775.00
MD	4	29	6,228	14,979.00
ME	8	69	11,717	35,343.00
ΜI		5	1,000	2,125.00
MN	3	23	2 ,9 09	18,654.00
MO	20	19 174	2,737	7,041.00
MS	9	67	30,003	77,032.00
MT	í	9	11,557 1,560	28,613.00
NC	25		•	3,510.00
ND	6	220 48	38.043	94.928.00
NE	ě	75	8,218 13,053	31.00
NH	4	33	5,679	32,741.00
NJ	3	23	4,512	14,860.00 12,993.00
NM	8	78	12,280	35,856.00
NV	26	252	42,909	148,740.00
NY	28	235	39,753	120,747.00
OH .	13	117	19,749	68,459.00
O1.	66	592	101,483	301,383.00
OR DA	31	274	47,195	165,209.00
FA	27	265	43,721	134,699.00
RI 86	7	54	8,934	25,444.00
SC SD	26	22.3	30,823	101,161.00
SD	4	. 39	6,785	22,838.00
TN TX	27	~1 98	34,251	98,187.00
UT	114	1008	175,410	524,495.00
VA	32	287	49,152	156,429.00
WA	1	9	1,440	4,320.00
MT.	28	247	41,771	184,409,00
3 2 L	22 5	193	33,284	104,539.00
Silv.	12	45	7,795	20,464.00
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830 7,368 1,264.473 4.013,344.00 Prepared by: VARO, CF5, FO Boy 540008, HOUSTON TX 77254

ATTACHMENT U

02-10-84

VETERANS JOBS BILL UTILIZATION by RESIONAL OFFICE ISSUING COE (based on the W of NOI's approved)

RO	STATION	# JDBS	TOT HONTHS	TOTAL HOURS	TOTAL DOLLARS
301	DOSTON, MA	2	10.00	3,120	7,215.60
304	PROVIDENCE, RI	9	72.00	12,042	33,208.00
306	NEW YORK, NY	2	30,0ò	4,940	12,350.00
307	BUFFALO, NY	25,	205.00	34,813	108,397.00
208	MARTFORD, CT	8	72.00	12,460	91,989.00
309	NEWARK, NJ	3,	23.00	4,512	12,993.00
310	PHILADELPHIA, PA	14	135.00	21,648	74,258.00
311	PITTSBURGH, PA	ູເສ	143.00	24,765	73,462.60
212	BALTIMORE, MD	4	33.00	5,631	17,718,00
314	ROANOKE, VA	1	9.00	1,440	4,320,00 20,444.00
315	HUNTINGTON, MY	5	45.00	7,795 1,539	9,805.00
316	ATLANTA, GA	1	9.00	•	•
317 318	ST. PETERSBURG, FL	13 / 25	126.00 220.00	21,615 38,043	5 6,585.00 96,928 .00
319	WINSTON-SALEM, NC	26	223,00	38,823	101,161.00
320	COLUMBIA, SC NASHVILLE, TN	* 24	207.00	35,811	102,867.00
321	NEW ORLEANS, LA	2	18.00	2,000	10,775.00
322	MONTGOMERY, AL	35	303.00	52,706	143,184.00
32.2	JACKSON, MS	9	67.00	11,557	28,613.00
325	CLEVELAND, OH	11	99.00	16,597	•
326	INDIANAPOLIS, IN	^2	10.00	3,126	53,781.00 14,076.00
327	LOUISVILLE, KY	3	27.00	4,680	14,820.00
2::0	CHICAGO, IL	16	131.00	21,927	77,154.00
329	DETROIT, MI	3	73.00	3,606	18,654.00
330	MILWAUKEE, WI	22	193.00	33,284	104,539.00
331	ST. LOUIS, MO	20	174.00	20,003	77,032.00
323	DES MOINES, IA	4	41.00	7,025	16,968,00
334	LINCOLN, NE	8	75.00	12 022	32,741.00
332	ŠT, PAUĽ, MN	3	27.00	4,7297	14,841.00
234	DENVER, CO	13	102.53	17,589	41,734.00
340	ALBUQUERQUE, NM	′ ម	78,00	13,280	35,856.00
341	SALT LAKE CITY, UT	32	287.00	49,152	156,429.00
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458	SIOUX FALLS, SD	. 4	39.00	6,705	22,838.00
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452	WICHITA, KS			37,778	109,399.00
460	WILMINGTON, DE	1_	9.00	1,560	3,120.00
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GENERAL INSTRUCTIONS

- Complete this form on or after the last day of the reporting period.
- 2. We cannot release payment with we receive this form with all items completed. Prompt return of this form will facilitate an early release of your payment. If this form is not received by the VA early in the month, payment may be delayed until the following month.
- 3. Check all entries to assure that they are correct. Errors or omissions can delay payment
- 4 In addition to completing items 1 and 2, complete the following
 - Item 3. Show the beginning and ending dates for the reporting period during which training was given. Generally, this period will cover a three-month calendar quarter (i.e., January—March, April—June, July—September, and October—December) However if the program has been approved for monthly payment, this period will cover one calendar month.
 - Item 4: Show the number of training hours the veteran worked during each month Include all hours of training which occurred during the standard workweek and for which the veteran received wages. Include paid legal holidays (state or national) but do not include overtime, sick, or vacation hours.
 - Items 5 and 6. Complete only for the first Certification of Training to be submitted for each veteran.
 - Item 7: Have the veteran date and sign the form. If the veteran is not available to sign his or her certification in item 7, explain the circumstances in item 9, "Remarks"
 - Item 8: Check only one box. If "D" is checked, explain in Item 9, "Remarks".
 - Items 10A, 10B, and 10C. Date and sign the form, Please provide your telephone number in item 10C. If you fail to sign the form, it will be returned to you and payment may be delayed.
- 5 Mail the completed form to:

VA Regional Office (243) P.O. BOX 540008 HOUSTON, TX 77254



ETUDY PROTOCOL

THE EMERGENCY VETERANS' JOB TRAINING ACT OF 1983 (PL 98-77)

Background. The Precident eigned the Emergency Veterane' Job Training Act on August 15, 1983. The purpose of the Act is to address the continuing unemployment of Korean conflict and Vietnam era veterans by providing monetary incentives to employers to provide training and jobs.

As part of the continuing resolution eigned by the President on November 14, 1983, partial funding of \$75 million was provided for the Job Training Act.

The balance of funding for PY 1984 was included in the VA's PY 84 supplemental appropriation enacted November 30, 1983 (PL 98-181).

<u>Purpose</u>. The purpose of the study will be to evaluate the effectiveness of the 'emergancy veterane' job training program.

Scope. As of Movember 1983 the unemployment rate for Vietnam era veterana was 7.0 percent. Approximately 520,000 vietnam era veterana are currently unemployed. Similar unemployment data do not exist for Rorean conflict veterane. However, data are available which show that the unemployment rate for all war veterans is rising while the rate for the civilian population is declining. Program managers estimated that 150,000 applications on assistance while the filed by unemployed veterans during the life of the program. It was estimated that 21,000 employers would participate and a total of 42,000 veterane would receive training. The length of the training program may be an ehort as 3 months and as long as 15 months in the case of qualified disabled veterans. However, the average length of approved training programs is predicted to be from 6 to 9 months.

ATTACHMENT Y



The period covered by this program is generally from the date funds were made eveilable to the VA on Movember 29, 1983 to September 30, 1986. Veterans must apply before Mgyember 29, 1984 and commence training before March 1, 1985.

Goal. The goal of the authorizing legislation as derived from Section 2 of the Act is to provide stable and permanent employment for Korean conflict and Vietnam era veterans who have been unemployed for long periods of time. This goal is to be reached by providing monetary incentives to employers to hire and provide significant training for each unemployed veterane.

Objectives. In measuring progress towards echieving this goal, the following general ereas ahould be examined:

- ~ Progrem implementation;
 - * Delivery of benefits;
 - Significant treining;
 - 'Stable and permanent employment.

<u>Program implementation</u> will analyze recources, procedures, forms, publicity and outreach provided for the program:

Were adequate human and other resources made available to fully implement and administer the program in a timely manner?

Were processing instructions timely provided and were they edequate?

Were application and other forms timely provided and were they edequate?

Was there adequate publicity to ensure participation in the program?
Were effective outreach efforts made?

Were monitoring and investigation activities effectively conducted to ensure compliance with the basic law?



Delivery of funda will examine:

Timelineam of delivery - were funds provided with a minimum of delay?

Were funds delivered to appropriate geographic areas of high and long-term unemployment?

Were funds delivered to the appropriate occupational target areas - labor demand exceeds supply, growth industry, and occupations requiring the use, of new technological skills?

Were funda delivered to the long-term unemployed?

Significant training:

Was the veteran employed full-time in a job training program?

Did the veteran progress astisfactorily through the entire training program?

. Did the training match the veteran's aptitudes, interests and abilities?

Was the training adequate to prepare the veteran for permanent employment?

Stable and permanent employment:

Whan the veteran retained in a stable and permanent employment position after completion of training?

The proposed evaluation would include the following apecific objectives:

I. Program Implementation

- Describe and assess each of the major elements of program administration; including:
 - a. procedures for determining eligibility and processing applications of veterage and employers;
 - b. outreach and public information efforts;
 - processing of payments to employers.

- bocument major difficulties anoountered and afforts to overcome?
 than.
- 3. Identify major factors, including characteristics of the original program design on which facilitated or impeded adequacy of implementation, distinguishing between factors beyond and potentially under the control of program administrators.

II. Response to the Program from Veterans and Employers (Delivery of Funda)

- Provide descriptive data on numbers, geographic distribution, and characteristics of vetarans enrolled; dropouts and those who complete the program; participating employers; occupations and wage levels for which training is funded; and, to the extent possible, the nature of training provided.
- 2. Describe and, to the axtant possible, identify the major reasons for the volume and composition of vetaran and employer rasponse to the availability of the program.

III. Post-enrollment Outcomes (Significant Training/Stable and Long-term Employment)

- Provide data on complation rates of veterans and, to the extent possible, factors affecting completion and non-completion.
- 2. Describe the short-term, post-employment experience of enrollees.
- Determine, to the extent permitted by available data, characteristics of enrollses, employers, occupations, and training associated with auccessful completion of training and postanrollment employment.



4. Conduct a post-program follow-up study.

(Note: It is recognized that such data on post-program outcomes will provide some valuable information on how well unemployed veterans do in employment—in the short term—after participation in the program. These data will not—because of the technical infeasibility of measuring what their experience would have been in the absence of the program—permit determination of the extent to which enrolless are better off than they would have been without the program.)

IV. Overall Program Assassment

Reports. The Senste Appropriations Committee directed the VA to initiate a contract for the conduct of this study. The Committee directed that the contract provide for three reports:

- First report due March 1, 1984 on processing of applications (the VA will prepare this first report);
- Second report due June 1, 1984 on conduct of training;
- Final report due June 1, 1985.

Methodology. Centralized data for use in evaluating the program will be made available to the contractor by the VA Central Office.

Additional data that the contractor may need will be developed and collected by the contractor. The contractor will be reaponable for analysis of all data and preparation of the required reports.

The contractor will develop and administer an employer post-training reporting eyetem as required by the Office of Management and Budget. The contractor will also develop and administer a post-training eurvey of veterane to determine their last date of employment before training and if they have obtained etable and permanent employment in the job for which they trained after completion of training. Data collected from these surveys will be provided to the VA.



EMERGENCY VETERANS*
JOB TRAINING ACT
1883 (P.I. 98-77)

SECOND INTERIM REPORT: CONDUCT OF TRAINING

MAY 25, 1384

This study was accomplished by professional consultants under contract (Number Viol(93)P-1014) with the Veterans Administration. The statements, findings, conclusions, recommendations and other details this report are solely those of the Contractor and do not necessarily reflect the views of the Veterana Administration.

Centaur Associates, Inc.





EXECUTIVE SUMMARY

This is a summary of the report prepared by Centaur Associates, Inc. on the conduct of training provided under the Emergency Veterans' Job Training Act of 1983, from program beginning, November 29, 1983, through April 16, 1984. The full report follows this summary. The Act is intended to address the problem of long-term unemployment among certain Korean Conflict and Vietnam era veterans by providing incentives to employers to hire and train the veterans in stable and permanent positions that involve significant training.

The conduct of training is examined and described as follows:

- By comparing the characteristics of those veterans who have been certified as eligible for the program with the subset of certified eligibles who have been placed in training programs;
- By examining, in greater detail, the characteristics of participants and their training programs; and
- By examining the characteristics of employers who have been approved to participate in the program and the training programs which those employers of ter.

CHARACTERISTICS OF CERTIFIED VETERANS

As of April 16, 1984, a total of 101,573 veterans were certified for participation under the terms of the Act. Most of these have not participated in a training program. As of April 16, a total of 3,850 veterans had initiated participation in a training program.

The regional distribution of certified veterans varies somewhat from that of the total Korean and Vietnam veteran population (approximately 12.9 million persons). The certified veteran population is more heavily represented in the VA'a Central and Western Regions and less heavily represented in the Eastern Region than is the total Remean and Vietnam veteran population. The largest percentage of program participants is in the West, followed by the Central Region and the East.

Most certified veterans are male, as are most participants. Females represent a very small proportion of certified veterans and participants. However, the proportion of female participants is slightly higher than their proportion among certified veterans.

Most certified veterann have at least a high school education. The mean years of education for all certified veterans is 12.5 years. Veterans participating in a program are somewhat better educated than the certified veteran population, with a mean education of 12.7 years. Female veterans are generally better educated than male veterans.

Most certified and participating veterans (about 85 percent) have no service-connected disability and are thus entitled to assistance for a maximum period of nine months. About eight percent have 10 to 20 percent disability and seven percent have 30 percent or more disability.

For certified veterans, the average length of time between last "substantial" employment (employment lasting longer than six months) and program application is 24 months. For participating veterans, the average length of time between last substantial seemployment and program application is 19 months.

CHARACTERISTICS OF VETERAN PARTICIPANTS AND TRAINING PROGRAMS

Most of the 3,850 participating veterans are male (98.4 percent) and under the age of 40. About 90 percent of the participating veterans have a high school education or better.

Most participating veterans served in the Vietnam era. Over half (51 percent) served in the Army and the majority served for under four years.

Over two-thirds of all participating veterans were placed in positions in one of the following occupational categories:
Machine Trades: Structural Work; and Professional/Technical/
Managerial. The average hourly wage rate received was \$6.24.
Men earned about 10 percent more than women (\$6.25 versus \$5.69).

The mean training period for all participants is 8.7 months. Most are participating in training programs that are exactly nine months long, the maximum period allowed for most eligible veterans. About 75 percent of the veterans with at least 30 percent disability are in programs exceeding nine months in length.

Most participants (85 percent) are employed between 35 and 40 hours per week in their training positions. Some (14 percent) are employed over 40 hours per week. A very small number (4 percent) are employed less than 35 hours per week.



A total of 293 participating veterans have terminated from the program. About 31 percent of tuese were terminated for reasons of unsatisfactory performance and 16 percent were in programs that did not last or in which participation did not last more than five days. About 14 percent quit for reasons unknown and mother 14 percent found other employment. Eight percent quit the training program for health-related reasons.

CHARACTERISTICS OF PPROVED EMPLOYERS

A total of 9,493 employers offering 12,244 training programs had been approved as of April 16, 1984. About one chird of these had actively initiated a training program. The goographic distribution of approved employers was fairly even, but the West had a relatively higher proportion of actively participating employers.

The majority of approved employers were small businesses with fewer than 50 employers. Approved employers were concentrated in the services, manufacturing, retail trade and construction sectors. Most offered only one training program. Participating employers offered higher hourly wages (\$6.33 per hour) for all training programs offered than nonparticipating employers (\$5.81 per hour).

State Employment Service Agency staff were involved in the application process for over one-half of the approved employers. Almost one-third of the training programs offered involve new technological skills. Educational erganization involvement in training programs occurs in less than five percent of the programs.

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FOREWORD



This report was prepared by Centaur Associates, Inc., under contract to the Veterans Administration. The purpose of the report was to examine the conduct of training in the Emergency Veterans' Job Training Program.

The work to produce this report was done in April and May of 1984. The work included interviews with program officials in the Veterans Administration and Department of Labor, reviews of the First Interim (Evaluation) Report, program documentation, legislation and other materials, and analysis of automated data records on the status and characteristics of both veterane and employers who have applied to, or are participating in, the program.

Centrue, acknowledges the extensive support that this report received from staff members at all levels within the Veterans Administration. Particularly noteworthy contributions included the provision of automated data, the manual sampling of nearly 1,000 employer application forms from VA Regional Offices, and the guidance on the content and the format of the report. Centrue also recognizes the staff of the Office of Veterans Employment at the Department of Labor for their cooperation and support in the preparation of this report.

From Centaur, Mr. Steven Bellach and Ms. Martha Solt wrote programs and processed the data. Mr. Thaddeus Burns created the graphics and Ms. Sharon Smith, Ms. Betty Boyd, Ms. Gwendolyn Campbell and Ms. Vicki Lester produced the report. Their contribution is gratefully acknowledged.

May 1984
Washington, D.C.

Harry C. Vonk, CMC Edward P. Davin Kathleen M. Brown

v1 **1 1**



CHAPTER I

INTRODUCTION AND BACKGROUND

This report contains the results of an examination of the conduct of training provided under the Emergency Veterans' Job Training Act of 1983, from program beginning, November 29, 1983, through April 16, 1984. This is the second interim report resulting from the program evaluation as called for in Senate Report 98-275, on the Supplemental Appropriations Bill, 1984. The first interim report, dated March 1, 1984, addressed the initiation of procedures and the processing of applications under the Act. A final report will be submitted on June 1, 1985, that will contain an evaluation of the overall operation and impacts of the program.

This chapter describes: 1) the purpose of the report 2) program history, 3) program trends, and 4) the report format.

PURPOSE OF THE REPORT

i. Congressional Mandate

Senate Report No. 98-275, specified that the effectiveness of the Emergency Veterans' Job Training Program be evaluated, stating that:

"The Committee intends to closely monitor induct of the emergency veterans' job training program. To this end the Committee directs the VA to that a contract to evaluate the effectiveness of the program. The Committee recommends that the contract include in interim report on the processing of applications, another interim report on the conduct of the training, and a final report. The interim report on the

Most of the data on which this report is based were processed on April 16, 1984. The date was chosen both to coincide with the regular monthly payment processing cycle of the VA's Target Hanagement Information System and to allow adequate time to prepare the report for a June 1, 1984 submission date.

Committee on Appropriations, "Report No. 98-275," United States Senate, 98th Congress, 1st Session, Washington, D.C.: October 19, 1983, Pp., 7 and 8.

Committee on Appropriations, "Senate Report 98-275," p. 8.

process should be received by the Committee no later than March 1, 1984. The interim report on the training should be received by the Committee no later than June 1, 1984. The final report should be received by the Committee no later than June 1, 1985.

2. Conduct of Training

This report on the conduct of training is based on operations from November 29, 1983 through April 16, 1984. The conduct of training is examined and described as follows:

- By companing the characteristics of those veterans who have been certified as eligible for the program with the subset of certified eligibles who entered training;
- By examining, in greater detail, the characteristics of participants and their training programs; and
- By examining the characteristics of employers who have been approved to participate in the program and the training programs which those employers offer.

3. Data Sources

Data sources for this report are the following: I

- Department of Veteran's Benefits (DVB) Workload Report (RCS 20-6), Form No. 20-8811 manually tailing dounts of applications received, processed, approved/qeftified, veterans placed in jobs, and terminations;
- Se Veteran Master File, VA Target Management Information
 System automated file containing a record for each veteran
 who submits a formal application under the Act, and includes
 identification and program participation and status data;
 - e Employer Master File, VA Target Management Information System automated file containing a record for each employer who has a program (or programs) of job training approved by the VA under the Act, and includes identification, characteristics and job training program data;
 - e Beneficiary Identification and Record Locator Subsystem (BIRLS) automated file containing identification and record locator data for veterans, and includes data on age, period and length of military service, and branch of aervice;

Introduction and Background

See Appendix A for a Tescription of these sources.

• A random sample of 982 VA Form 22-8931s, "Employer's Application for Approval of a Job Training Program" — data on employer's Standard Industrial Classification (SIC) code (type of business), number of employees (size), and other data to supplement the Employer Master File. The sample represents about ten percent of Approved Employers as of May 1, 1984.

4. Definitions, Assumptions, and Limitations

- "4.1 <u>Definitions</u>. Throughout this report a number of terms are used to classify veterans, employers and job training programs as they pertain to the Act. Definitions of these terms follow:
 - Approved Employer -- an employer who has a programs (or programs) of job training approved by the VA under the Act;
 - Approved Program -- a program which meets the requirements for approval set forth in the Act and which is approved by the VA (see Approved Employer above);
 - Cartified -- a vgteran who meets the requirements for eligibility set forth in the Act and who has been issued a Certificate of Eligibility (C/E) by the VA;
 - Nonparticipant a Certified veteran who is not yet employed in a training slot with an Approved Employer; and appo, an Approved Employer who has not yet employed a Certified veteran (or veterans) in a training slot(s);
 - Participant a Certified veteran who is working in a training slot, and also, an Approved Employer who has employed a Certified veteran (or veterans) in a training slot(s);
 - CTerminee -- a veteran who has been, but no longer is, a Participant; and
 - Training Slot a job position within an Approved Program
 (there may be one or more slots per Program).
- 4.2 Assumptions. When an Approved Employer agrees to employ a Certified veteran, the employer submits VA Form 22-8930, "Notice of Intent to Employ a Veteran". Upon approval and processing by the VA, a status code is set in the veteran's record in the Veteran Master File to Indicate that the veteran, has been accepted for employment (Status Code 4). Once an

Introduction and Background

Approved Employer has placed the Cértified veterau on payroll, the employer may periodically submit VA Form 22-8929, "Certification of Training," to the VA, which when approved, becomes an invoice for payment of the training costs incurred by the employer as set forth under the Act. Processing of this form sets a "COT Received - Active" code (Status Code 5) in the veterau's record.

Both Status Codes 4 and 5 are defined to be "Participants" as pertains to veterans in this report; that is, it is assumed that a veteran is a participant when the veteran's record indicates that a Notice of Intent to Employ has been received. This assumption accounts for the probable delay between the time at which the veteran enters a training slot (goes onto the payroll) and the time at which the employer submits the first Certification of Training Form requesting reimbursement.

4.3 Limitations. This report is based largely on data which were processed on April 16, 1984, in the regular mid-month processing of data for the Emergency Veterans' Job Training Program. This was the latest date on which the current status on both veterans and employers could be obtained and which provided sufficient time to analyze the data and write the report for the Congressionally-mandated date of June 1, 1984. Changes in status since April 16, 1984, are not reflected in this report.

PROGRAM THIS TORY

The Emergency Veterans' Job Training Act of 1983 (Public Law 98+77, enacted August 15, 1983) established an emergency program of job training addistance for unemployed Korean Conflict and Vietnam era veterans. The program is intended to address the problem of long-term unemployment among veterans by providing incentives to employers to hire and train certain unemployed wartime veterans in stable and permanent positions that involve significant training.

Under this program, the United States government willreimburse an employer for 50 percent of a veteran's starting
wage, up to a maximum reimbursement of \$10,000, to defray
training costs. An employer may receive reimbursement for
training a veteran for a maximum period of nine months except in
the case of certain veterans who have service-commected
disabilities. In these cases employers may receive reimbursement
over a period of up to 15 months, but in no case may
reimbursement exceed \$10,000 per veteran.

Under the Act, authorization was given for monies to be appropriated to the Veterans Administration (VA) in the amount of \$150 million for each of fiscal years 1984 and 1985. Funds for

Introduction and Background

Fiscal Year 1984, in the amount of \$130 million, were made available to the VA. Assistance may be paid for any eligible veteran who applies for the program before November 29, 1984 and who begins participation by February 28, 1985.

The VA and the U.S. Department of Labor have joint responsibility for implementing the Emergency Veterans' Job Training Act of 1983. In general, the VA has primary responsibility for approving employer programs, for determining the eligibility of vaterans and for administering funds. The Department of Labor has primary responsibility for the development of employment and training opportunities. Both agancies cooperate in the provision of outreach and public information efforts and the furnishing of employment counseling, with the VA focusing its efforts towards veterans and the Department of Labor focusing its efforts towards employers. Activities and procedures which have been developed pursuant to these respon bilities were described in the interim report of March 1, 1987.

PROGRAM TRENDS

1. Veteran Application Rates

Vaterans interested in particiting in a job training program must submit an application the VA to be certified as aligible to participate in the program. As of April 23, 1984, a total of 150,732 applications had been submitted by veterans interested in participating in the job training program are presented in Exhibit 1-1. A graphical representation of significant trends drawn from these data is presented in Exhibit 1-2.

About 13,800 applications were counted in the first wee after funding for the program had been made available to the VA on November 29, 1983. However, applications had been maintained on file in the 57 VA Field Stations prior to that time pending the availability of funds. In the following four-week period (ending January 1, 1984), about 23,300 applications were received by the VA. The number of veteran applications submitted per

Introduction and ground

⁻ Veterans Administration "Interim Report on the Operation of the Emergency Veterans' Job Training Act of 1983, Public Law 98-77," prepared by the Veterans Administration in compliance with Senate Report 98-275, March 1, 1984.

²Data contained in this subjection are taken from hand tabulations submitted weekly by VA Field Stations to Regional Offices and to VA Headquarters (DVB Vorkload Report, RCS 20-6).

Rxhibit 1-1
TRENDS IN VETERAN APPLICATION RATES

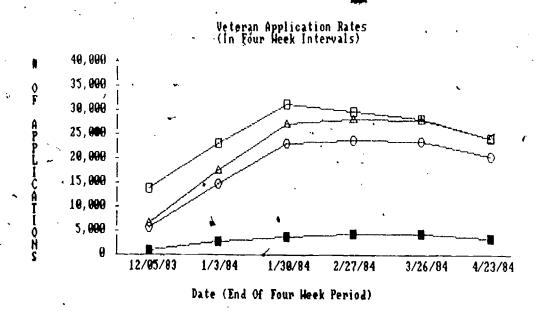
			<u>, </u>		
Date (in four week-intervals)	Applications Rece Since Prior Per		Applications Processed	Veterans ← Certified (%)	Applications Denied (%)
12/05/83	13,773		6,691	5,650 (84%)	1,041 (16%)
01/03/84	23,287		17,634	14,730 (84%)	2,904 (16%)
01/30/84	31,357		27,191	23,251 (86%)	3,940 (14%)
02/27/84 -	29,786	•	28,187	23,785 (84%)	4,402 (16%)
03/26/84	. 28,187		· · 28,09đ	23,669 (84%)	4,421 (1 <u>6</u> %)
04/23/84	24,342		24,203	20,542 (85%)-	· 3,661 (15%)
Cumulative, Total	450,732		1 31 , 996	111,627 (85%)	20,369 (15%)

Source: Data are taken from hand tabulations (DVB Workload Report) submitted waskly by VA Field Stations to Regional Offices and to VA Headquarters.

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Exhibit 1-2



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Source: DVB Horkload Reports compiled from manual tabulations submitted by VA Field Offices.

month peaked at 31,357 in the four-week period ending January 30, 1984 and has declined by 22 percent to the four-week period ending April 23, 1984.

Initially, processing of veteran applications by field Stations lagged significantly behind the rate of submissions. In the period ending December 5, 1983, about 49 percent of the applications submitted had been processed. By January 3, 1984, about 66 percent of the applications submitted since the beginning of the program had been processed. Over time, the percentage of applications processed increased steadily. In the peak four-week period ending January 30, 1984, the VA Field Stations had processed 75 percent of all the applications received by that time. As of April 23, 1984, 88 percent of the applications received to date had been processed.

The percentage of applications certified for eligibility has remained fairly constant between 84 and 86 percent of those processed. About 111,600 veteran applications had been certified as of April 23, 1984. Another approximately 20,400 applications had been denied and approximately 18,700 applications had been received but not processed.

2. Employer Application Rates

Employers desiring to participate in the Emergency Veterans' Job Training Program also must submit applications to the VA. Exhibit 1-3 presents data on suployer applications to the VA for the program. Significant transfer drawn from these data are presented graphically in Exhibit 1-4. As of April 23, 1984, a total of 14,281 applications had been submitted by employers desiring to participate in the program.

Employer response to the program was more cautious initially than that of veterans. As of December 5, 1983, the end of the first week after funding for the program had been made available to the VA, only 350 employer applications had been received. In the four-week period ending January 3, 1984 about 1,200 applications were received, and twice that amount was submitted in the next four-week period. The rate of employer submissions increased to a peak in the four-week period ending March 26, 1984, with about 3,600 submissions. This peak period occurred about eight weeks after the peak period for veteran application submissions.

As with the processing of veteran applications, processing of employer applications initially lagged significantly behind the rate of submissions. In the period ending December 5, 1983, about 57 percent of the applications submitted had been processed. Over time the processing rate has steadily increased.

Introduction and Background





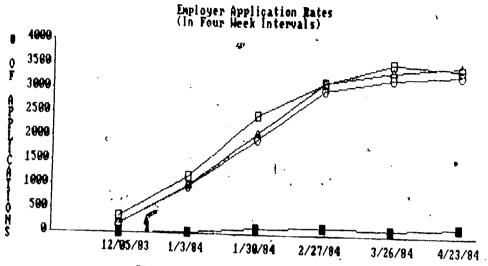
Exhibit 1-3
TRENDS IN EMPLOYER APPLICATION-RATES

Date (in	Applications		•			
Four Week Intervals)	Received Since Prior Period	Applications Processed	Applications ; Approved (%)	Applications Denied (%)	Job Slote Approved	Veterans Employed
12/05/83	1 349	199	190 (95%)	- 9 (5X) .	322	
01/03/84	1',215	1,010	975 (97%)	35 (3%)	2,145	87 •
01/30/84	2,487	2,117	1,988 (94%)	129 (6%)	4,189	334
02/27/84	3,164	3,186	3,027 (95%)	159 (5%)	6,065	796
03/26/84	3;590	3,429	3,280 (96%)	. 149 (42)	7,395	1,289
04/23/84	3,476	3,552	<u>3,357</u> -(95%)	195 (5%)	8,021	1,815
Cumulative Total ,	14,281	13,493	12,817 (95%)	* 676 (5%)	28,137	4, 321

Source: Data are taken from hand tabulations (DVB Workload Report) submitted weekly by VA Field Stations to Regional Offices and to VA Headquarters.







Date (End Of Four week Period)

□Received △Processed ○Approved ■Denied

Source: DVB Horkload Reports compiled from manual tabulations submitted by VA Field Offices.

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At the end of the peak period for employer application submissions ending March 26, 1984, about 92 percent of the applications received since the beginning of the program had been processed. As of April 23, 1984, 94 percent of the applications received had been processed.

The rate of approval of employer applications has been much higher than that for veteran applications. Between 94 and 97 percent of the employer applications processed each period have been approved. About 12,800 employer applications had been approved as of April 23,1984. Another approximately 700 applications were denied and about 800 had not yet been processed. The 12,800 approved employer applications represented about 28,100 potential training slots, or an average of about 2.2 training slots per approved employer application.

3. Veteran Participation Rates

Exhibit 1-5 presents graphically the cumulative totals of veterans participating in training programs in four-week intervals. The data on which this exhibit is based are presented in tabular form in Exhibit 1-3 under the heading sitled "Veterans Employed." As this exhibit reflects, the rate of veteran participation was initially low, but has increased steadily during each of the four-week periods through April 23, 1984.

4. Composite Program Trends

Exhibit 1-6 presents a composite graph of program trends in rates of veterans certified, employers approved, and veterans participating. This exhibit brings together data previously presented in Exhibit 1-2, Exhibit 1-4, and Exhibit 1-5. In order to provide a composite illustration, the scale for certified veterans is one-tenth of the actual levels whereas the scale for approved employers and participating veterans corresponds to actual levels.

As shown, the rate of veteran certification took off rapidly st the onset of the program and increased steadily until about the end of January, at which point the rate of certification began to level off. The rate of employer approval lagged

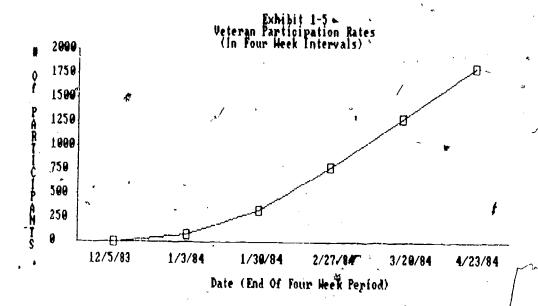
Ingroduction and Background

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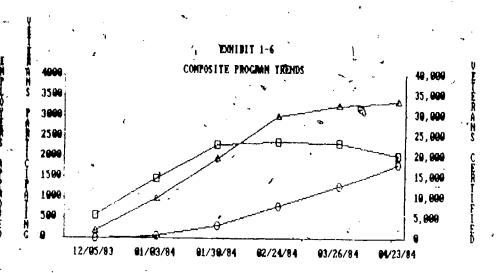


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Experience to date indicates that about one-third of approved employers enter participation and that the typical participating employer hires one veteran. While these participation rates and employment levels may be expected to increase somewhat over the life of the program, data on number of approved employers and number of job slots available should be interpreted cautiously in light of experience to date.



Source: DVB Horkload Reports compiled from manual tabulations submitted by VA Field Offices.



SUETERANS CERTIFIED AENPLOYERS APPROVED OUTTERANS PARTICIPATING

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Source: DUB Norkload Reports compiled from manual tabulations submitted by UB Field Offices

somewhat behind the veteran certification rate, reflecting an apparent initial Hesitation on the part of employer to apply for the program. The rate of employer approval appears to have leveled off in late February.

The veteran participation rate increased atéadily during each of the four weak periods. The low rate of veteran participation in training programs during the early months of the program may be attributed, in part, to the initial lag in employer interest and, in part, to the additional time lag inherent because of the need to match cartified veterans with approved employers.

1.5 Progress Towards Goals

The VA had projected that by the end of Fiscal Year 1984, 125,000 veteran applicants would be certified for participation to the program. As of April 23, 1984, or after approximately 56 percent of the fiscal year has passed, this goal is shout 89 percent toward completion? About 14,000 inb training programs were projected to be approved by the end of Fiscal Year 1984. As of April 23, 1984, this goal has been 92 percent schieved. Finally, it was projected that shout 20,000 veterans would be participating in training under the program by the ends of the fiscal year. This goal has been 22 percent met as of April 23, 1984.

RFPORT FORMAT

The basic content and purpose of each chapter are as follows:

- CHAPTER 1 INTRODUCTION AND BACKGROUND (this chapter).
- CHAPTER 2 CHARACTERISTICS OF CERTIFIED AND

 PARTICIPATING VETERANS describes the characteristics of the veterans who have been certified as aligible for the program and compares them with the subset of eligibles who are participants (to training).
- CHARLER 3 CHARACTERISTICS OF VETERAN PARTICIPANTS provides more detailed information on participants and their trailing programs. This chapter also contains data on barricipants who have terminated from the program.
- CHAPTER 4 CHARACTERISTICS OF APPROVED EMPLOYERS describes the characteristics of approved employers and their training programs.
- APPENDIX A DATA SOURCES describes source data files and the sample of approved employer application forms.
- APPENDIX R MAP OF VA RECIONS map of the United States aboving the Fast, Central and Western VA Regions.

Introduction and Background

CHAPTER 2

CHARACTERISTICS OF CERTIFIED VETERANS

This chapter provides an emamination of the characteristics of veterans who have been determined by the VA to be eligible for participation in the job training program (i.e., certified veterans). As 9f April 16, 1984, s total of 101,573 veterans had been certified for participation in the program.

As shown in Exhibit 2-1, most veterans certified for program participation have not participated in a program. These 97,723 veterans are shown as "Nouparticipants" in Exhibit 2-1 and represent about 96 percent of all certified veterans. Only about four percent of all certified veterans, or 3,850 veterans, have participated in a training Program (participants).

On a regional basis 2, the ratios of nonparticipants and participants to certified veterans remain fairly constant (see Exhibit 2-1). The Western Region (Region 3) has a slightly higher rate of program participation than the U.S. as a whole, with about five percent of all certified veterans participating in a program. The Eastern and Central Regions (Regions 1 and 2, respectively) each recorded about three percent of all certified veterans as program participants. Regional variations in the status of certified veterans is discussed in greater detail below. Subsequent subsections address the sex, education, percent disability, length of entities and other characteristics of certified veterans.

REGIONAL DISTRIBUTION

As indicated above, a total of 101,573 veterage have been certified for participation under the Act. The regional distribution of these certified veterans is shown in

Characteristics of Certified Veterans

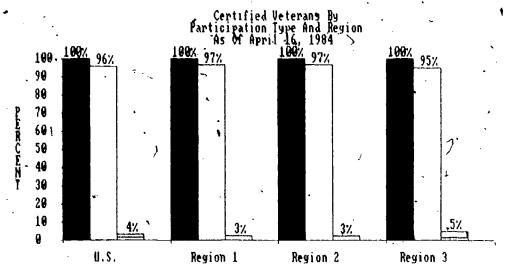


Information included in this chapter on the certified veteran population was taken from the Target Management Information System, Department of Veterans Benefits, Veterans Administration. The figures provided through this automated information system differ slightly from the manually tallied data presented earlier in Chapter 1 because of differences in timing of processing, and thus direct comparison is not meaningful.

See Appendix B for map showing VA regumns.

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■Certified Veterans [Nonparticipants BParticipants

Total Certified Veterans = 101,573

Nonparticipants = 97,723

Participants = 3,850

Source: Timet Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.

Exhibit 2-2 in compatison with the distribution of the total Korean and Vietnam veteran population (approximately 12.9 million persons). About 40 percent of the total certified veteran population (or 40,365 out of 101,573 veterans) are located in the Central portion of the U.S. (Region 2); 29 percent (29,289 certified veterans) are from the East (Region 1) and 31 percent (31,199 certified veterans) are from the West (Region 3). The distribution of certified veterans differs somewhat from that for the total Korean and Vietnam veteran population. For example, although the Eastern Region (Region 1) contains the largest share of all Korean and Vietnam veterans (37 percent), this region has the smallest portion of certified veterans (29 percent). The Central Region (Region 2) accounts for 35 percent of all Korean and Vietnam veterans and 40 percent of the veterans certified for the job training program. Similarly, the Western Region (Region 3) accounts for 28 percent of all Korean and Vietnam veterans and 31 percent of the certified veterans.

The regional distribution of certified veterans by participation status is displayed in Exhibit 2-3. As shown in this exhibit, the regional distribution of nonparticipants of follows the same pattern as that for the certified veteran population as a whole. This is to be expected since, as discussed above, nonparticipants account for about 96 percent of the total certified population.

The largest percentage of program participants is in the West (Region 3) which has 43 percent of all participants or 1,660 out of 3,850 participants. Only 31 percent of the total certified population is located in the West. Thus, it appears that, initially, programs in the West have been implemented more rapidly-than those in the other two regions.

The Central Region (Region 2) has the largest share of certified veterans (40 percent of the total). This region has about 31 percent of the participants (or 1,196 out of 3,850 participants) in the program. The Eastern Region (Region 1) has about 29 percent of the certified population and about 26 percent (994 participants) of the participating population.

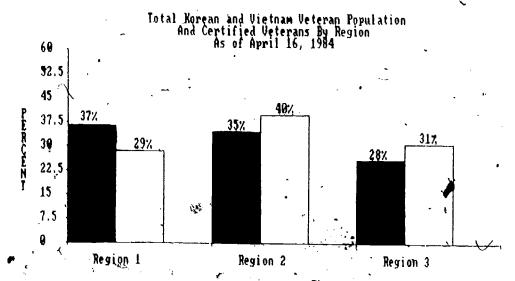
SEX AND EDITION CHARACTERISTICS ,

The vast majority of veterans certified for the job training program are male (see Exhibit 2-4). About 98.5 percent of ell certified veterans, or 100,080 out of 101,573 veterans, are male. A total of 1,484 females are certified as eligible to participate in the program. Although the participation status breakdowns of the two sexes are very similar, females have a slightly higher incidence of participation than males.

Characteristics of Certified Veterans-



Exhibit 2-2



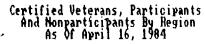
■ Total Korean and Vietnam Veterans □ Total Certified Veterans

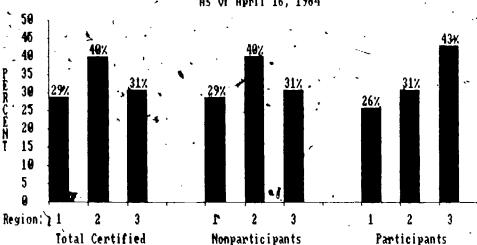
Total Korean and Vietnam Veterans in U.S. = 12,876,000

Total Certified Veterans = 101,573

Sources: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration;
and Office of Reports and Statistics,
"Veteran Population, September 30, 1983,"
Veterans Administration, December, 1983.



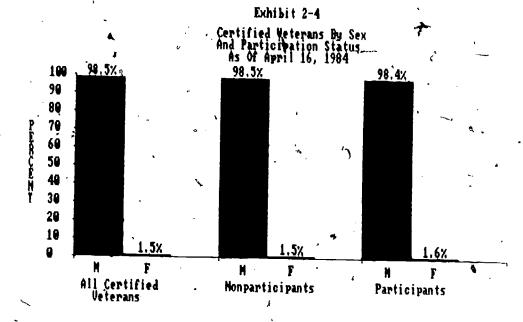




Total Certified Veterans = 101,573 Nonparticipants = 97,723

Participants = 3,850

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration,



Total Certified Veterans = 101,573

Honparticipants = 97,723

Participants = 3,850

Source: Target-Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

Most certified veterans have at least a high school education. As displayed in Exhibit 2-5, 87 percent of all certified veterans (for whom education dafa are available) are at least high school graduates; 32 percent have some education beyond high school. Only 13 percent are not high school graduates. Veterans participating in a program are somewhat better educated than the nonparticipant population. About 90 percent of the participating veterans (for whom data are available) have at least completed high school; 39 percent have received some schooling beyond high school. The mean years of education of participants is 12.7 years, compared to 12.5 years for all certified veterans and 12.4 years for the honparticipating certified population.

Female veterans are generally better educated than male veterans. As illustrated in Exhibit 2-6, 53 percent of the certified female veteran population has education beyond high school versus 32 percent of the certified male population. In addition, a greater proportion of certified females are high a school graduates. Among the participants, 67 percent of the females have greater than high school educations, compared to 38 percent of the males. Although 10 percent of the participating males are not high school graduates, all participating females have completed at least a high school education.

DISABILITY AND ENTITLEMENT CHARACTERISTICS

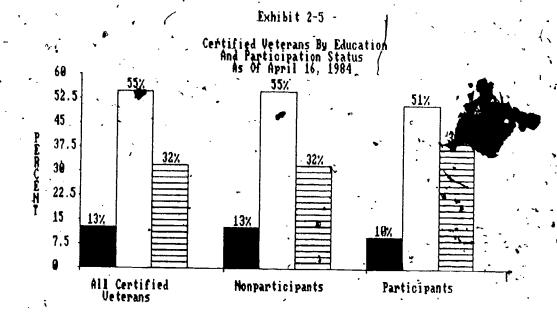
Under Public Law 98-77, the maximum training period for which, assistance may be provided (the length of entitlement) is 15 months for a veteran with a service-connected disability rated at 30 percent or more, or for a veteran with a service-connected disability rated at 10 or 20 percent who also has been determined (under Section 1506 of Title 38, U.S.C.) to have a serious employment handicap. The maximum training period for which assistance may be provided to other certified veterans is nine months.

About 85 percent of all certified veterans have no service—connected disability and are thus entitled to assistance for a maximum of nine months (see Exhibit 2-7). About eight percent have 10 to 20 percent disability and seven percent have 30 percent or more disability. These distributions are essentially the same for both nonparticipants and participating veterans.

The length of entitlement of certified vatarans is displayed in Exhibit 2-8. A comparison of this exhibit with Exhibit 2-7 shows that, as provided under the Act, those vaterans with 30 percent or greater disability (who are entitled to assistance for 15 months of training) do appear to fall in the 15 month entitlement category. It also appears that none of the veterans

Characteristics of Certified Veterans





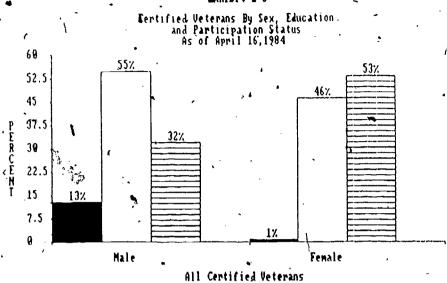
■Mot High School Graduates OHigh School Graduates ⊕Beyond High School

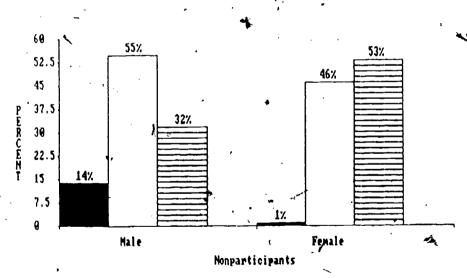
Total Certified Veterans = 99,387

Monparticipants = 95,602 Participants = 3,785

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

Exhibit 2-6



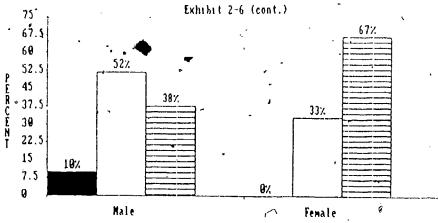


MNot High School Graduates [High School Graduates BBeyond High School

Iotal Certified Hale = 97,946 Iotal Certified Fenale = 1,456 Honparticipating Hale = 94,221 Honparticipating Fenale = 1,396

(Exhibit Continued On Next Page)





Participants

■Not High School Graduates [High School Graduates BBeyond High School -

Total Certified Male = 97,946 Total Certified Female = 1,456

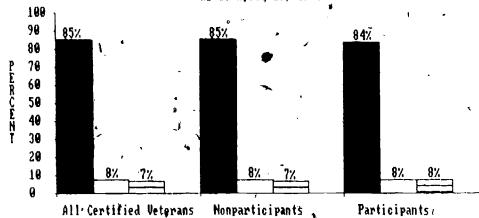
Nonparticipating Male = 94,221 Nonparticipating Female = 1,396

Participating Male = 3,725
Participating Female = 69

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.

Exhibit 2-7

Certified Veterans By Percent Of Disability and Participation Status As of April, 16, 1984



BNo Disability □10-20 Percent Disability □30-100 Percent Disability

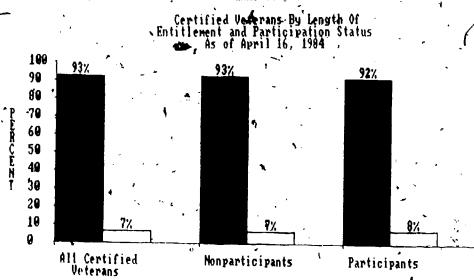
Total Certified Veterans = 101,573

Honparticipants = 97,723

Participants = 3,850

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

Exhibit 2-8



Mine Months Entitlement OFifteen Months Entitlement

Total Certified Veterans = 101,573

Nonparticipants = 97,723

Participants = 3,850

Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration. Source:

with s 10 percent to 20 percent disability have been determined, additionally to have a serious employment handicap since all other certified veterans fall in the nine-month entitlement category (Exhibit 2-8).

LAST "SUBSTANTIAL" EMPLOYMENT

To be eligible for participation in a job training program under the Act, a veteran must have been unemployed for at least / 15 of the 20 weeks preceding the date of application for program participation. In conjunction with the determination of eligibility based upon unemployment, the VA fequired veteran applicants to provide comprehensive information on their employment history. Based upon the employment history data provided by applicants, the VA determined the date of last "aubstantial" employment. This was defined as employment that lasted more than six months.

Data on the number of months between the date of last substantial employment and the date of program application are displayed in Exhibit 2-9. As shown, about 53 percent of all certified veterans had not had substantial employment for over one year at the point of application. The mean period of time between last substantial employment and program application is 24 months for certified veterans. The median period of time between last substantial employment and program application is 14 months for this group. The difference between the mean and the median is attributable to a skewed distribution pattern involving a relatively small number of certified veterans who had not had substantial employment for an extremely long period of time.

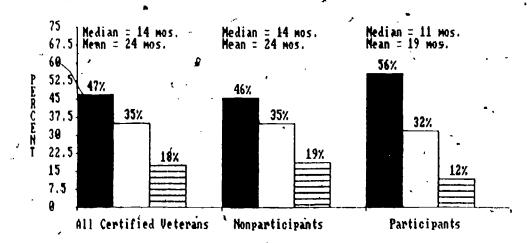
Veterana who have participated in a training program exhibit a somewhat shorter time period between last aubstantial employment and program application. Nonetheless, about 44 percent had not had substantial employment for over one year at the point of application. The mean period of time between last substantial employment and program application is 19 months for participating veterans. The median period of time between last substantial employment and program application is 11 months for this group. As with the certification is 11 months for between the mean and the median reaches a skewed distribution pattern.

Characteristics of Certified Veterans



 $^{^1\}mathrm{Circular}$ 20-83-25, Change 1, November 1, 1983, Department of Veterans Benefits, Veterans Administration, page 7.

Exhibit 2-9 Months Since Last Substantial Employment By Participation Status As Of April 16, 1984



■9-12 []13-36 []37+

206

Total Certified Veterans = 101,573

Nonparticipants = 97,723

Participants = 3,850 -

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

SUMMARY

As of April 16, 1984, a total of 101,573 veterans were certified for participation under the terms of the Act. About 96 percent of these have not participated in a training program. The remaining four percent (3,850 veterans) are currently participating or have participated in a training program.

The regional distribution of certified veterans varies somewhat from that of the total Korean and Vietnam veteran population (approximately 12.9 million persons). The certified veteran population is more heavily represented in the Central and Western Regions and less heavily represented in the East than is the total Korean and Vietnam veteran population. The largest percentage of program participants is in the West (43 percent) followed by the Central Region (31 percent) and the East (26 percent).

Most certified veterans are male, but females have a slightly higher incidence of program participation than males. A total of 3,789 males and 61 females have participated in a training program.

Most certified veterans have at least a high school education. The mean years of education for all certified veterans is 12.5 years. Veterans participating in a program are somewhat better educated than the certified veteran population, with a mean education of 12.7 years. Female veterans are generally better educated than male veterans.

Most certified and participating veterans (about 85 percent) have no service-connected disability and are thus entitled to assistance for a maximum period of nine months. About eight percent have 10 to 20 percent disability and seven percent have 30 percent or more disability.

The median period of time since last substantial employment is 14 months for certified veterans. For participating veterans, the median period of time since last substantial employment is 11 months.

Characteristics of Certified Veterans



CRAPTER 3



CHARACTERISTICS OF PARTICIPATING VETERANS

This chapter discusses the 3,850 veterans who are currently (as of April 16, 1984) participating in or have participated in a training program. Included are discussions of the characteristics of participating veterans, including branch, months and period of service; age; and education. In addition, the training programs and occupations of the participating veterans are described. Finally, a discussion is provided of veterans who have participated but are no longer associated with a training program.

CHARACTERISTICS OF VETERAN PARTICIPANTS.

The following subsections describe the characteristics of the 3,850 training program participants. Although the variations are many, the typical participant is male, aged 38 years, with approximately 13 years of education. All branches of the military services are represented, but the greatest number of participants served in the Army. The majority of the participants served during the Vietnam era and most served for periods under four years in duration.

1. Age, Sex and Education

Most veterans participating in a training program are under the age of 40. As shown in Exhibit 3-1, 63 percent of the participants are aged 30 to 29 and about nine percent are under the age of 30. The remaining participants are primarily between the ages of 40 and 59; only about one percent are over 60 years of age. The mean age of participating veterans is 38 years.

The sex and education of participating veterans was discussed in Chapter 2 along with the characteristics of the certified veteran population. In brief review, participating veterans are primarily male (98.4 percent, see Exhibit 2-4 in Chapter 2). Only about 1.6 percent of all participants are female. The mean education of participating veterans is 12.7 years. About 90° percent of the participating veterans have a high school education or better; 39 percent have received some education beyond high school (see Exhibit 2-5 in Chapter 2).

.2. Military Service

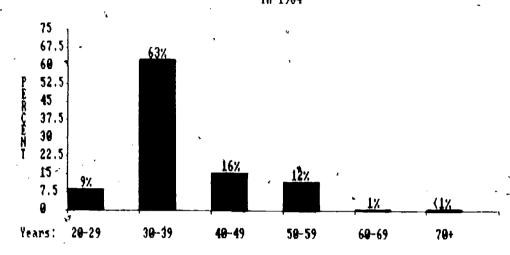
To be eligible for participation in a training program, veterans must have been in one of the military services during

Participating Veterans



Exhibit 3-1

Age Of Participating Veterans . In 1984



Total Participants = 3,461

Beneficiary Identification And Record Locator Subsystem (As Of April 30, 1984), Department Of Veterans Benefits, Veterans Administration. Source:

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either the Korean Conflict of the Vietnam era. As shown in Exhibit 3-2, most (88 percent) participating veterans served during the Vietnam era. About nine percent served during the Korean Conflict and three percent were in service during hoth periods. Not shown in Exhibit 3-2 are about four percent of participating veterans for whom data do not indicate service in either the Korean or the Vietnam periods. The information presented in this report on pariod of service was based upon the BIRLS data base (see Appendix A). Analysis of data from this source was susceptible to the relatively high rates of incomplete information regarding enlistment and discharge dates. Therefore, it is safer to assume that those participating veterans without apparent Korean conflict or Vietnam era service actually have eligibility which is not reflected in BIRLS than to assume that these individuals do not meet the program eligibility criterion based upon period of service.

Over half (51 percent) of all participating veterans served in the Army (see Exhibit 3-3). About 19 percent and 18 percent served in the Navy and Air Force, respectively, and 12 percent were with the Marine Corps. Only about one percent served with the Coast Guard, and less than one percent were in the Public Health Service.

As displayed in Exhibit 3-4, most participants (74 percent) were in the service for under four years. The mean period of service was 4.6 years. Eight percent had served in the military for over 10 years.

CHARACTERISTICS OF ACTIVE TRAINING PROGRAMS

As of April 16, 1984, a total of 3,850 veterans have been placed in training programs provided by 3,081 employers approved by the VA. The following subsections describe the characteristics of these training programs.

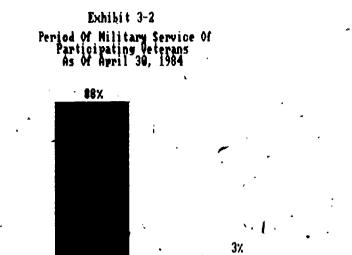
1. - Occupational Categories

The 3,850 veterans who participated in a job training program, as of April 16, 1984, were placed in a variety of occupations. Exhibit 3-5 displays the number and percentage of veterans employed in the nine major occupational grounings as categorized and defined in the <u>Dictionary of Occupational</u> Titles. Over two-thirds of all participating veterans were placed in positions in one of three occupational categories: 1) Machine Trades (26 percent); 2) Structural Work (22 percent); and



¹ Employment and Training Administration, Dictionary of .
Occupational Titles, U.S. Department of Labor, Fourth Edition,
1977.

Yearticipating Veterans



Korea and Vietnam

Total Participants = 3,287

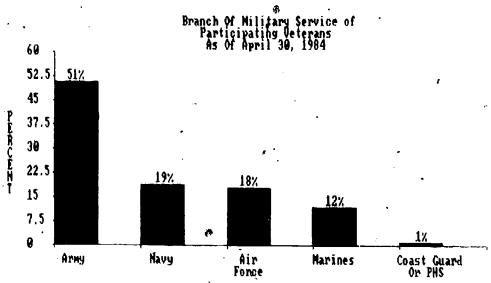
Korea

Source: Beneficiary Identification And Record Locator Subsystem (As Of-April 30, 1984), Department Of Veterans Benefits, Veterans Administration.

Vietnam



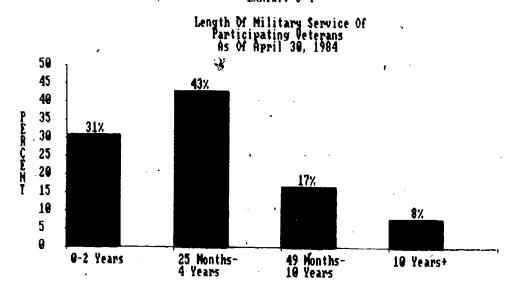




Total Participants = 2,961

Source: Beneficiary-Identification And Record Locators' Subsystem (As Of April 30, 1984), Department Of Veterans Benefits, Veterans Administration.





Total Participants = 3,285

Source: Beneficiary Identification And Record Locator Subsystem (As Of April 30, 1984), Department Of Veterans Benefits, Veterans Administration.

EXhibit 3–5

OCCUPATIONAL CATEGORIES IN WHICH PARTICIPATING VETERANS HAVE BEEN EMPLOYED AS OF APRIL 16, 1984

Occupational Category 1	Number Employed	Percent
Machine Trades	1,004	26
Structural Work	831	. 22
Professional, Technical and Mahagerial	778	20
Clerical and Sales	457	12
Benchwork ' '	280 š	7
Service	214	. 6
Mincel laneous	130	3 (
Procenator	128	3
Agricultural, Fishery, Forestry, and Related	28	, <u>1</u>
Total	3,850	, ~100 , •

Based on first digit of codes in the Dictionary of Occupational
Titles / U.S. Department of Labor, Employment and Training
Administration, Fourth Edition, 1977.

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.



3) Professional, Technical and Managerial (20 percent). Clerical and Sales Occupations account for about 12 percent of the positions and Benchwork accounts for about seven percent of the ioha. The remaining categories (Service; Miscellaneous; Processing; and Agriculture, Pishery, Porestry) combined make up the remaining 13 percent of occupational types in which participating veterans have been placed.

The Machine Tradea category is the largeat single occupational grouping in which veterans have been employed. Over 1,000 veterans (26 percent) have been placed in positions in this category. A total of 522 veterans (14 percent) have been employed as machinerv repairers, particularly as motorized vehicle and engineering equipment mechanics and repairers. Other popular machine trade job categories include engine, power transmission and related mechanics; business and commercial machine repairers; utilities service mechanics and repairers; and miscellaneous occupations in machine installation and repair.

About 22 percent, or 831, of the veterans participating in a job training program have been employed in the Structural Work occupational category. Many of these jobs (273) are included in construction occupations not elsewhere classified, particularly carpenters, plumbers, gas fitters, and ateam fitters or related occupations. Electrical assembling, installing and repairing occupations provided jobs to 187 veterans, and 150 veterans were employed in metal fabricating.

The Professional, Technical and Managerial major occupational category covered about 20 percent or 778 veteran training positions. The most popular subcategory in this grouping (333 jobs) was managers and officials not elsewhere classified, with most jobs falling in the wholesale and retail trade management, service industry management, and miscellaneous management areas. Occupations in appinistrative specializations such as accountants and suditors, putchasing management, and sales and distribution management accounted for 146 training positions.

The Clerical and Sales major occupational category, accounting for 457 jobs or 12 percent of the total, included primarily computing and account-recording occupations, production and stock clerks, and commodity sales occupations. Renchwork occupations, accounting for 280 jobs or seven percent of the total, were concentrated in fabrication and repair of metal products; electrical equipment; and textile, leather and related products. The six percent of jobs (or 214 positions) in the Service occupational category) were primarily in food and beverage preparation and service positions or in protective service occupations.

Participating Veterans



2. Hourly Wages

All veterans participating in a job training program received at least \$3.35 per hour, the current minimum wage rate. The average hourly wage received was \$6.24. Exhibit 3-6 presents the distribution of hourly wages smong participants. As shown, only about six percent of the participants earned between \$3.35 and \$3.99. About 47 percent earned between \$5.00 and \$6.99. Eight percent earned \$10.00 or more per hour while participating in the training program.

Hourly wages received varies by the sex, percent disability, education and conflict era of service characteristics of participating veterans (see Exhibit 3-). For example, participating male veterans earned an average of \$6.25 per hour while female veterans received \$5.69.

For the percent disability characteristic, the highest average hourly wage (36.38) was paid to veterans with 10 to 20 percent disability. Veterans with no disability received a alightly lower average hourly wage (36.26). Those veterans with 30 percent or more disability received the lowest average hourly wage (\$5.91).

Hourly wages received increased with greater levels of education. Those who were not high school graduates made \$5.76 an hour. High school graduates earned \$5.97 hourly and those who have gone beyond high school were paid \$6.74.an hour.

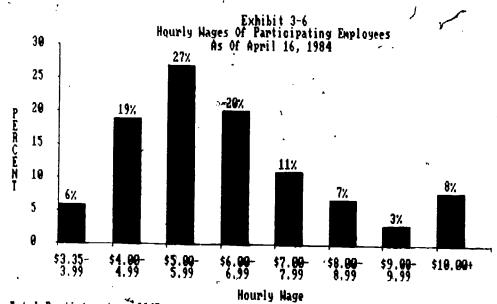
Korean veterana were paid more per hour (\$6.32) than Vietnam era veterana (\$6.15). Veterana of both conflicts were paid \$6.19 an hour on average.

3. Length of Training and Program Cost

Under the Act, assistance may be provided for a maximum period of training of 15 months (for veterans with certain service-connected disabilities) and for a maximum period of nine montha in the case of any other veteran. Exhibit 3-8 presents data on the length, in montha, of training programs for participating veterans, and the number of paid hours per week. As shown, most (80 percent) veterans are participating in training programs that are from seven to nine months in duration. The mean training period for all participants is 8.7 months. About 77 percent or 2,955 veterans are participating in training programs that are exactly nine months long, the maximum period allowed for most eligible veterans. About 17 percent are in program of less than nine months duration. About six percent of the participating veterans are in training programs of between nine and 15 months in length, that is, the period allowed for veterans with certain service-connected disabilities.

Participating Veterans

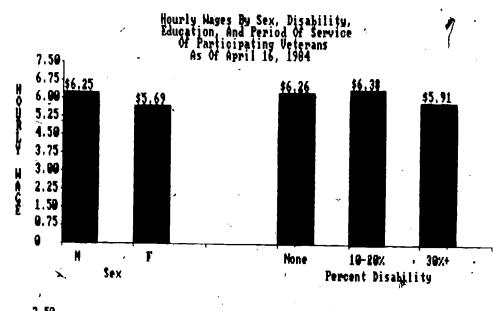


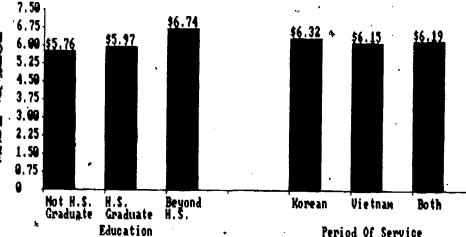


Total Participants = 3845

Source: Target Hanagement Information System
(as of April 16, 1984), Department of of
Veterans Benefits, Veterans Administration.

Exhibit 3-7





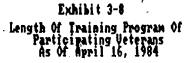
1218

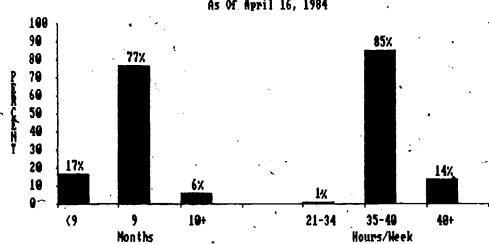
Total Participants = 3,842

Target Management Information System
(As Of April 16, 1984), Department Of a
Veterans Benefits, Veterans Administration;
and Beneficiary Identification And Record
Locator Subsystem (As Of April 30, 1984),
Department Of Veterans Benefits, Veterans
Administration. Sources:

40

Period Of Service





Number of Participants = 3825

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

The hours per week spent in training (paid hours) shown in Exhibit 3-8 indicate that most participating veterans (85 percent) are in programs that are from 35 to 40 hours per week. Ahout 14 percent are employed over 40 hours a week in training programs. About one percent are employed less than 35 hours per week but the majority of these are employed between 30 and 34 hours per week.

When a certified veteran becomes a participant, a cost projection is entered into the Target System for that veteran. The average cost projection for the 3,850 veterans who had initiated participation as of April 16, is \$4,642. This amount is congruent with the 50 percent reimbursement level, the mean hourly wage of \$6.24, and the mean program length of 1,491 hours. This cost projection represents an inflated estimate of direct training costs because it assumes that each veteran initiating participation will participate for the full length of the training program entered (i.e., it does not allow for dropouts, early completers, etc.). On the other hand, the training cost projection available from the Target System includes only estimated direct payments to employers and does not include any estimate of indirect costs required for program administration.

4. Number of Veterans Per Employer

The 3,850 veterans that have participated in a job training program as of April 16, 1984, have been employed by 3,081 employers, representing 1.2 veterans per employer. Most veterans participate in training programs in which they are the only veteran hired by a particular employer under the Act. The distribution of veterans per employer is shown in Exhibit 3-9. About 70 percent of all veterans (or 2,684 out of 3,850 veterans) participate in programs offered by employers who are providing training to one veteran only. About 30 percent (1,166 veterans) are in programs offered by employers who employ more than one veteran under the program. About 14 percent (532 veterans) are participating in a training program where an employer hires two veterans. Another 10 percent (402 veterans) are in programs with three to six veterans. In one case, an amployer is providing training to 27 veterans under the program.

5. Program Start and End Perioda

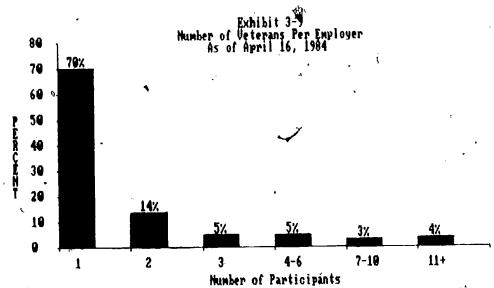
As discussed above, the mean period of training for all programs initiated prior to April 16, 1984, is 8.7 months. Most of these training periods began in 1984 and will terminate by the end of the calendar year. Exhibit 3-10 displays the distribution of program start and completion dates for participating veterans.

Participating Veterans

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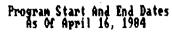
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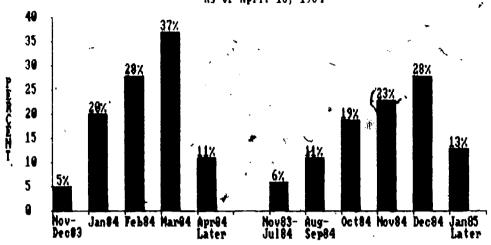


Number of Participants = 3850

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.

Exhibit 3-10





Program Start Date

Program End Date

Total Participants = 3,845

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.

As this exhibit illustrates, only about five percent of all participants began their training programs in 1983. The apparent rate drop in April, 1984 occurs because data are included only for the first half of the month.

Most currently active training programs will be completed by the end of the calendar year. Only 13 percent of the participating veterams who entered training prior to April 16, 1984, are acheduled to complete their training sometime in 1985; 87 percent will finish by the end of 1984. About six percent will have finished their training by the end of July, 1984.

PROGRAM TERMINEES

Of the 3,850 veterans who have participated in a training program as of April 16, 1984, 293 have "terminated" from the program. Reasons for termination from a training program fall into the following categories:

- successful completion of the training program
- unsatisfactory performance
- e other

This section describes, the characteristics of program **terminees and compares them with active program participants.

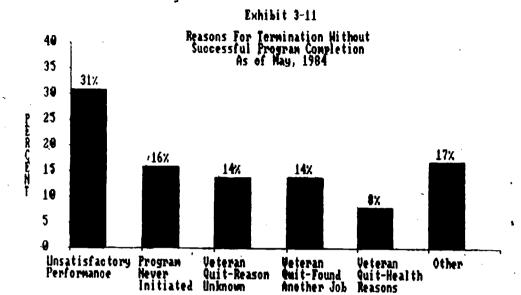
1. Ressons for Termination

As indicated above, reasons for program termination fall into three categories: 1) successful completion of the training pagers, 2) unantisfactory performance, and 3) other. Data are available on the reasons for termination for 237 or 81 percent of the terminees as of April 16, 1983. Only two of these had successfully completed a training program, not surprising given that the average length of a training program is 8.7 months.

About 31 percent were terminated for reasons of unsatisfactory performance (see Exhibit 3-11), including both unsatisfactory job skills and unsatisfactory work habits. About 16 percent of the terminess had not shown up on the job, had worked only one to five days before quitting, or had not participated because the employer dropped the program (shown as "program never initiated" in Exhibit 3-11). About 14 percent of the terminess had quit for reasons which were not reported; 14 percent found other jobs and eight percent quit for health-related reasons.

Participating Veterans





Total Terminees = 235

Source: Manual tally of data provided by participating employers on UA Form 22-8929, "Certification of Training", May, 1984.



(1)



2. Terminees by Ragion

The regional distribution of certified veterans, nonparticipants and participants in training programs was discussed in Chapter 2. Briefly, as of April 16, 1984, most active participants in a training program were in the West (Region 3). As shown in Exhibit 3-12, 43 percent of the active participants were in this region, 31 percent were in the Central Region (Region 2) and 26 percent were in the East (Region 1)

Although the East accounts for 26 percent of the active participants, only 18 percent of the program terminees are from this region. In contrast, the West, with 43 percent of the active participants, has 49 percent of the terminees.

3. Age, Sex and Education

Exhibits 3-13 through 3-15 display age, sex and education characteristics of active participants and terminess. As shown in Exhibit 3-13, terminess are slightly younger than active participants. About 71 percent of active participants are under the age of 40 whereas about 74 percent of the terminess fall in this age category. The mean age of active participants in 1984 is 38.0 years; the mean age of terminees is 37.4 years.

Females have a slightly lower rate of program termination than males (see Exhibit 3-14). Although females account for about 1.6 percent of the active participants; they represent only 1.0 percent of the terminees.

Terminees include a slightly higher proportion of non-high school graduates than the active participant population. As shown in Exhibit 3-15, 91 percent of the active participants have at least a high school education, compared to 87 percent of the terminees. Similarly, 39 percent of the active participants have at least some education beyond high school, and 36 percent of the terminees have gone beyond high school. The mean years of school completed is 12.7 years for active participants and 12.6 years for terminees.

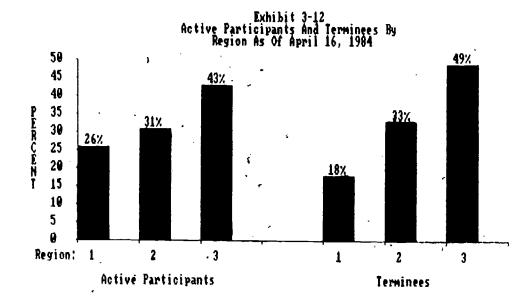
4. Percent Disability

Program terminees have proportionally higher disability rates than those of active participants. As illustrated in Exhibit, 3-16, shout 16 percent of all active participants have 10 percent or greater disability. Among terminees, 24 percent have at least

Participating Veterans



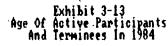
¹se Appendix B for map showing regions.

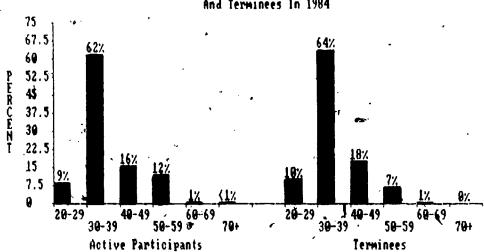


Active Participants = 3,557

Terminees = 293

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.

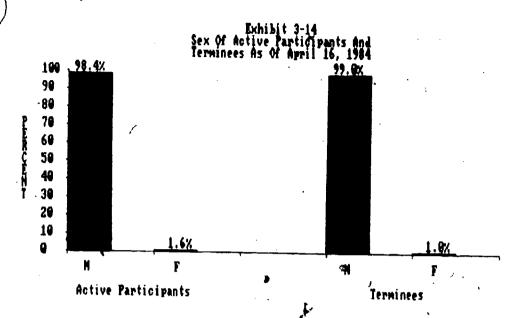




Active Participants = 3,189

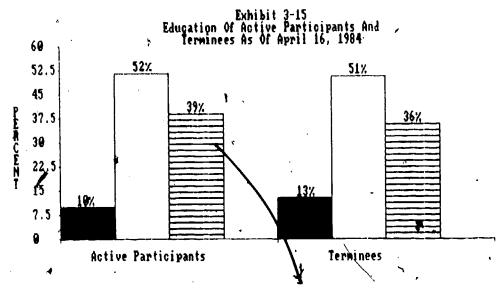
Terminees = 272

Sources: Target Management Information System
(As Of April 16, 1984), Department Of
Veterans Benefits, Veterans Administration;
and Beneficiary Identification And Record
Locator Subsystem (As Of April 30, 1984),
Department Of Veterans Benefits, Veterans
Administration.



Active Participants = 3,557
Terminees = 293

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.



MHot High School: Graduates □High School Graduates ⊟Beyond High School

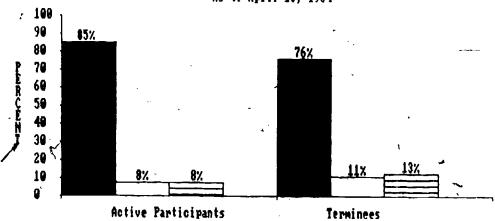
Active Participants = 3,495

Terminees = 290

Source: Target Management Information System (As Of April 16, 1984), Department Of Veterans Benefits, Veterans Administration.

Exhibit 3-16

Percent Disability Of Active Participants And Terminees As Of April 16, 1984



MNo Disability [10-20 Percent Disability [30-100 Percent Disability

Active Participants = 3,557

Terminees = 293

Source: Target Hanagement Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.





10 percent disability. About eight percent of the active participants and 13 percent of the terminees are 30 percent or more disabled.

5. Last "Substantial" Employment

Data on the number of months between the last "substantial" employment and the date of application are displayed in Exhibit 3-17 for active participants and terminees. The percentage breakdowns are very similar for the two groups. About 89 percent of the active participants and 88 percent of the terminees had not had substantial employment for up to three years prior to their application for the program. The mean period of time between last substantial employment and program application was 19 months for active participants and 20 months for terminees. The median period of time between last substantial employment and program application was 11 months for both active participants and terminees.

SIMMARY

A total of 3,850 veterana have participated \$\forall n\$ a training program as of April 16, 1984. Most of these participants are male (98.4 percent) and under the age of 40. The mean age of participating veterans is 38 years and the mean education is 12.7 years. About 90 percent of the participating veterans have a high school education or better.

Most participating veterans (88 percent) served during the Vietnam era. About nine percent served during the Korean Conflict and three percent were in service during both periods. Over half (51 percent) served in the Army. Service in the Navy accounted for 19 percent of the participants, 18 percent served in the Air Force, and 12 percent were with the Marine Corps. Only about one percent served in the Coast Guard or the Public Health Service. Most served for under four years although the mean-period of service was 4.6 years.

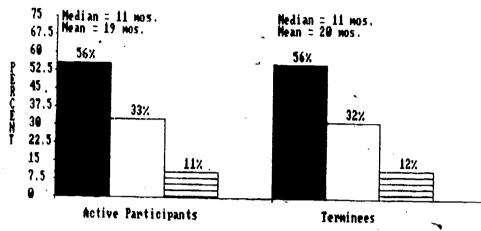
Over two-thirds of all participating veterans were placed in positions in one of the following occupational categories:
Machine Trades; Structural Work; and Professional/Technical/
Managerial. All veterans participating in a job training program received at least \$3.35 an hour, the current minimum wage rate.
The average hourly wate rate received was \$6.24. Men earned about 10 percent more than women (\$6.25 versus \$5.69).

The mean training period for all participants is 8.7 months. About 77 percent are participating in training programs that are exactly nine months long, the maximum period allowed for most

Participating Veterans



Exhibit 3-17
Months Since Last Substantial
Employment For Active Participants
And Terminees As Of April 16, 1984



99-12 □13-36 B37+

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

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eligible veterans. About 75 percent of the veterans with at least 30 percent disability are in programs exceeding nine months in length.

About 85 percent are in training programs that are from 35 to 40 hours per week. About 14"percent are in training over 40 hours per week. About one percent are in training less than 35 yours per week but the majority of these are in training between and 34 hours per week. The mean program cost per veteran for fiscal Year 1984 (hased on amounts obligated for payment to employers) is approximately \$4,642.

Most veterans participate in training programs in which they are the only veteran hired by a particular employer under the Act. The magn number of participating veterans per employer is 1.2. Most training programs began in 1984 and will be completed by the end of the calendar year.

About eight percent of the participating veterans have terminated from the program. About 31 percent of these were terminated for reasons of unsatisfactory performance and 16 percent were in programs that did not last or where participation did not last more than five days. About 14 percent quit for reasons whknown and another 14 percent found other employment. Eight percent quit the training program for health-related

Terminees are alightly younger than active participants (37.4 years versus 38.0 years) and slightly less educated (12.6 years versus 12.7 years). Females have a slightly lower rate of program termination than males. Terminees have proportionally higher disability rates than those of active participants: The median period of time between last substantial employment and program application was 11 months for both active participants and terminees.

Participating Veterans

CHAPTER 4

CHARACTERISTICS OF APPROVED EMPLOYERS

This chapter contains an examination of the characteristics of the employers with training programs approved under the Emergency Veterans' Job Training Program. In addition, the training programs of these approved employers are characterized.

CHARACTERISTICS OF APPROVED ORGANIZATIONS

As of April 16, 1984, a total of 9,483 employers had been approved to provide job training programs to veterans under the Act. Of these approved employers, 3,081 (or 32 percent) are participating employers and 6,402 (or 68 percent) are non-participating amployers. This action discusses characteristics of these employers including regional distribution, number of employees, type of business, the number of approved training programs, and the involvement of the Department of Labor's Employment Service in helping employers to prepare their applications to the VA.

1. Regional Distribution of Approved Employers

The regional distribution of approved employers is displayed in Exhibit 4-1 for all approved employers, nonparticipating employers and participating employers. As shown, about 36 percent of the approved employers are in the East (Region, 1), 29 percent are in the Central Region (Region 2), and 35 percent are in the West (Region 3).

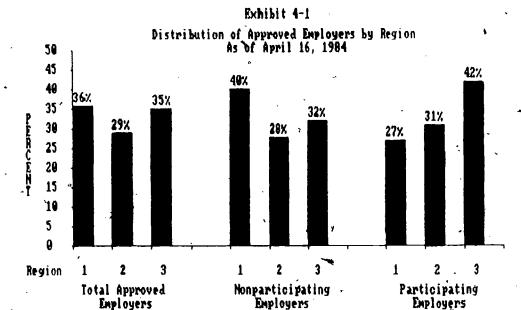
Although approximately 35 percent of the approved employers are in the West, 42 percent of the participating employers are in this region, suggesting that programs in the West have been initiated more rapidly than in the other regions. This also appeared to be the case with participating veterans, as discussed in Chapter 2. In contrast to the Western Region, the Eastern region has only 27 percent of the participating employers compared to 36 percent of the approved employers.

2. Number of Employema

The distribution of approved employers by size (number of employees) is displayed in Exhibit 4-2 based on a sample of shout

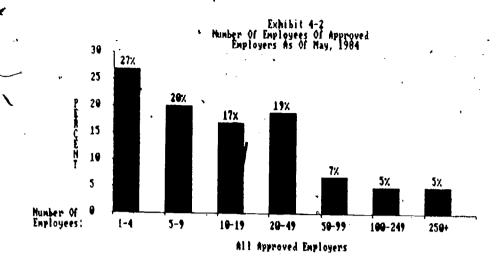
See Appendix B for map of VA regions.

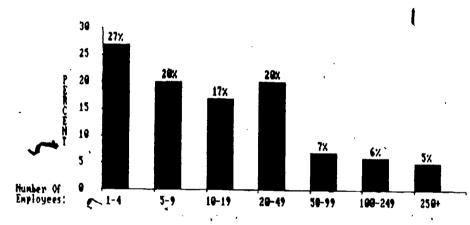
Characteristics of Approved Employers



Total Approved Employers = 9483
Honparticipating Employers = 6482
Participating Employers = 3881

Source: Target Management Information System
(As Of April 16, 1984), Department Of
Veterans Benefits, Veterans Administration.





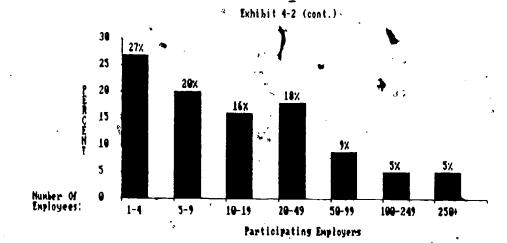
Monyarticipating Employers

236

Total Approved Employers = 931
Honparticipating Employers = 605

(Exhibit Continued On Hext Page)

2.



Total Approved Employers = 931 Honparticipating Employers'= 685

Participating Employers = 326

Source: Data compiled from a sample of 946 out of 9,483 (10 Percent) approved applications as submitted on Employer's Applications for Approval of a Joh Training Program, VA Form 22-8931, as of May, 1984.

in percent of all approved employer applications. Exhibit 4-2 shows that the size distributions for participating and nonparticipating employers are very similar.

Despite the similarity of the size distributions for the two groups of employers, the mean number of employees for participating employers (52) is considerably smaller than the corresponding measure for nonparticipating employers (90). This difference appears to be attributable to the chance inclusion of three very large firms (large number of employees) among the nonparticipating employers. If the three large firms are removed from the nonparticipating employer group, the mean number of employees for this group (50) is comparable to the corresponding measure for participating employers (52).

3. Type of Business

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A wide range in types of husinesses is represented smong approved employers. Exhibit 4-3 lists the distribution of approved employers by major industrial type based on the 10 percent sample of approved employers.

The categorization by industrial sector employed in Exhibit 4-3 is based upon the twelve basic divisions within the Standard Industrial Classification (SIC) coding system. As shown, about 85 percent of the employers are in one of four major sectors: services, manufacturing, retail trade and construction.

The services sector accounts for ahout 28 percent of the approved employers. Included in this broad category are automotive repair services (8 percent of the approved employers); miscellaneous repair services (8 percent); and business services (5 percent). Other business types included in the services sector are hotels and other lodging places, personal services, amusement and recreation services, health services, legal services, educational services, social services, membership organizations, and miscellaneous services.

The manufacturing sector accounts for about 27 percent of all approved employers. This category includes manufacturers of fabricated metal products other than machinery and transportation equipment (7 percent of all approved employers); manufacturers of lumber and wood products other than furniture (3 percent); and manufacturers of nonelectrical machinery (3 percent).

Within the retail trade sector (accounting for 16 percent of all approved employers), the predominant business types included are miscellaneous retail (5 percent of all approved employers),

Characteristics of Approved Employers



Exhibit 4-3

TYPE OF BUSINESS
OF APPROVED EMPLOYERS
AS OF APRIL, 1984

Type of Business	Approved Employers (Percent)	Nonparticipating Employers (Percent)	Participating Employers (Percent)
Services	28	28	28
Manufacturing	27	. 27.	27
Retail Trade	16	18	12
Construction	14	13	15
Transportation/ Communication/ Utilities	. 6	6	6
Pholessie/Trade	4	4	. 4
Public Adminstration	2	2	2
Finance/Insurance/ Real Estate	. 2	1	2
Agriculture/Forestry/ Fishery	1	1	1
Mining	-1	-1	-1
Total Number of Employers	946	, 617	329

Based on digitations set forth in the <u>Standard Industrial</u> Classification (SIC) <u>Manual</u>, Executive Office of Management and Budget, <u>Statistical Policy Division</u>, 1972.

61.

[#] Totals do not add to 100 percent because of rounding error.

Source: Data compiled from a sample of 946 out of 9,483 (10 percent) approved applications as submitted on Employer's Applications for Approval of a Job Training Program, VA Form 22-8931, as of April, 1984.

automotive dealers and gasoline service stations (3 percent), and -eating and drinking places (3 percent). Retail trade businesses account for only about 12 percent of the participating amployers versus 18 percent of the nonparticipating employers.

Construction industries (representing 14 percent of all approved employers) consist primarily of special trade contractors (10 percent of all approved employers). The remaining sectors listed in Exhibit 4-3 each include six percent or less of the approved employers.

Since the data on SIC sectors were derived from the 10 percent sample of approved employers, the atatistical significance of the differences between participating and nonparticipating employers was tested. These differences were found not to be statistically significant.

4. Number of Approved Training Programs

The 9,483 approved employers offered a total of at least 12,244 training programs, an average of 1.3 programs per employer. Exhibit 4-4 illustrates the percentage distribution of number of programs offered by approved employers and by participating and nonparticipating employers. As shown, about 85 percent of all approved employers offer one training program, nine percent offer two programs, and five percent offer three or four programs. Less than two percent of employers offer five or more training programs. The average number of training programs offered by participating and nonparticipating employers is virtually identical.

5. <u>Involvement of the Employment Service in Application Preparation</u>

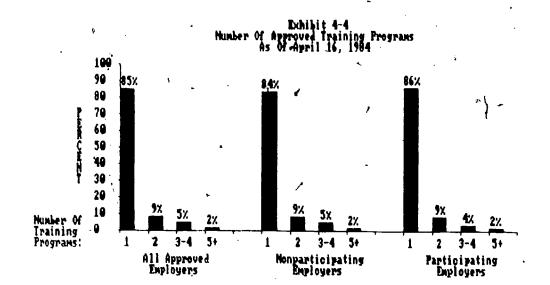
The Department of Labor, through its Employment Service, is directly involved in the implementation of the Emergency Veterans' Job Training Program. The Employment Service can inform both veterans and employers of their opportunities for program participation. In addition, the Employment Service can play a role in facilitating the matching process which must take place between certified veterans and approved employers so that both may enter participant status.

The marual sample of employer application forms provided an opportunity to measure one dimension of Employment Service involvement under the Emergency Veterans Job Training Act. At

Twenty-five employers offer "more than nine" programs, but the exact number of programs offered is not known.

Characteristics of Approved Employers





Total Approved Employers = 9,483

Nonparticipating Employers = 6,492

Participating Employers = 3,001

Source: Target Management Information System (as of April 16, 1984), Department of Veterans Benefits, Veterans Administration.





the bottom of the application form, space is provided for entries to be made in the event that Employment Service staff members were involved in the preparation and submission of the employer application. Based upon this indication of Employment Service involvement, the ten percent sample of approved employer spplication forms reflected Employment Service involvement in over half (55 percent) of the application forms on file for approved employers (see Exhibit 4-5). This proportion differed only slightly for participating and nonparticipating employers and the difference was not statistically significant.

The lack of a statistically significant relationship between Employment Service involvement and employer participation seems to indicate that Employment Service involvement in the application process, taken by itself, has little or no relationship to the subsequent decision by an approved employer to enter participation. However, this measure does not address the potential role of the Employment Service in facilitating the matching process between veterans and employers. This role of the Employment Service in the matching process could more directly affect the decisions of veterans and employers regarding participation. Accordingly, this topic will be explored during subsequent phases of the contract evaluation.

CHARACTERISTICS OF APPROVED TRAINING PROGRAMS

The 12,000-plus training programs offered by the 9,483 approved employers are characterized in the following subsections by the occupational categories represented, hourly wages, the existence of new technological skills in training programs, and the involvement of educational organizations (other than the employer) in training.

1. Occupational Category

As indicated earlier, the 9,483 approved employers offer a total of at least 12,244 approved training programs, an average of 1.3 programs per employer. Data are available on the occupational categories for 12,219 of these programs (see Exhibit 4-6) by participation status of approved employers. As shown, four occupational categories account for about 78 percent of all the approved training programs: machine trades; structural work; professional/technical/managerial; and clerical/sales.

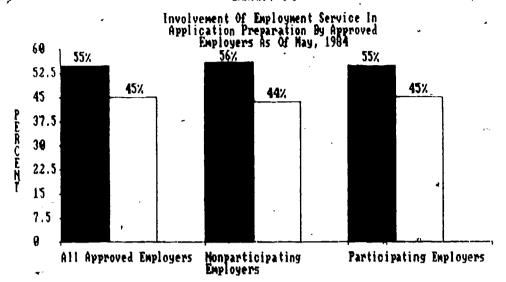
The comparison of the occupational categories of the programs approved for participating and nonparticipating employers provided in Exhibit 4-6 receals few differences between the two

These categories are the major divisions (one-digit) in the Dictionary of Occupational Titles.

Characteristics of Approved Employers







mEmployment Security Involvement [No Employment Security Involvement

Total Approved Employers = 946

Honparticipating Employers = 617

Participating Employers = 329

Source: Data compiled from a sample of 946 out of 9,483 (10 Percent) approved applications as submitted on Employer's Applications for Approval of a Job Training Program, VA Form 22-8931, as of May, 1984.



Exhibit 4-6

OCCUPATIONAL CATEGORIES OF PROGRAMS APPROVED FOR PARTICIPATING AND NONPARTICIPATING EMPLOYERS AS OF APRIL 16, 1985

Occupational Category	Total Programs (Percent)	Programm of Nonnarticipating Employers (Percent)	Programs of Participating Employers (Percent)
Machine Trades	2 7	28	. 26
Structural Work	22	. 23	20
Professional/Technics Managerial	16	13	21
Clerical/Sales	13	12	13
Benchwork	7	7	7
Service	6	6	6
Miscellanéous	4	5	4 '
Processing	3	3 .	, , 3
Agriculture/Fishery/ Porestry	1	. 1	
Total Programa for Which Data Are Available	2,219	. 8, 317	3,902
Air			_

Based on first digit of codes in Dictionary of Occupational Titles, U.S. Pepartment of Lahor, Employment and Training Administration, Fourth Edition, 1977.



[#] Totals do not add to 100 percent because of rounding error.

Source: Target Management Information System (as of April 16, 1985), Department of Veterans Renefits, Veterans Administration.

groups. The only major difference is in the professional/ technical/managerial category which accounts for 21 percent of the programs offered by the participating employers and 13 percent of the programs offered by nonparticipating employers

Hourly Wages

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Exhibit 4-7 depicts the mean hourly wage for all approved training programs and for programs offered by participating and nonperticipating employers. As this exhibit reflects, the mean hourly wage of all approved programs (including both proposed programs and currently active programs) is \$5.81.

Programs offered by participating employers have a mean hourly wage of \$6.33, versus of mean of \$5.56 for programs offered by nonparticipating employers. As discussed earlier in Chapter 3, the mean hourly wage of all currently fative programs is \$6.24. It is obvious from thase differences in the mean hourly wages that the participating employers tend to offer higher hourly wages than the nonparticipating employers.

3. New Technological Skills

Under the Act, approved training programs must be in occupations in a growth industry, in an occupation requiring the use of new technological skills, or in an occupation in which demand for labor exceeds supply. Based on a 10 percent sample of approved employers, about 30 percent of the approved training programs involve new technological skills. As shown in Exhibit 4-8, based on this sample, a higher incidence of new technological skills are associated with programs offered by participating employers (37 percent) than by nonparticipating employers (27 percent). This difference achieves a high degree of statistical significance (p(. 001). Thus, there is less than one chance in a thousand that the association observed in the sample between participating employers and new technological skills is a random characteristic of the sample rather than a systematic characteristic of the population from which the sample was drawn. Therefore, it is possible to conclude, with considerable confidence, that participating employers are more likely to offer jobs which involve new technological skills then are nonparticipating employers.

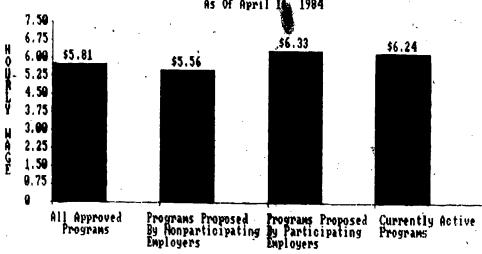
4. Involvement of Educational Organizations

Under the Act, an employer may enter into an agreement with educational institutions to participate in the training provided. Based upon the 10 percent sample of all approved employers, only shout four percent of the programs offered involve participation by an educational organization, (see Exhibit 4-9). About three percent of the programs offered by participating employers and five percent of those offered by nonparticipating employers have

Characteristics of Approved Employers



Exhibit 4-7
Mean Hourly Hage Of Training Programs
As Of April 1984



Total All Approved Programs = 12,219

Currently Active Programs = 3,842

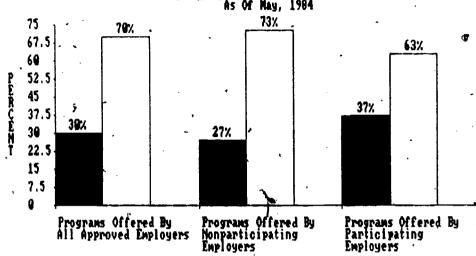
Programs Proposed By Monparticipating Employers = 8,317

Programs Proposed By PartToipating Employers = 3,902

Source: Target Management Information System
(as of April 16, 1984), Department of
Veterans Benefits, Veterans Administration.

Exhibit 4-8

New Technological Skills In Programs By Employer Participation Status As Of May, 1984



Mew Technological Skills-[No New Technological Skills

Total Programs Offered By All Approved Employers = 1,098

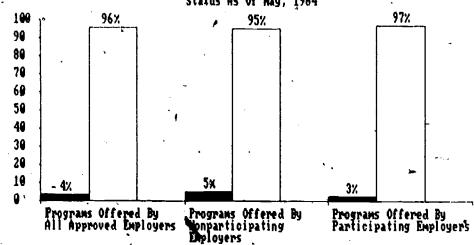
Programs Offered By Nonparticipating Employers = 703

Programs Offered By Participating Employers = 395

Source: Data compiled from a sample of 946 out of 9,483 (10 Percent) approved applications as submitted on Employer's Applications for Approval of a Job Training Program, VA Form 22-8931, as of May, 1984.

Exhibit 4-9

Involvement Of Educational Organizations In Programs By Employer Participation Status As Of May, 1984



MEducational Organization Involvement [No Educational Organization Involvement

Total Programs Offered By All Approved Employers = 1,998

Programs Offered By Honparticipating Employers 1: 783

Programs Offered By Participating Employers = 395

Source: Data compiled from a sample of 946 out of 9,483 (10 Percent) approved applications as submitted on Employer's Applications for Approval of a Job Training Program, VA Form 22-8931, as of May, 1984.

aducational organization involvement. This difference in the sample does not approach statistical significance and, hence, no conclusions may be drawn regarding difference in the involvement of education organizations for participating and nonparticipating employers.

SUMMARY

As of April 16, 1984, 9,483 employers offering over 12,244 training programs had been approved for participation in the program. Of the total number of approved employers, approximately one-third had initiated participation in the program by expressing their intent to hire a veteran.

The geographic distribution of approved employers was fairly even, with slightly higher numbers of approved employers in the Eastern and Western Regions than in the Central Region. In the Western Region, the number of employers who had initiated participation was relatively high in proportion to that Region's share of the approved employer population. Conversely, the number of employers who had initiated participation in the Eastern Region was relatively low in proportion to that Region's share of the approved employer population. The level of employer participation in the Central Region was roughly equivalent to that Region's share of the employer population.

The employers approved for participation in the program came largely from the ranks of small businesses. The overwhelming majority of approved employers had less than 50 employees and over one-fourth of the approved employers had less than five employees. The types of husiness in which approved employers are engaged reflect a concentration in the services, manufacturing, tetail trade, and construction industrial sectors. Participating employers reflect a similar profile with respect to their distribution by industrial sector except that the participating employer group includes a somewhat lower proportion of employing organizations from the retail trade sector.

Most approved employers offered only one training program, but a small proportion of the approved employers offered multiple training programs. The training programs offered were concentrated in the machine trades, structural work, professional/technical/managerial, and clerical/sales occupational categories. The occupational profile for training programs offered by participating employers is similar to the profile for all approved employers except that participating employers offered a higher proportion of programs in the professional/technical/managerial category.

The mean wage associated with the training programs offered by all'approved employers is \$5.81 per hour. However, the mean wage associated with the training programs offered by

Characteristics of Approved Employera

3.



participating employers is \$6.33 per hour. Further, for those training programs offered by participating employers in which training actually has been initiated, the mean wage is \$6.24 per hour. Thus, it is clear that participating employers offer higher hourly wages than nonparticipating employers.

Among the training programs offered by approved employers, slightly less than one-third involve new technological skills. For participating employers, the level of inclusion of new technological skills is over one-third, whereas for nonparticipating employers the level of inclusion of new technological skills is well below one-third. This finding is based upon a sample of approved employers. Statistical tests applied to these sample results indicate that the association between participation and new technological skills is, in fact, an underlying characteristic of the population and is not an artifact of the sampling process.

State Employment Service Agency staff were involved in the application process for slightly over one-half of the approved employers. Participating and non-participating employers reflect nearly identical levels of Employment Service involvement in the application process.

Educational organizations are involved in less than five percent of the training programs offered by approved employers. This same low level of involvement by educational organizations is reflected in the training programs offered by both participating and nonparticipating employers and there does not appear to be any meaningful difference between the two groups with respect to this characteristic.

APPENDIX A

DATA SOURCES

The data presented in this report are derived from four principal sources. These are:

- Manual Workload Reports maintained by the Department of Veterans Benefits, Veterans Administration;
- The Target Management Information System maintained by the Department of Veterans Benefits of the Veterans , Administration in conjunction with the implementation of the Emergency Veterana' Job Training Program;
- The Beneficiary Identification and Record Locator Subsystem (BIRLS) maintained by the Department of Veterans Benefits of the Vegerana Administration on an ongoing basis; and
- A ten percent sample of VA Forms 22-8931 (Employer's Application for Approval of a Job Training Program), selected from all employers approved for participation under the Act.

Data from the manual Workload Reports have been presented only in Chapter 1 of this report. Data from the Target System have been presented throughout Chapters 2, 3, and 4 and it is the Target System that has been the source of the vast majority of data presented in this report, The Target System data on veteran Participanta, presented in Chapter 3, have been augmented based upon the data available from BIRLS. Similarly, the Target System data on employers, presented in Chapter 4, have been augmented based upon the data available from the manual sample of approved employer application forms. Each of the four principal data sources is described in the sections which follow.

MANUAL WORKLOAD REPORTS

Time series data on veteran and employer applications have been derived from the Department of Veteran's Benefits (DVB) Workload Reports (RCS 20-6), Form 20-8811. These reports are prepared and issued weekly based upon manual reports compiled in each of the relevant 57 Regional Offices of the Veterans Administration. The data then are aggregated to yield subtotals for each of the three Veterans Administration Regions (see Appendix B) and to yield a national total. The first page of a DVB Workload Report is presented in Exhibit A-1 in order to provide an illustration of this data source.

A-1

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Caution should be exercised in using these statistics as the counts may be mislanding. For example, the number of "John Approved" may represent future projections rather than current openings; also, if the job slot is filled by a non-veteran, the above count may not be edjusted accordingly.

20369

111627

4603

1601



APRIL 30-TOTALS 155905

APRIL 23 TOTALS 150732

CHANGE

5173

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4321 398

\$19,628,033.24

THE TARGET MANAGEMENT INFORMATION SYSTEM

The Department of Veterans Benefits extracted automated data from the Target Hanagement Information System on April 16, 1984 for use in the present report. The extracted data included data on veterans and data on employers. These two subsets of the Target Management Information System are described in the subsections which follow.

1. Target Date on Veterans

The extract date of April 16 was selected because it was at this point during April that the monthly payment run had, been executed. At that point, interim status codes were converted to a more permanent form and the extract was executed immediately following this conversion. A total of 118,444 veteran master records were extracted through this procedure. The distribution of these 118,444 records according to status codes is praterited in Exhibit A-2.

The 118,444 records extracted from the Target System were grouped for analytical purposes eccording to status codes. This grouping was based upon the three basic levels of involvement which are possible for a veteran under the Emergency Veterans'. Job Training Program. These three levels of involvement and their relevance for this report are described in the paragraphs which follow.

Veteran involvement in the Program begins with submission of an Application for a Cartificate of Eligibility (VA Form 22-8932). Based upon submission of this form, a vateran may be found to be ineligible for the program. The veteran is notified of his/her ineligibility and, unless the determination of ineligibility is found to be in error, no further program activity occurs for ineligible veterans. Hence, tha first and lowest level of veteran involvement in the program consists of submission of an application which is disallowed. Since these disallowences are based upon a lack of conformity to specific eligibility criteria specified in P.L. 98-77, it was determined that information on disallowed veterans was of little interest to legislators or program administrators. Hence, the disallowed veterans were excluded from the analyses conducted for this report.

The second level of veteran involvement in the program begins with issuance of a Certificate of Eligibility (VA Form 22-8928). Certificates of Eligibility are issued to all veterans who have submitted an application for a Certificate of Eligibility and who have been found to meet the eligibility criteria. Information concerning this pool of veterans who are available for participation in the program was regarded as being of considerable interest to legislators and program administrators. Therefore, a number of analyses of the characteristics of this



Exhibit A-2

Number of Veteran Haster Records Extracted from the Target System by Status

Status Code	Title of Statue Category	Number of Records
. 0	Disallowed:	16,871
ì	Certificate of Eligibility Insued	53,392.
	Certificate of Eligibility Expired	44,331
4	Intent to Employ Form Received	1,852
5	Payment Made (Based Upon Submission of Certificate of Training Form)	1,669

Record Suspended

Terminated

Total Records

436

293

118,444

group were undertaken for the present report. For those vetgrans who have reached this second state of program involvement, the evailable automated data are based upon information entered from the Application Form. For analytical purposes, no distinction was made between those veterans with an active Certificate of Eligibility (Status Code 2) and those veterans with an expired Certificate of Eligiblity (Status Code 3). This approach was followed because both groups have been found to be eligible for the program and because those vaterans with an expired Certificate of Eligibility are permitted to apply for a renewal of this hasic eligibility document.

The third basic level of veteran involvement commences with the submission of a Notice of Interest to Employ a Veteran (VA Form 22-4910). At this point, a certified veteran and an approved employer indicate their joint agreement that training will commence for the applicable veteran with the applicable employer under the terms of an approved training program on file with the Veterans Administration. It is at this point that a vetaran may he considered to be a participant in the Emergency Veterana' Job Training Program. It is this group that is of greatest interest to legislators and program administrators. Hence, the most intensive analyses undertaken for this report were focused upon this group. For all veterans for whom an Intent to Employ Form has been submitted, the automated data available from the Target System include data entered from Veteran Application form, data entered from the Intent to Employ Form, as well as data entered from the relevant approved Employer's Application for Approval of s Joh Training Program (VA Form 22-8931). Automated data on the relevant approved employer and on the specific training program that the veteran will enter are merged with the veteran's existing sutomated record which, prior to the point of participation, includes only data from the veteran Application

Mellowing submission of the Intent to Employ Form, the participating veteran and employer jointly submit a Certificate of Training Form (VA Form 22-8929). The purpose of this form is to request reimbursement for that portion of the veteran wages regarded as a training cost. Submission of this form and the issuance of a payment to the employer by VA serves to confirm the participant statum of the veteran. In addition, the Certificate of Training Form usually is used to report termination of a participating veteran from the program. Data from the Certificate of Training Form on payments made, as well at on termination, are accumulated in the automated veteran record, along with the data entered from the Veteran Application Form, from the Intent to Employ Form, and from the employer Application for Approval Form.

For analytic purposes, the third level of veteran involvement in the program, participation, was defined as embracing four status codes in the Target System. The first status code is employed to define participation (status code 4) indicates that A-5

an Intent to Employ Form has been received for the veteran participant. The second status code employed to define participation (atatua code 6) indicates that, in addition to receipt of an Intent to Employ Form, at least one Certificate of Training Form also has been received and at least one payment has heen made hased upon receipt of that form. The third status conte used to define participation (status code 7) is identical in meening to the second status code described above except that there is some obstacle to issuance of the payment requested. fourth status code used to define participation (status code 8) indicates that, subsequent to submission of an Intent to Employ Form, information was received which indicates that the participating veteran has been terminated from the program. termination data may or may not have been submitted on a Certificate of Training Form. Further, a Certificate of Training Form requesting payment may or may not have been received for the veteran participant subacquent to receipt of the Intent to Employ Form and prior to receipt of the termination information.

Of the total of 118,444 veteran master records received from the Target System, 16,871 were disregarded for analytic purposes because the status code assigned indicated that these were veterans whose applications were disallowed based upon some lack of eligibility for the program. Thus, a total of 101,573 veteran master records were employed for analytic purposes. The number of records available within each of the participation categories of interest is as follows:

· Participants

	- Active Participants	3,557
	- Terminated Participants	293
	- Total Participants	3,850
•	Monparticipants	97,723
⊕ j:	Certified Veterana	101,573

2. Target Data on Employers

In conjunction with the extract of veteran master records from the Target System on April 16, automated records for employers were extracted at the same time. Employers can exhibit the same three levels of program involvement to the veterans. First, some employers automit an Application for Approval of a Job Training Program (VA Form 22-8931) but do not receive the desired approval from the Veterans Administration. Unlike their veteran counterparts at this level of program involvement, information on disapproved employers is not entered into the Target System. Second, most employers who submit an application do peceive the desired approval. For all approved employers, certain data on

A-6



the employing organization and the approved training program(a) are antared into the Target Systam. Third, like vetarans, some , amplovers become participants upon submission of a Notice of Intant to Employ a Vetaren (VA Form 22-8930). At this point, certain data items from the automated employer record are merged with deta from the Vetaran Application Form and from the Intent to Employ Form within the automated master record of the participating veteren. Accordingly, the automated employer records thamselves contain no deta items which make it possible to distinguish between those approved amployare who have initiated participation in the program and those approved employers who have not initiated participation. For the purpose of the Present report, identification numbers of participating employers were extracted from the automated veteran master records and were matched against the automated file of approved amployers. In this way, it was possible to identify those approved employers who had initiated participation in the program by aubmitting an Intent to Employ Form.

As of April 16, a total of 9,483 approvad employer records were on file in the Target System and were extracted for analysis. Of these, 3,081 were identified as participating employers and the balance of 6,402 were identified as nonparticipating employers.

BENEFICIARY IDENTIFICATION AND RECORD LOCATOR SUBSYSTEM

In conjunction with the extract of data from the Target System, Veterana Administration staff suggested that Target System data could be supplemented by data from the Beneficiary Identification and Record Locator Subsystem (BIRLS). The two principal types of data available from BIRLS that are not available from the Target System are date of birth and data on military service, including hranch of service, period of service, and length of service. Accordingly, Centaur staff prepared an input tape for BIRLS based upon the 3,850 automated records from the Target System for veteran participants. In conjunction with this activity, it was determined that inclusion of nonparticipanta would require an investment of both time and financial resources well heyond the levels available for this report. Accordingly, the BIRLS extract was restricted to participants. Out of 3,850 participant records submitted to BIRLS, 3,840 of the Target System records were matched with a BIRLS record. The data available from the BIRLS records then were used to sugment the basic Target System data for veteran participants.

TEN PERCENT SAMPLE OF APPROVED EMPLOYERS

In addition to suggesting that Target System data on veterans could be suggested with data from BIRLS, Veterans Administration staff also suggested that Target System data on employers could be suggested with data to be derived from a sample of the



Application Forms submitted by approved employers. Accordingly, Veterans Administration etaff in the Central Office issued a request in early April to all Regional Offices calling for selection of a sample of approved employers. Regional Office staff were instructed to select every tenth application form on file for approved employers, photocopy the forms selected, enter the employer identification number on each copied form, and ship the copied forms to the Central Office for compilation and analysis. Only one small Regional Office was unable to submit sampled Application forms in time for inclusion in this report. The distribution of the ten percent sample of approved employer Application Forms is presented in Exhibit A-3 by Region and by Regional Office.

A total of 982 forms were received. Based upon the employer identification numbers provided, it was possible to match all hut 36 of these sampled forms with employer records from the Target System. As a result, the sample used for the analyses presented in this report consists of 946 employers out of the total of 9,483 approved employers with records in the Target System. Thus, the sample employed for final analyses is only two employers short of being precisely a ten percent sample.

Some data items are available from the Target System for the ten percent sample of employers and also for the universe of approved ployers. Because of this overlap, it is possible to compare the sample with the universe. A comparison of the ten percent sample with the universe of approved employers is presented in Exhibit A-4. This exhibit includes five data items which were available for both the universe of approved employers and for the ten percent sample of approved employers. Based upon these five data items available for both groups, it is clear that the statistics derived from the sample are very similar to the corresponding measures for the population as a whole.



Exhibit A-3

Distribution of the Ten Percent Sample of Approved Employers by Region and by Regional Office

EASTERN REGION

Regional Office	Number Sampled		
Atlanta, GA -	9 .		
Baltimore, HD	6 🔞		
Boston, MA	8 %		
Buffalo, NY	60		
Columbia, SC	. 32		
Hartford, CT	10		
Huntington, WV	11		
Manchester, NH	5		
Newark, NJ	14		
New York, NY	58		
Philadelphia, PA	31		
Pittsburgh, PA	27		
Providence, RI	8		
Roanoke, VA	14		
San Juan, PR .	. 2		
St. Petersburg, FL	37		
Togus, ME	8		
Washington, D.C.	2		
White River, VT	2		
Wilmington, DE	0		
Winston-Salem, NC	_19		
Total for Eastern Region	363		

A-3 (Cont.)

Distribution of the Ten Percent Sample of Approved Employers by Region and by Regional Office

CENTRAL REGION

Regional Office	Number Sampled
Chicago, IL	23
Cleveland, OH	26
Des Moines, IA	· 6
Detroit, MI	18
Fargo, ND	5
Indianapolis, IN	5
Jackson, MI	12 .
Lincoln, NB	7
Little Rock, AR	15
Louisville, KY	9
Milwankee, WI	23
Montgomery, AL	20
Muskogee, OK	44
Nashville, TN	15
New Orleans, LA	5
St. Louis, MO	. 21
St. Paul, MN	. 7
Sioux Falls, SD	2
Wichita, KS	12
Total for Central Region	27.5

A-3 (Cont.)

Distribution of the Ten Percent Sample of Approved Employers by Region and by Regional Office

WESTERN REGION

Regional Office	Number Sampled
Al buque rque, NM	\-\\ 8 - t
Anchorage, AK	6
Boise, ID	10 //
Cheyenne, WY	5 .
Denver, CO	8
Ft. Harrison, MT	. 3
Honolulu, HI	2
Houston, TX	42
Los Angeles, CA	33
Phoenix, A7	17
Portland, OR	- 22
Reno, NV	13
Salt Lake City, IT	23
San Diego, CA	14
San Francisco, CA	. 38
Senttle, WA	39
Waco, TX	61
	<u></u>
Total for Western Region	344

Total for U.S.



982



Exhibit A-4

A Comparison of Five Data Items for the Ten Percent Sample of Approved Employers and the Universe of Approved Employers

*	•			•	
Data Item	Universe P	ercent	<u>s</u>	ample Per	cen
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Gertified for Monthly					
Payment	, ···	-		•	
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In all cases except "Certified for Monthly Payment", the universe is based upon 9483 cases and the sample is based upon 946 cases. For "Certified for Monthly Payment" the universe is based upon 9140 cases and the sample is based upon 917 cases.

87

13

Yes

..14

APPENDIX B

MAP OF VETERANS
ADMINISTRATION REGIONS AND REGIONAL OFFICES

